

The NHSC SUPPORT NETWORK

As an NHSC member, you will be supported throughout your service commitment by a variety of resources aimed at helping you succeed.

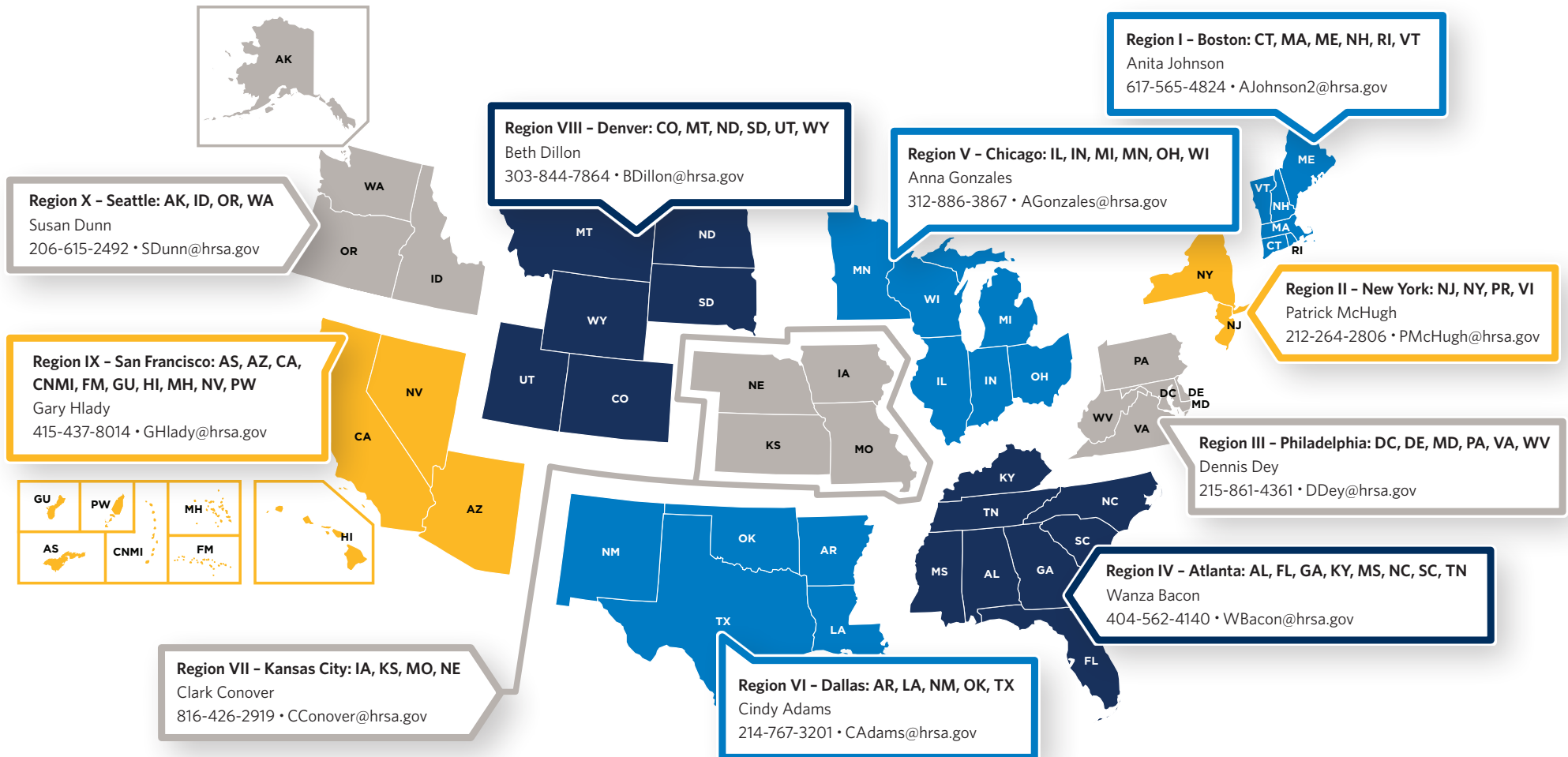
BCRS Staff Support

Headquarters Staff

Dedicated staff located in the Washington, DC, area support the needs of Corps members.

Regional Office Staff

Ten regional offices provide dedicated contacts who know your area of the country.



Resources in your community

Primary Care Offices

<http://bhpr.hrsa.gov/shortage/hpsas/primarycareoffices.html>

PCOs are State-level offices that work to improve access to health care services for residents of their State. They know providers and sites in their State—including NHSC-approved sites.

PCOs can help you:

- Understand the health care needs and the barriers to primary health care in your State
- Link to other primary health care providers and sites in your State for networking and sharing best practices

Primary Care Associations

<http://bphc.hrsa.gov/technicalassistance/partnerlinks/associations.html>

PCAs are nonprofit organizations located in States that provide training and technical assistance to safety-net providers.

PCAs can help you:

- Plan for the growth of health centers in your State
- Develop strategies to recruit and retain health center staff

Area Health Education Centers

<http://bhpr.hrsa.gov/grants/areahealtheducationcenters/>

AHEC programs help recruit, train, and retain a health professions workforce committed to underserved populations.

AHECs can help you:

- Link to community and academic educational partnerships
- Connect to educational opportunities, continuing education, and rotations for residents

State Offices of Rural Health

<http://www.hrsa.gov/ruralhealth/about/directory/>

SORHs work to improve access to health care in rural and underserved areas to reduce health disparities.

SORHs can help you:

- Access tools and resources if you are serving in rural areas
- Access networking opportunities with other rural providers

Ambassadors

NHSC.hrsa.gov/ambassadors/directory.html

Ambassadors provide mentoring and help recruit students and providers to the NHSC.

Ambassadors can help you:

- Navigate the loan repayment program
- Answer any questions you have about the NHSC
- Connect with potential Corps members to share your experiences

NHSC Resources

Customer Service Portal

NHSC.hrsa.gov and click on the “Customer Service Portal” button. Access your information and complete transactions online—at any time!

You can:

- Update your personal information
- Ask BCRS a question
- Submit customer service requests (i.e., site transfers, suspensions)
- Submit 6-month verification

Customer Care Center 1-800-221-9393

NHSC.hrsa.gov

PrimaryCareForAll.org

PrimaryCareForAll.org is an online portal uniquely adapted to NHSC members.

The portal includes:

- Online training, resources, and networking opportunities (chat rooms, forums, and file sharing to create a virtual community for providers)
- Best practice examples
- Tools and templates