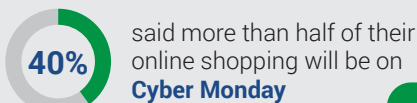
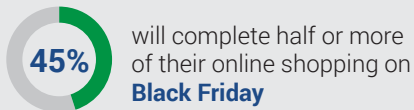


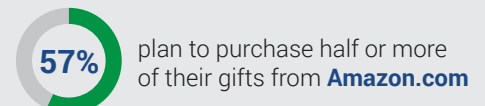
Shoppers to Retailers: How To Make Our Holidays Happy in 2018

Retailers better be prepared for **online shopping orders!**

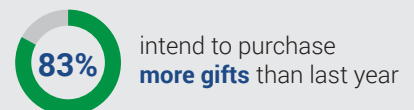
when?



where?



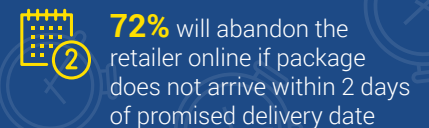
how much?



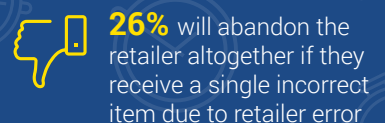
Consumers expect **correct and on-time delivery** during the holidays!



Meet expectations...



... or lose a customer.



Consumers want **to be heard!** Protect your brand!

78%

of consumers will share their **negative shopping experiences** online



Voxware, a leading provider of cloud-based voice and analytic supply chain solutions, polled 500 consumers about their holiday shopping habits and expectations in the biennial Voxware Holiday Survey.