The Global **CISO** Study:

Solutions for a stronger enterprise security response

ServiceNow and Oxford Economics surveyed 300 Chief Information Security Officers around the world to identify how leaders are responding to growing enterprise threats. The results show a significant gap between the strategies organizations want to employ and how they operate today.



CISOs are overwhelmed by data breaches.



of CISOs are highly concerned 81% that detected security breaches are going unaddressed

of CISOs are highly concerned 78% that security breaches are going undetected

of CISOs are highly effective at preventing security breaches

There are three major barriers to effective security.







Automation will help overcome these barriers.



Average percentage of security tasks automated today











Average percentage of security

tasks automated in three years

























But people and relationships still matter.









say the quality of their collaboration with other functions affects security's success

say their workforce has a highly company's structure, functions, and interdependencies between them

Top Security Response Strategies for the Global CISO



The problem: Difficulty prioritizing security alerts Recommendation: Automate security reporting to prioritize based



The problem: Lack of communication between functions Recommendation: Build a common IT and security platform to facilitate communication



The problem: Scarcity of talent

Recommendation: Retain and attract talent to higher quality jobs by automating tedious processes

Dive deeper into the data for more insights at https://servicenow.com/c-suite/ciso.html