

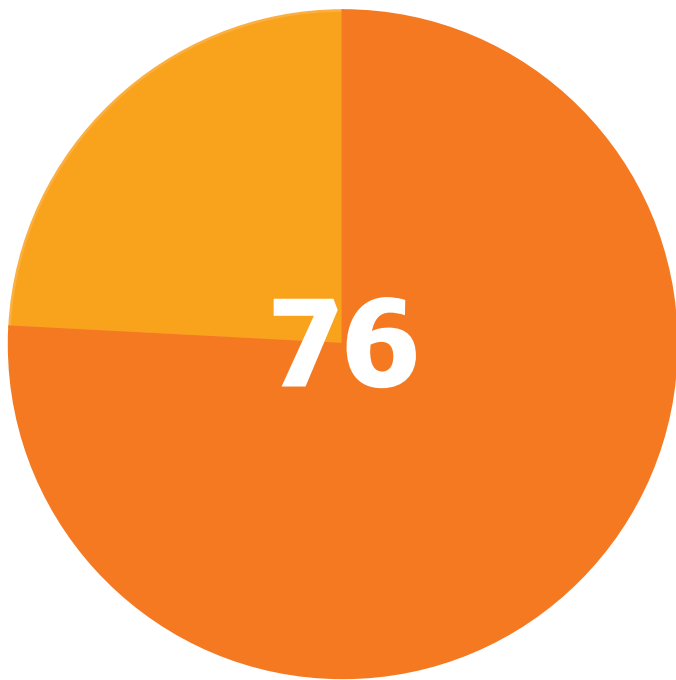


Toco National Car Maintenance Index

toco

- Nation's drivers score 76 out of 100* on performing routine car maintenance.
- Drivers maintain their cars well, but there is room to improve.

National Car Maintenance Index

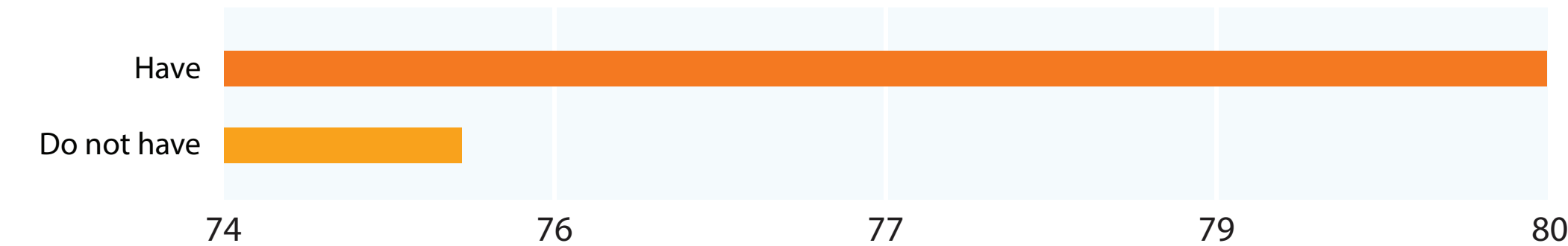


* Rounded from 99.9

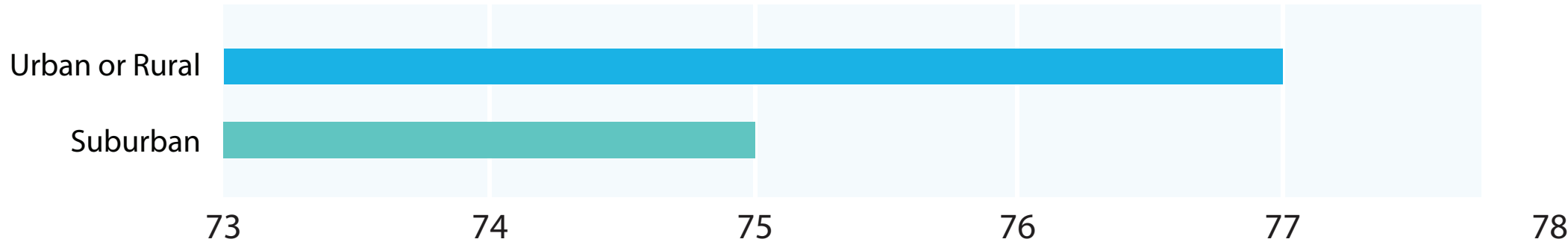
The Toco Car Maintenance Survey was conducted online among a nationwide sample of 1,001 car owners and lessees age 18 years and older in the U.S. Using car maintenance recommendations based on industry sources, respondents earned 5.55 points for each of nine common maintenance items performed (whether by themselves or by a professional) and earned 5.55 points for each item performed at the generally recommended frequency (or more often). A perfect car care score would be 100 if a person performed each maintenance item at least as often as recommended.

Some drivers maintain their cars better than others. Drivers do a better job at car maintenance if they...

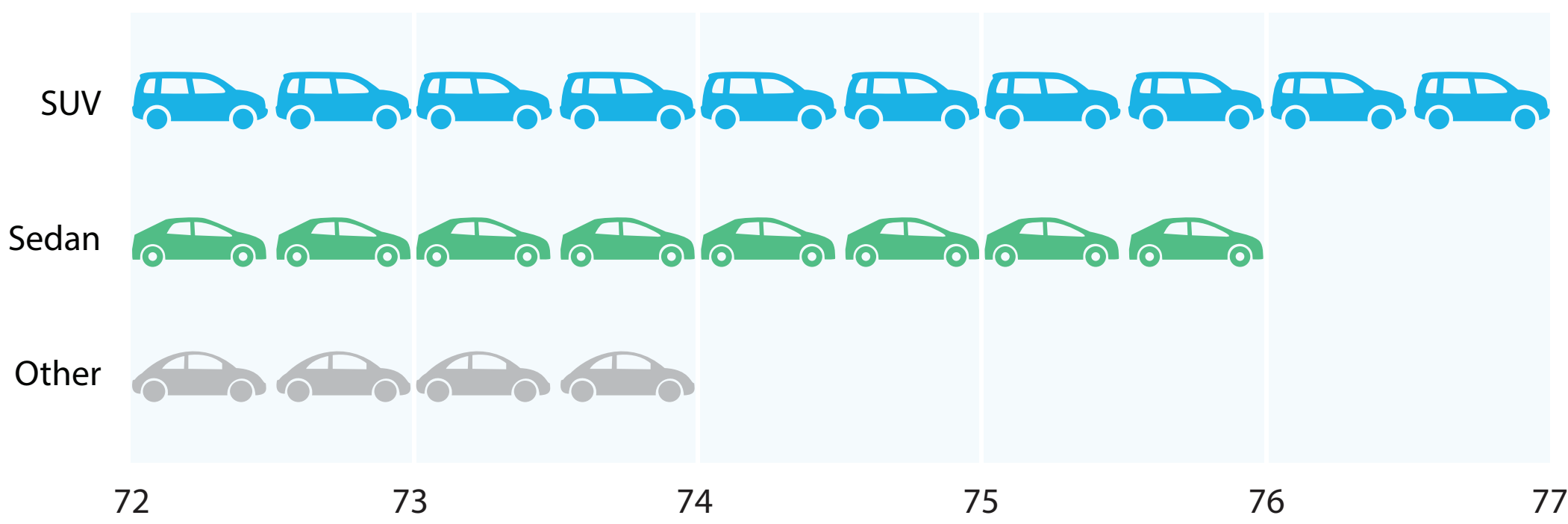
... Have a vehicle service contract



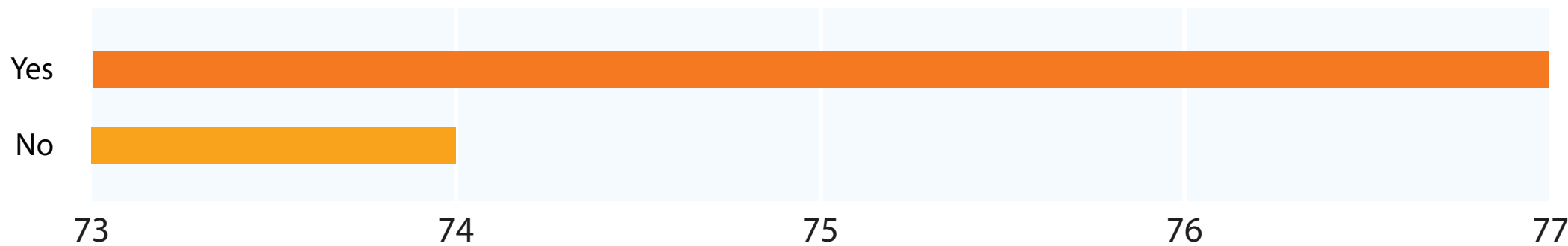
... Live in an urban or a rural area



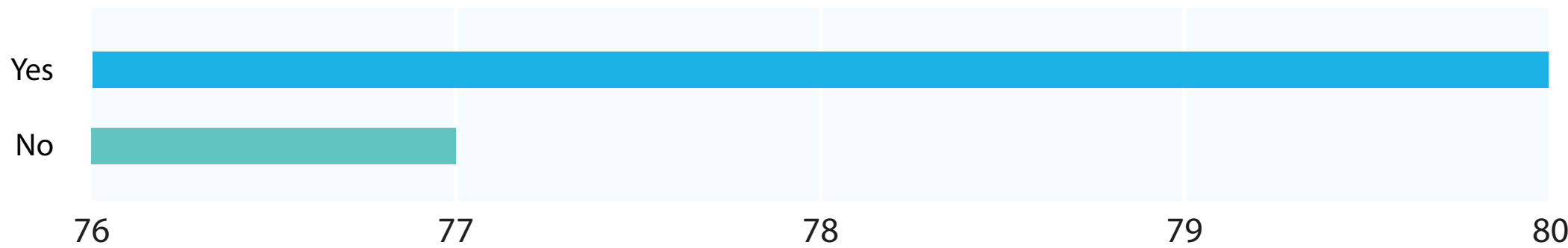
... Drive an SUV



... Have kids at home

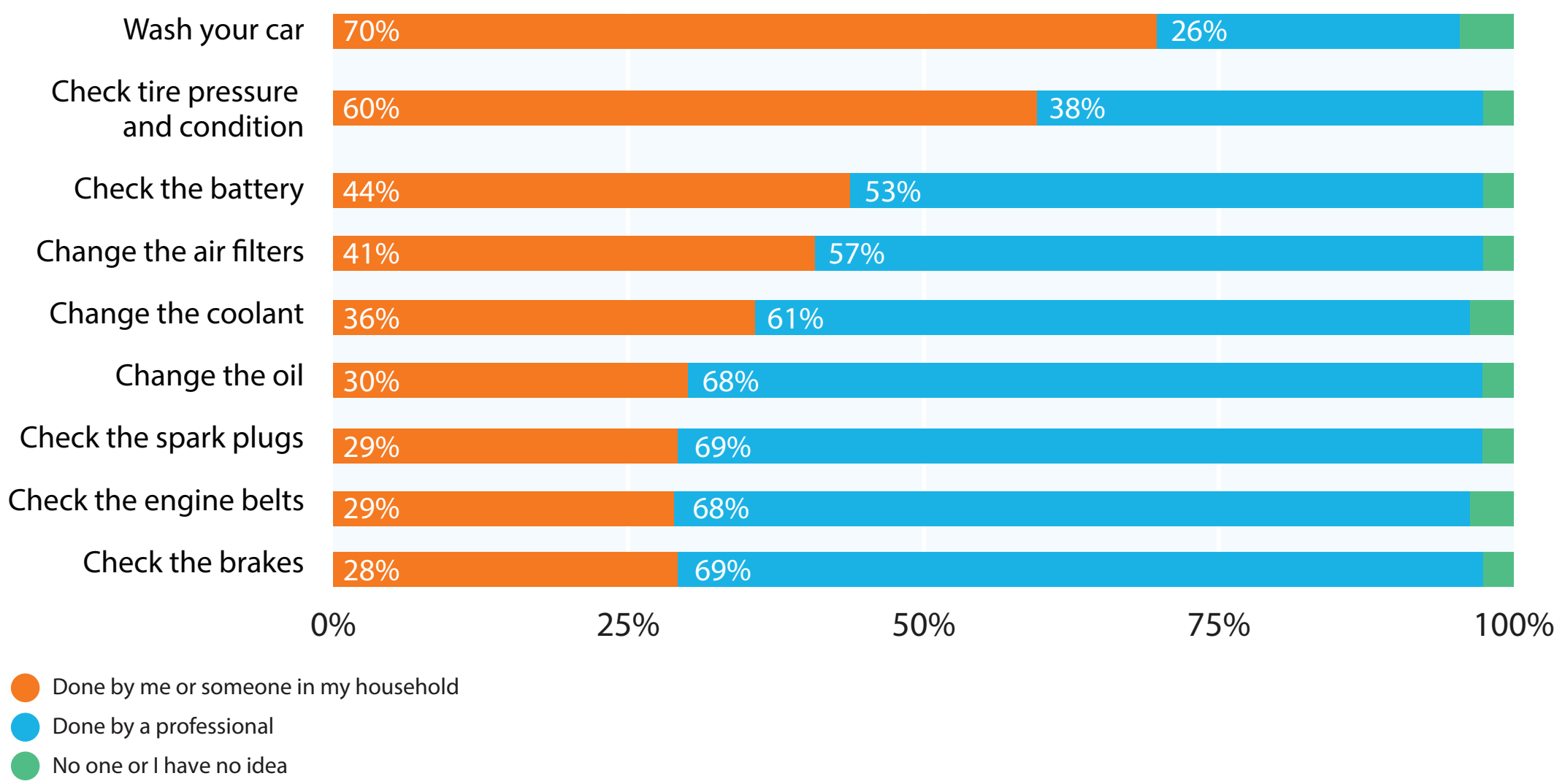


... Have kids at home who drive

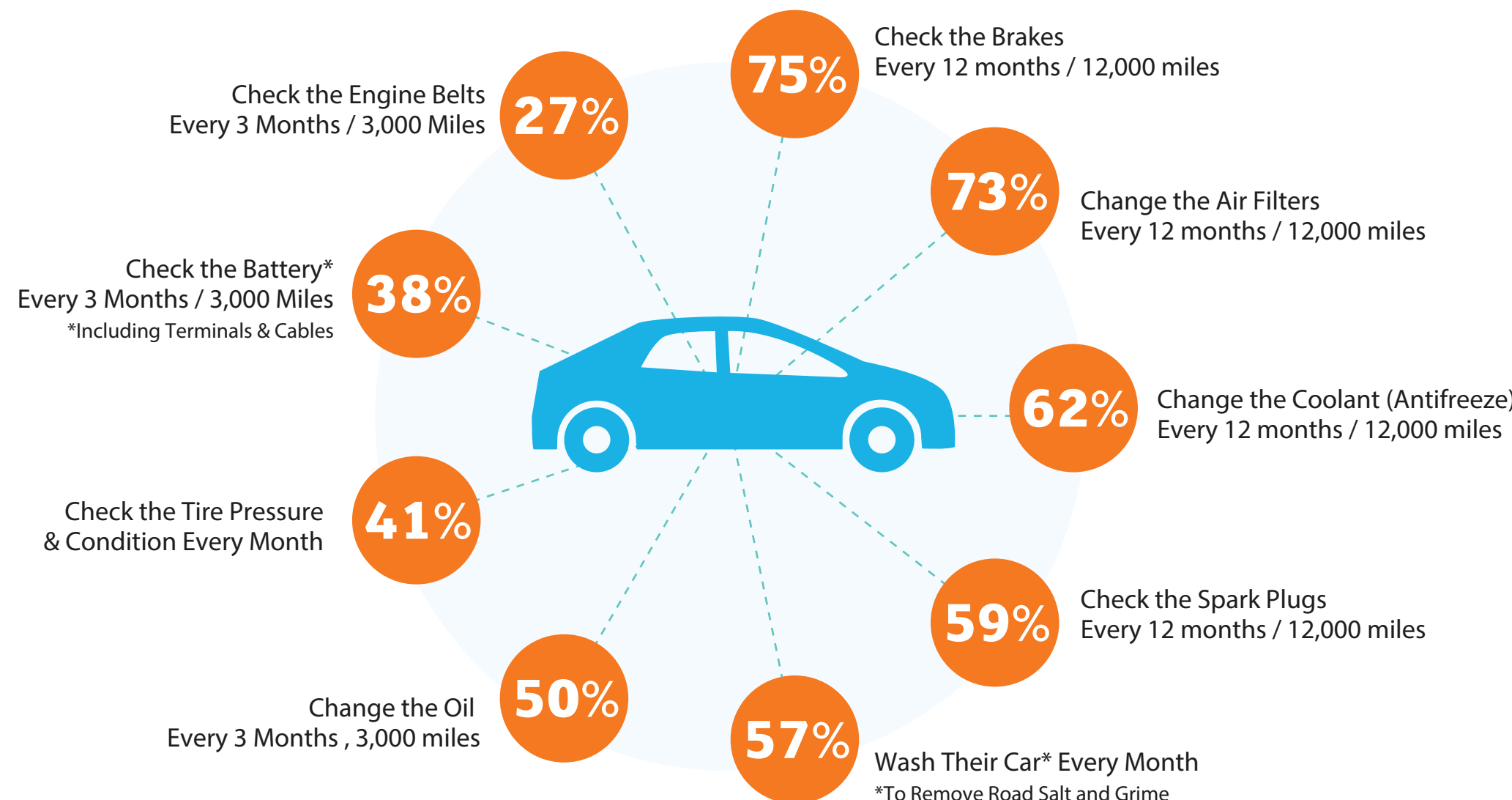


Who Performs Maintenance

Majorities use a professional to perform most maintenance.



Many drivers do not have these maintenance items done at least as often as the recommended frequency applied in the index.



Drivers should always check their owner's manual for specific maintenance recommendations from the manufacturer.

For more information about Toco, visit www.tocowarranty.com