The Board of Directors c/o Corporate Secretary Knowles Corporation 1151 Maplewood Drive Itasca, Illinois 60143

#### Dear Members of the Board:

We have now been in discussions with the CEO and the Chairman of the Board of Knowles for the last six weeks, but, unfortunately, have concluded that this Board will neither embrace reasonable transparency nor hold senior management accountable for future failures in execution unless shareholders mandate it. We presented you with three low-risk initiatives that would benefit Knowles' employees, customers and shareholders:

- I. Provide Transparency to Shareholders on Intelligent Audio: Knowles lost almost \$70MM in its Intelligent Audio segment in 2018<sup>1</sup>, roughly 40% of Knowles' consolidated 2018 EBITDA, but has refused to disclose basic facts, like revenue, since 2015 while obfuscating losses by commingling them with the Performance Audio segment. Shareholders have a right to evaluate the returns on this investment, particularly after four years of heavy losses with no material revenues or disclosed pipeline to evaluate.
- II. Conduct a Strategic Review of Knowles' Precision Devices Segment: Knowles has stated repeatedly that it is transitioning to an audio solutions provider. Knowles' Precision Devices segment includes businesses that were historically part of Dover, have no connection to Knowles' Audio segment, and could be divested to generate meaningful proceeds. A strategic review is consistent with prior divestitures of Knowles' Sound Solutions division in 2016, a MEMS timing business in 2016, and the crystal oscillator division in 2017.
- III. Add Our Experienced Nominees to Knowles' Board: Add to the Board qualified directors who have collectively served on over 25 boards and have a track record of working collaboratively with boards and management teams while holding them accountable for execution.

After multiple conversations and in-person meetings with our representatives, Knowles' Board has seemingly concluded that despite five years of negative total shareholder returns ("TSR"), no change is needed at Knowles. In fact, the Board and its advisors have expressed that not only is transparency into Intelligent Audio "too difficult" to provide, but also that shareholders do not want transparency; a position that is nonsensical.

We strongly believe shareholders will conclude that the Knowles' Board and management have done everything they can to hide a few simple and otherwise obvious facts:

Knowles has substantially underperformed its proxy peer set and broader equity markets
 over every measurement period. The underperformance has occurred despite clear secular
 tailwinds in their core audio franchise not relevant to peers.

- II. The Board has failed to hold management accountable despite consistent execution failures, perennially missed expectations, and multiple strategic blunders.
- III. <u>Intelligent Audio lost \$55mm in 2017 and almost \$70MM in 2018</u><sup>2</sup>, which can only be gleaned using disclosures in the Company's proxy statement. There has been no explanation of why an acquisition that was supposed to be accretive by the end of 2016 will generate losses in excess of 40% of the Company's consolidated EBITDA four years later.

# I. Failure in Results

**Knowles' stock has substantially underperformed every benchmark over every measurement period.**<sup>3</sup> Knowles' strategy, execution and leadership since it was spun off from Dover in February 2014 (the "Spin") have generated losses of over 50% of shareholders' value, despite leadership positions in its three current business units. Recurring execution issues and abysmal returns on capital have outweighed secular tailwinds such as multi-microphone adoption, growth in wearable and IoT devices, and customers upgrading to higher performance microphones.

From the date of the Spin through December 31, 2018, **Knowles' TSR was <u>NEGATIVE 54%</u>** compared to the PHLX Semiconductor Index TSR of POSITIVE 120%, Knowles' proxy peer set average TSR was POSITIVE 62%, and the S&P 500 TSR was POSITIVE 50%.<sup>4</sup> The underperformance is staggering.

N Relative Performance Through Dec 31, 2018						
	- i	Since Spin	4-Year	3-Year	2-Year	1-Year
Knowles Corp		-53.6%	-43.5%	-0.2%	-20.3%	-9.2%
PHLX Semiconductor Index	i i	110.00/	77.2%	80.8%	20.7%	C F0
(Under) / Over Performance	- i	119.9% - <b>173.5%</b>	-120.7%	- <b>81.0%</b>	30.7% - <b>51.1%</b>	-6.5% <b>-2.7</b> %
S&P 400 Mid-Cap		31.6%	20.8%	23.9%	2.8%	-11.3%
(Under) / Over Performance		-85.2%	-64.3%	-24.0%	-23.2%	2.1%
S&P 500		50.0%	31.7%	30.1%	16.1%	-4.6%
(Under) / Over Performance		-103.6%	-75.2%	-30.2%	-36.5%	-4.6%
Proxy Peer Average		61.6%	44.6%	48.0%	9.8%	-8.0%
(Under) / Over Performance		-115.2%	-88.1%	-48.1%	-30.1%	-1.2%
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# **II. Failure in Execution**

We believe the public record since the Spin establishes a clear track record of poor operational and financial performance, unrealistic expectations, an unhealthy focus on top line growth over profitability, and a lack of accountability and transparency to the very shareholders to whom all directors owe their loyalty. It is, given this track record, almost absurd to ask shareholders to "trust us" when Messrs. Niew and MacLeod profess this time will be different. We believe a small subset of past actions and statements serve as a sobering reminder of Knowles' track record as a public company:

- In 2014, operational issues led to a microphone failure at the Company's largest customer causing massive financial and reputational harm to the Company.
- In 2014 and again after the acquisition of Audience in 2015, management publicly committed to financial targets of 7% annual revenue growth and a 22% operating margin; instead, revenue has DECLINED at a 0.5% CAGR and in 2018 Knowles' operating margin was 14%.
- In 2015, Mr. Niew stated "I think we're better positioned this year in terms of speakers than we have [been] in any year than since we've owned Sound Solutions," only for Sound Solutions to generate pre-tax losses of \$272MM in 2015 and for the Company to divest the unit in 2016 for a cumulative loss of over \$1Bn. Despite the magnitude of this loss, in his Annual Letter to Shareholders, Mr. Niew writes that "we executed extremely well."
- In 2015, announcing the Audience acquisition, Mr. Niew said "While we do expect near-term dilution to Knowles earnings, we project that this transaction will be accretive to our non-GAAP earnings by Q4 of 2016."

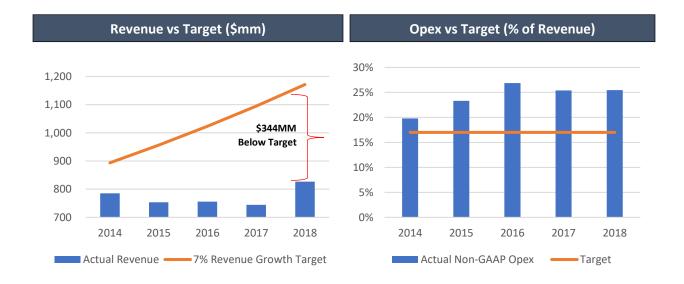
  The scale of this miss is tremendous as even into 2017, Intelligent Audio lost \$55MM in non-GAAP EBIT8.
- Knowles again misled shareholders in the 4Q2016 earnings release, blaming the missed expectations on "launches of our customers' products," then following up with a statement that "our expectations are not for significant revenue from this in 2017, but it will be a contributor."
- From 2014 2017 Knowles' financial performance was materially below targets set by the Board
  of Directors (all of which were below Mid-Term Financial Targets communicated in 2014/2015),
  leading to the Board's commentary in annual proxy statements:
  - "2014 was a challenging year for Knowles, and we did not meet our financial objectives."
  - "2015 was a challenging year for Knowles. Financial performance for incentive purposes was below targets."
  - "We are pleased with our overall progress in 2016 as we grew revenue over the previous year" despite the Company failing to hit 2016 financial targets and subsequently receiving a negative say-on-pay recommendation from ISS.
  - "2017 was a challenging year with revenue below expectations, due to weaker demand in our China mobile handset market and lower sales in our Hearing Health Technology business."
- During our recent meetings, Mr. MacLeod trumpeted that the Board's conviction in Intelligent
  Audio is currently high as compared to 12-18 months ago suggesting that the Board and
  management were asking shareholders to "trust us" even before they had a high level of
  conviction themselves.

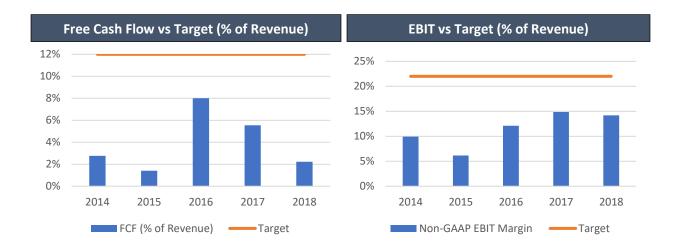
In our view, this historical track record establishes that (i) management has repeatedly failed to meet financial and operational targets established by the Board and communicated to shareholders; (ii) the Board has been complicit, taking no apparent action to hold management accountable for these failures; and (iii) shareholders have suffered as a result.

<u>Failure in execution, lapse in accountability, decline in share price.</u> We believe that the results and experiences of shareholders over the last five years lead any shareholder to one conclusion: Knowles' leadership cannot be trusted.

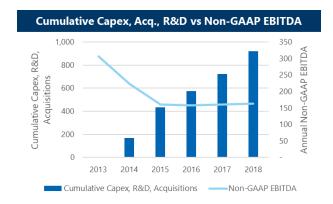
Consistently Missed Financial Targets: Setting appropriate long-term targets and executing against those targets is essential for any company to build trust with the investment community. Consistently missing long-term financial targets have undermined investor confidence in management. At the 2014 Analyst Day, Knowles laid out financial targets for annual revenue growth, gross margin, operating income margin, capital expenditures, and free cash flow (the "Mid-Term Financial Targets")<sup>13</sup>. Knowles updated those expectations at the time of the Audience acquisition in 2015<sup>14</sup>.

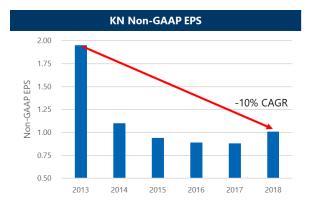
The Company has neither come close to hitting these targets nor has it disclaimed them. The scale of the Company's revenue miss is enormous; if the Company's current segments had grown revenue at the 7% annual target since the Spin, revenue would need to have been \$344MM higher in 2018 than what Knowles reported. Even if the Company achieved analyst consensus estimates in 2019, the Company would still miss every single one of those targets again. Furthermore, the annual incentive targets set by the Board are materially below the Mid-Term Financial Targets. Despite having the bar lowered for them by their own Board, management has never hit their annual incentive targets as a public company to date.





**Poor Returns on Capital:** The underperformance discussed above is tied to Knowles' inability to generate a meaningful return on almost \$1Bn of investment since the Spin. In 2013, Knowles generated \$307MM of non-GAAP EBITDA and \$1.95 in non-GAAP EPS. In 2018, Knowles generated \$163MM of non-GAAP EBITDA and \$1.01 in non-GAAP EPS. Cumulatively, from 2014 until 2018, Knowles spent \$921MM on capital expenditures, research and development ("R&D"), and acquisitions. Said another way, **Knowles' management and Board have spent \$921MM of shareholders' capital to generate \$144MM LESS in EBITDA and \$0.94 LESS in EPS.** <sup>15</sup>





# **III. Failure in Transparency**

Lack of Transparency Around Intelligent Audio: Since the acquisition of Audience in 2015, Knowles has deployed material resources into its Intelligent Audio segment and has maintained that Intelligent Audio products represent the most important growth opportunity for the Company. Despite Knowles having (i) separate Presidents of Intelligent Audio and Performance Audio and (ii) the Company's 2017 and 2018 proxy statements disclosing financial targets for Performance Audio and Intelligent Audio that included Intelligent Audio Revenue and EBIT targets in 2016 (disclosed in 2017), we have been told that Intelligent Audio is "too interrelated" to Performance Audio to disclose the financial results. Using the Company's disclosures in the 2018 proxy statement and quarterly financial supplements, Intelligent Audio lost \$55MM of Adjusted EBIT in 2017.

Intelligent Audio (IA) Operating Loss							
	<u>Audio</u>	Performance					
	<u>Segment</u>	<u>Audio</u>	<b>Implied IA</b>				
2017 Revenue	637.4	626.9	10.5				
2017 Adjusted EBIT	129.8	184.4	(54.6)				

As of the date of this letter, the Company has not provided any disclosure on 2018 Performance Audio results, however, consistent year-over-year operating margin performance for Performance Audio in 2018 implies *Intelligent Audio lost almost \$70MM in 2018*. Now that the Company has realized that disclosure of Performance Audio metrics highlights Intelligent Audio losses, it would not surprise us to see them eliminated from the Company's 2019 Proxy Statement. To drive home that point, Mr. Niew opined that he does not believe increased transparency would lead to a better outcome. We firmly disagree as we believe providing investors transparency allows them to understand Knowles' business and make an informed decision regarding Knowles' performance; it is irrelevant that the Board and management feel they will be unfairly judged by this performance. We find this unwillingness to provide transparency especially troubling given the high level of "conviction" expressed in our meetings by both Messrs. Niew and MacLeod around the Board's belief in the future success of this segment.

Management's unwillingness to disclose spending levels, revenue and realistic milestones for Intelligent Audio has left investors with no other option than to assume this massive expense drag is simply an inseparable component of Performance Audio and, therefore, capitalized those losses into Knowles' share price as if the spending will continue into perpetuity. We estimate that <u>the market is ascribing close</u> to negative \$600MM of enterprise value to Intelligent Audio simply because investors have not been given the necessary information to accurately value the segment.

Narket Implied Value of IA			
	2019 Consensus	Multiple	Implied EV
Performance Audio EBITDA	243	9.0x	2,183
Precision Devices EBITDA	44	9.0x	395
Unallocated Corporate Expense	(45)	9.0x	(404)
Pre-IA EBITDA	242	9.0x	2,174
Implied IA EBITDA	(64)		
		<u>Multiple</u>	Current EV
Consensus KN EBITDA	178	9.0x	1,601
Market Implied Value of IA			(573)

As acknowledged in our meetings by Mr. MacLeod, either the Company is going to generate a return on its investment in Intelligent Audio or it is going to reduce its spending materially such that it is not an indefinite drag on profitability. We believe that separately disclosing the key metrics for Intelligent Audio

would allow investors to more accurately ascribe value to investment, potentially resulting in an increase of over 30% in Knowles' share price, just from enhanced disclosure. The only effort this would take on behalf of the Company would be to separately report Intelligent Audio revenue and non-GAAP EBIT within the Audio segment. Shareholders should ask themselves – if the Company won't disclose this information, what are they hiding?

### Next Steps

Given the exhaustive list of missteps detailed above, the Company's atrocious share performance and poor return on invested capital, it is obvious to us that the Board would benefit from a fresh perspective. Especially the perspective of new Board members who have committed substantial capital alongside shareholders in contrast to the current Board, which has invested less than \$1MM of their own capital in Knowles' shares over the last five years. Our nominees have substantial experience representing shareholders on over 20 public company boards. We believe it is obvious that Knowles needs Board Members who (i) are both committed to transparency and accountable to shareholders; (ii) have experience holding management teams accountable for their performance; and (iii) can help the Company establish credibility with the investment community.

We believe a fulsome strategic review that assesses (i) the industrial logic of the combination of ceramic capacitors and filters with acoustic components; (ii) the potential synergies that are available to strategic acquirers that aren't available to shareholders within the context of a division of Knowles; and (iii) the potential accretion from the prudent application of proceeds of a sale of Precision Devices, would fulfill a principle of basic governance. It's difficult for the Company to argue that it's not in the best interest of shareholders to explore what potential acquirers would pay for a non-strategic asset.

We believe our low-risk initiatives can create significant value for shareholders while resulting in a more focused Knowles. We believe that Knowles can achieve a value of at least \$28 per share by the end of 2019 (a 70% premium to current trading levels), prior to any premium associated with a strategic transaction. With a rationalization of a subscale divisional structure, enhanced strategic focus, comprehensive cost management, a shareholder-friendly capital allocation policy, and effective leadership, Knowles could deliver substantial upside for shareholders.

We expect that the Company may attempt to portray publicly that they have been reasonable in our discussions, however, we feel the need to set the record straight. The Company originally offered us a settlement agreement to appoint one of our nominees to the Board along with "customary terms." The Company then proceeded to demand a litany of off-market settlement terms including, but not limited to, a two-year standstill. Despite our efforts to be flexible on these off-market terms (other than the two-year standstill), it became clear to us, based on statements by the Company's management and legal counsel, that the Company had no interest in entering into a market-standard settlement agreement.

We have requested, via separate letter, that the Company embrace the use of a Universal Proxy Card in the interest of good corporate governance. The use of a Universal Proxy Card would provide shareholders the ability to vote for any combination of director nominees put forth by either the Company or us - something they would generally only be able to do by attending the annual meeting in-person. We do not believe shareholders should be denied the right to vote for their preferred combination of nominees because of a quirk in the SEC rules and note that the SEC itself has proposed a universal proxy

card. It is in the interest of all stakeholders to allow shareholders every opportunity to express their views on the future of the Company.

Regards,

Caligan Partners, LP Falcon Edge Capital, LP

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# **LEGEND**

CALIGAN, DAVID JOHNSON, SAMUEL J. MERKSAMER, FALCON EDGE, RICHARD GERSON AND JONATHAN CHRISTODORO (COLLECTIVELY, THE "PARTICIPANTS") INTEND TO FILE WITH THE SEC A PROXY STATEMENT AND FORM OF PROXY TO BE USED IN CONNECTION WITH THE SOLICITATION OF PROXIES FROM THE STOCKHOLDERS OF KNOWLES. ALL STOCKHOLDERS ARE ADVISED TO READ THE PROXY STATEMENT AND OTHER DOCUMENTS WHEN THEY BECOME AVAILABLE, AS THEY WILL CONTAIN IMPORTANT INFORMATION, INCLUDING ADDITIONAL INFORMATION RELATED TO THE PARTICIPANTS. THE DEFINITIVE PROXY STATEMENT AND AN ACCOMPANYING PROXY CARD WILL BE FURNISHED TO SOME OR ALL OF THE COMPANY'S STOCKHOLDERS AND WILL BE, ALONG WITH OTHER RELEVANT DOCUMENTS, AVAILABLE AT NO CHARGE ON THE SEC WEBSITE AT <a href="http://www.sec.gov/">http://www.sec.gov/</a>. INFORMATION ABOUT THE PARTICIPANTS AND A DESCRIPTION OF THEIR INTERESTS BY SECURITY HOLDINGS IS CONTAINED IN THE SCHEDULE 14A FILED BY CALIGAN WITH THE SEC ON MARCH 29, 2019.

### ADDITIONAL INFORMATION

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<sup>&</sup>lt;sup>1</sup> Caligan & Falcon Edge estimate.

<sup>&</sup>lt;sup>2</sup> Caligan & Falcon Edge estimate for 2018, for 2017 Audio segment revenue and Adjusted EBIT from Knowles' quarterly financial supplement from 4Q2017. Performance Audio 2017 actual results from pg. 53 of Knowles' definitive proxy statement filed on March 14, 2018.

<sup>&</sup>lt;sup>3</sup> From Spin through December 31 of calendar year. All TSR data from S&P Capital IQ.

<sup>&</sup>lt;sup>4</sup> All TSR from Spin through December 31 of calendar year. All TSR data from S&P Capital IQ.

<sup>&</sup>lt;sup>5</sup> Jeff Niew, CEO, 4Q2014 Earnings Call (2/12/15).

<sup>&</sup>lt;sup>6</sup> 2015 Letter to Shareholders.

<sup>&</sup>lt;sup>7</sup> Jeff Niew, Acquisition of Audience, 4/29/15.

<sup>&</sup>lt;sup>8</sup> Subtracting Performance Audio results as disclosed in Knowles' 2018 Proxy Statement from total Audio segment results.

<sup>&</sup>lt;sup>9</sup> Jeff Niew, 4Q2016 Earnings Call, 2/6/17.

<sup>&</sup>lt;sup>10</sup> 2015 Proxy Statement filed 3/13/15.

<sup>&</sup>lt;sup>11</sup> 2016 Proxy Statement filed 3/15/16.

<sup>&</sup>lt;sup>12</sup> 2018 Proxy Statement filed 3/15/18.

<sup>&</sup>lt;sup>13</sup> Knowles Analyst Day, pg. 58, 2/19/14.

<sup>&</sup>lt;sup>14</sup> Knowles presentation, 4/29/15.

<sup>&</sup>lt;sup>15</sup> Non-GAAP EBITDA and EPS calculated from Knowles' 4Q earnings press releases from 2014 – 2018.

<sup>&</sup>lt;sup>16</sup> Audio segment revenue and Adjusted EBIT from Knowles' quarterly financial supplement from 4Q2017. Performance Audio 2017 actual results from pg. 53 of Knowles' definitive proxy statement filed on March 14, 2018.