

Fact Sheet — Revenue Recovery Services

Revenue Cycle Management

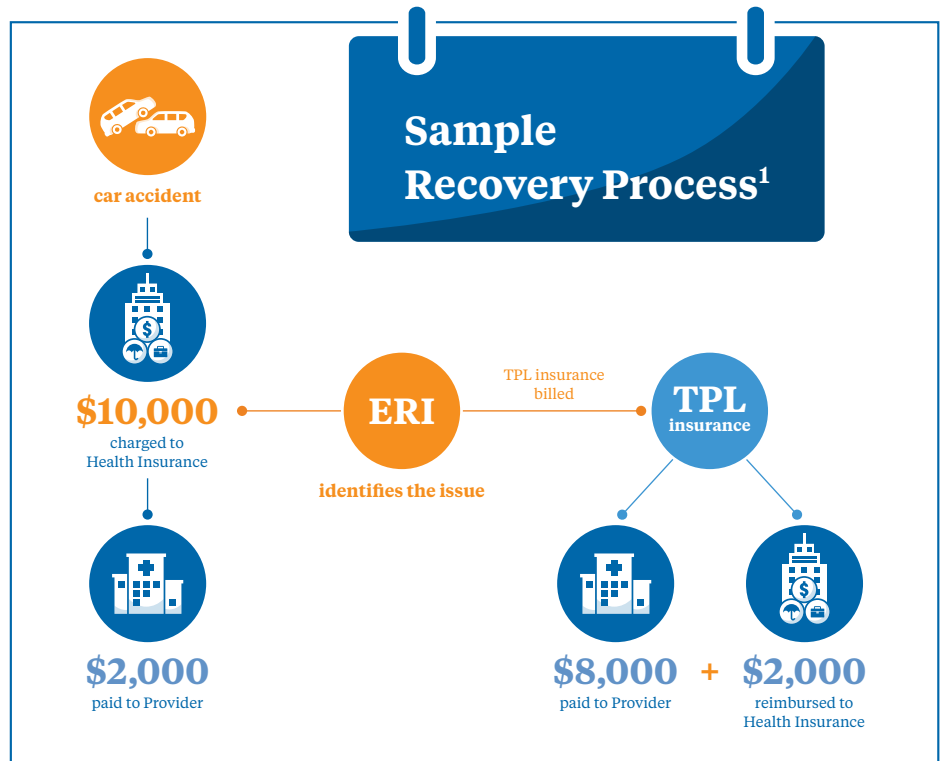
Revenue Recovery Services

Intelligent Recovery of Your Revenue

Today’s healthcare landscape requires healthcare organizations to put a laser focus on both revenue health and patient health. Better revenue health can be achieved by ensuring that every part of the revenue cycle is operating at full potential. However, claims for services provided can be filed inadvertently against the incorrect insurance carrier, resulting in unrecovered revenue.

The Solution

RelayHealth Financial is partnering with Emergency Recovery, Inc. to provide revenue recovery services. This service helps identify potential revenue leakage caused by claims that were determined to be uncollectable, underpaid, or in self-pay status and delivers potential revenue from those claims back to your organization. Unlike other revenue recovery solutions, this service utilizes an extensive network of databases to gather intelligence about claims with potential recoverable revenue.



1. Sample process only and not representative of actual customer results.

Revenue Recovery Services Helps:

- Improve revenue health and accelerate cash collection
- Claims analysis conducted through extensive database network
- Intelligent pre and post recovery statistical reporting
- No patient contact needed
- Analyze all zero balance accounts retrospectively

In cases like motor vehicle accidents, workers compensation, medical negligence, or other third party liability situations, claims may be incorrectly filed against a patient's health insurance instead of the correct source. Using this service, these claims can be identified through a proprietary process, and the additional recoverable revenue can be returned to your organization.

To learn more, contact a RelayHealth Solutions Advisor at 800.752.4143.





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