

# **Supplemental Information Third Quarter 2019**

Current period information is preliminary and based on company data available at the time of the earnings presentation. It speaks only as of the particular date or dates included in the accompanying pages. Bank of America Corporation (the Corporation) does not undertake an obligation to, and disclaims any duty to, update any of the information provided. Any forward-looking statements in this information are subject to the forward-looking language contained in the Corporation's reports filed with the SEC pursuant to the Securities Exchange Act of 1934, which are available at the SEC's website (www.sec.gov) or at the Corporation's website (www.bankofamerica.com). The Corporation's future financial performance is subject to risks and uncertainties as described in its SEC filings.

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The Corporation reports the results of operations of its four business segments and *All Other* on a fully taxable-equivalent (FTE) basis. Additionally, the results for the total Corporation as presented on pages 11-13 are reported on an FTE basis.

### Bank of America Corporation and Subsidiaries Consolidated Financial Highlights

In millions, except per share information)		Nine Moi	ıths I	Ended	l	Third		Second		First		Fourth		Third
		Septer	nber	30		Quarter								
		2019		2018		2019	_	2019	_	2019	_	2018	_	2018
Income statement														
Net interest income	\$	36,751	\$	35,658	\$	12,187	\$	12,189	\$	12,375	\$	12,504	\$	12,061
Noninterest income		32,144		32,685		10,620		10,895		10,629		10,173		10,663
Total revenue, net of interest expense		68,895		68,343		22,807		23,084		23,004		22,677		22,724
Provision for credit losses		2,649		2,377		779		857		1,013		905		716
Noninterest expense		41,661		40,080		15,169		13,268		13,224		13,074		13,014
Income tax expense		4,149		5,017		1,082		1,611		1,456		1,420		1,827
Net income		20,436		20,869		5,777		7,348		7,311		7,278		7,167
Preferred stock dividends		1,186		1,212		505		239		442		239		466
Net income applicable to common shareholders		19,250		19,657		5,272		7,109		6,869		7,039		6,701
Diluted earnings per common share		2.01		1.91		0.56		0.74		0.70		0.70		0.66
Average diluted common shares issued and outstanding		9,565.7		10,317.9		9,353.0		9,559.6		9,787.3		9,996.0		10,170.8
Dividends paid per common share	\$	0.48	\$	0.39	\$	0.18	\$	0.15	\$	0.15	\$	0.15	\$	0.15
Performance ratios  Return on average assets		1.14%		1.20%		0.95%		1.23%		1.26%		1.24%		1.23
Return on average common shareholders' equity		10.49		10.86		8.48		11.62		11.42		11.57		10.99
Return on average shareholders' equity		10.19		10.52		8.48		11.00		11.14		10.95		10.74
Return on average tangible common shareholders' equity (1)		14.67		15.30		11.84		16.24		16.01		16.29		15.48
Return on average tangible shareholders' equity (1)		13.78		14.31		11.43		14.88		15.10		14.90		14.61
														57.27
Efficiency ratio		60.47		58.65		66.51		57.48		57.48		57.65		
Efficiency ratio		60.47		58.65		66.51		57.48		57.48		57.65		
		60.47		58.65		66.51		57.48		57.48		37.63		
At period end Book value per share of common stock	<b>\$</b>	26.96	\$	58.65 24.33	\$	26.96	\$	57.48	\$	25.57	\$	25.13	\$	24.33
At period end	s		\$		S		\$		\$		\$		\$	
At period end  Book value per share of common stock		26.96	\$	24.33	\$	26.96	\$	26.41	\$	25.57	\$	25.13	\$	17.23
At period end  Book value per share of common stock  Tangible book value per share of common stock (1)		26.96 19.26	\$	24.33 17.23	\$	26.96 19.26	\$	26.41 18.92	\$	25.57 18.26	\$	25.13 17.91	\$	17.23 290,424
At period end  Book value per share of common stock  Tangible book value per share of common stock (1)  Market capitalization		26.96 19.26 264,842	\$	24.33 17.23 290,424	\$	26.96 19.26 264,842	\$	26.41 18.92 270,935	\$	25.57 18.26 263,992	\$	25.13 17.91 238,251	\$	24.33 17.23 290,424 4,385 16,089

<sup>(1)</sup> Tangible equity ratios and tangible book value per share of common stock are non-GAAP financial measures. We believe the use of ratios that utilize tangible equity provides additional useful information because they present measures of those assets that can generate income. Tangible book value per share provides additional useful information about the level of tangible assets in relation to outstanding shares of common stock. (See Exhibit A: Non-GAAP Reconciliations - Reconciliations to GAAP Financial Measures on page 34.)

# **Bank of America Corporation and Subsidiaries Consolidated Statement of Income**

(In millions, except per share information)		-					
		nber 30	Third Quarter	Second Quarter	First Quarter	Fourth Quarter	Third Quarter
N. C.	2019	2018	2019	2019	2019	2018	2018
Net interest income	0 71210	Ø 40.022	0 45046	A 10.224	0 10 170	0 17.026	0 16065
Interest income	\$ 54,310	\$ 48,933	\$ 17,916	\$ 18,224	\$ 18,170	\$ 17,836	\$ 16,965
Interest expense	17,559	13,275	5,729	6,035	5,795	5,332	4,904
Net interest income	36,751	35,658	12,187	12,189	12,375	12,504	12,061
Noninterest income							
Fees and commissions	24,495	24,733	8,467	8,190	7,838	8,345	8,076
Trading account income	6,390	6,421	1,707	2,345	2,338	1,448	1,717
Other income	1,259	1,531	446	360	453	380	870
Total noninterest income	32,144	32,685	10,620	10,895	10,629	10,173	10,663
Total revenue, net of interest expense	68,895	68,343	22,807	23,084	23,004	22,677	22,724
Provision for credit losses	2,649	2,377	779	857	1,013	905	716
Noninterest expense							
Compensation and benefits	24,000	24,145	7,779	7,972	8,249	7,735	7,721
Occupancy and equipment	4,908	4,787	1,663	1,640	1,605	1,593	1,589
Information processing and communications	3,484	3,399	1,163	1,157	1,164	1,156	1,113
Product delivery and transaction related	2,067	2,149	696	709	662	708	687
Marketing	1,410	1,161	440	528	442	513	421
Professional fees	1,155	1,219	386	409	360	480	439
Other general operating	4,637	3,220	3,042	853	742	889	1,044
Total noninterest expense	41,661	40,080	15,169	13,268	13,224	13,074	13,014
Income before income taxes	24,585	25,886	6,859	8,959	8,767	8,698	8,994
Income tax expense	4,149	5,017	1,082	1,611	1,456	1,420	1,827
Net income	\$ 20,436	\$ 20,869	\$ 5,777	\$ 7,348	\$ 7,311	\$ 7,278	\$ 7,167
Preferred stock dividends	1,186	1,212	505	239	442	239	466
Net income applicable to common shareholders	\$ 19,250	\$ 19,657	\$ 5,272	\$ 7,109	\$ 6,869	\$ 7,039	\$ 6,701
Per common share information							
Earnings	\$ 2.02	\$ 1.93	\$ 0.57	\$ 0.75	\$ 0.71	\$ 0.71	\$ 0.67
Diluted earnings	2.01	1.91	0.56	0.74	0.70	0.70	0.66
Average common shares issued and outstanding	9,516.2	10,177.5	9,303.6	9,523.2	9,725.9	9,855.8	10,031.6
Average diluted common shares issued and outstanding	9,565.7	10,317.9	9,353.0	9,559.6	9,787.3	9,996.0	10,170.8

# **Consolidated Statement of Comprehensive Income**

(Dollars in millions)								
		Nine Months Ended September 30			Second Quarter	First Quarter	Fourth Quarter	Third Quarter
	2019	2018	_ .	2019	2019	2019	2018	2018
Net income	\$ 20,436	\$ 20,869	)	\$ 5,777	\$ 7,348	\$ 7,311	\$ 7,278	\$ 7,167
Other comprehensive income (loss), net-of-tax:								
Net change in debt securities	6,231	(6,166	6)	1,538	2,384	2,309	2,213	(1,172)
Net change in debit valuation adjustments	(272)	183	;	229	(138)	(363)	566	(269)
Net change in derivatives	651	(346	6)	118	304	229	293	21
Employee benefit plan adjustments	83	91		26	29	28	(496)	31
Net change in foreign currency translation adjustments	(99)	(303	3)	(51)	(14)	(34)	49	(114)
Other comprehensive income (loss)	6,594	(6,541	.)	1,860	2,565	2,169	2,625	(1,503)
Comprehensive income	\$ 27,030	\$ 14,328	3	\$ 7,637	\$ 9,913	\$ 9,480	\$ 9,903	\$ 5,664

#### **Net Interest Income and Noninterest Income**

(Dollars in millions)	'							
	Septer	nths Ended mber 30	_	Third Quarter	Second Quarter	First Quarter	Fourth Quarter	Third Quarter
	2019	2018	-   -	2019	2019	2019	2018	2018
Net interest income								
Interest income								
Loans and leases	\$ 32,721	\$ 30,095		\$ 10,894	\$ 10,942	\$ 10,885	\$ 10,716	\$ 10,401
Debt securities	8,965	8,646		2,829	3,017	3,119	3,078	2,986
Federal funds sold and securities borrowed or purchased under agreements to resell	3,746	2,130		1,242	1,309	1,195	1,046	799
Trading account assets	3,962	3,506		1,319	1,321	1,322	1,305	1,172
Other interest income	4,916	4,556	<u> </u>	1,632	1,635	1,649	1,691	1,607
Total interest income	54,310	48,933	-   -	17,916	18,224	18,170	17,836	16,965
Interest expense								
Deposits	5,640	2,933		1,880	1,965	1,795	1,562	1,230
Short-term borrowings	5,725	4,123		1,876	1,997	1,852	1,716	1,526
Trading account liabilities	967	1,040		303	319	345	318	335
Long-term debt	5,227	5,179		1,670	1,754	1,803	1,736	1,813
Total interest expense	17,559	13,275		5,729	6,035	5,795	5,332	4,904
Net interest income	\$ 36,751	\$ 35,658		\$ 12,187	\$ 12,189	\$ 12,375	\$ 12,504	\$ 12,061
Noninterest income								
Fees and commissions								
Card income								
Interchange fees (1)	\$ 2,827	\$ 2,850		s 963	\$ 968	\$ 896	\$ 1,016	\$ 925
Other card income	1,459	1,452		502	478	479	506	492
Total card income	4,286	4,302		1,465	1,446	1,375	1,522	1,417
Service charges	.,	-,		-,	-,	-,	-,	-,
Deposit-related fees	4,908	5,008		1,690	1,638	1,580	1,659	1,682
Lending-related fees	809	828		285	265	259	272	279
Total service charges	5,717	5,836		1,975	1,903	1,839	1,931	1,961
Investment and brokerage services	-,	-,		, -	-,, -,-	-,007	-,,,,,,	-,, , , -
Asset management fees	7,591	7.653		2,597	2,554	2,440	2,536	2,576
Brokerage fees	2,733	2,963		897	916	920	1,008	918
Total investment and brokerage services	10,324	10,616		3,494	3,470	3,360	3,544	3,494
Investment banking fees		.,		-, -		- ,	- ,-	-, -
Underwriting income	2,198	2,160		740	792	666	562	701
Syndication fees	887	958		341	291	255	389	241
Financial advisory services	1,083	861		452	288	343	397	262
Total investment banking fees	4,168	3,979		1,533	1,371	1,264	1,348	1,204
Total fees and commissions	24,495	24,733		8,467	8,190	7,838	8,345	8,076
Trading account income	6,390	6,421		1,707	2,345	2,338	1,448	1,717
Other income	1,259	1,531		446	360	453	380	870
Total noninterest income	\$ 32,144	\$ 32,685		\$ 10,620	\$ 10,895	\$ 10,629	\$ 10,173	\$ 10.663
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<sup>(1)</sup> Gross interchange fees were \$7.4 billion and \$7.0 billion and are presented net of \$4.6 billion and \$4.2 billion of expenses for rewards and partner payments for the nine months ended September 30, 2019 and 2018. Gross interchange fees were \$2.6 billion, \$2.5 billion, \$2.5 billion and \$2.4 billion and are presented net of \$1.6 billion, \$1.6 billion, \$1.4 billion, \$1.5 billion and \$1.5 billion of expenses for rewards and partner payments for the third, second and first quarters of 2019 and the fourth and third quarters of 2018, respectively.

# **Bank of America Corporation and Subsidiaries Consolidated Balance Sheet**

(Dollars in millions)	Sep	tember 30 2019		June 30 2019	Se	eptember 30 2018
Assets				***		
Cash and due from banks	\$	26,939	\$	29,409	\$	27,440
Interest-bearing deposits with the Federal Reserve, non-U.S. central banks and other banks		130,155		141,985		157,418 184.858
Cash and cash equivalents		157,094		171,394		
Time deposits placed and other short-term investments		7,557		8,692		7,865
Federal funds sold and securities borrowed or purchased under agreements to resell		271,595		248,077		248,237
Trading account assets		263,684		251,987		219,118
Derivative assets		45,123		44,912		45,617
Debt securities:		254,342		246.004		251 (25
Carried at fair value		- /-		246,094		251,635
Held-to-maturity, at cost		190,252		199,981		194,472
Total debt securities		444,594		446,075		446,107
Loans and leases		972,910		963,800		929,801
Allowance for loan and lease losses		(9,433)		(9,527)		(9,734)
Loans and leases, net of allowance		963,477		954,273		920,067
Premises and equipment, net		10,493		10,426		9,680
Goodwill		68,951		68,951		68,951
Loans held-for-sale		9,811		5,416		5,576
Customer and other receivables		52,560		53,329		56,962
Other assets		131,391		132,360		125,795
Total assets	\$	2,426,330	\$	2,395,892	\$	2,338,833
Liabilities  Description U.S. officers						
Deposits in U.S. offices:	\$	394,379	\$	393,567	ø	414,853
Noninterest-bearing	ð	/	Ф		\$	
Interest-bearing		917,401		900,434		844,204
Deposits in non-U.S. offices:		44.400		40.004		40.00
Noninterest-bearing		13,138		12,864		12,896
Interest-bearing		67,918		68,228		73,696
Total deposits		1,392,836		1,375,093		1,345,649
Federal funds purchased and securities loaned or sold under agreements to repurchase		202,067		194,948		171,600
Trading account liabilities		78,642		82,150		89,964
Derivative liabilities		38,025		38,380		36,189
Short-term borrowings		30,682		27,244		29,035
Accrued expenses and other liabilities		172,286		168,658		170,067
Long-term debt		243,405		238,011		234,171
Total liabilities		2,157,943		2,124,484		2,076,675
Shareholders' equity Preferred stock, \$0.01 par value; authorized – 100,000,000 shares; issued and outstanding – 3,895,685, 3,939,040 and 3,843,140 shares		23,606		24,689		22,326
Common stock and additional paid-in capital, \$0.01 par value; authorized – <b>12,800,000,000</b> shares; issued and outstanding – <b>9,079,264,535</b> , 9,342,601,750 and 9,858,252,641 shares		99,215		106,619		123,921
Retained earnings		151,183		147,577		130,747
Accumulated other comprehensive income (loss)		(5,617)		(7,477)		(14,836)
Total shareholders' equity		268,387		271,408		262,158
Total liabilities and shareholders' equity	\$	2,426,330	\$	2,395,892	\$	2,338,833
Assets of consolidated variable interest entities included in total assets above (isolated to settle the liabilities of	the varial	ole interest ent	ities)			
Trading account assets	\$	5,758	\$	5,469	\$	6,145
Loans and leases		39,387		40,676		44,163
Allowance for loan and lease losses		(835)		(882)		(920)
Loans and leases, net of allowance		38,552		39,794		43,243
All other assets		555		387		357
	\$	44,865	\$	45,650	\$	49,745
Total assets of consolidated variable interest entities		_				
Total assets of consolidated variable interest entities  Liabilities of consolidated variable interest entities included in total liabilities above	<u> </u>	2,274	\$	1.845	\$	905
Total assets of consolidated variable interest entities  Liabilities of consolidated variable interest entities included in total liabilities above  Short-term borrowings	\$		\$	1,845 7,393	\$	
Total assets of consolidated variable interest entities  Liabilities of consolidated variable interest entities included in total liabilities above	\$	2,274 8,560 26	\$	1,845 7,393 27	\$	905 11,024 39

# Bank of America Corporation and Subsidiaries Capital Management

(Dollars in millions)						
	S	eptember 30 2019		June 30 2019	Se	eptember 30 2018
Risk-based capital metrics (1):	_		_		_	
Standardized Approach						
Common equity tier 1 capital	\$	169,203	\$	171,498	\$	164,386
Tier 1 capital		192,029		195,539		186,189
Total capital		225,444		228,965		218,159
Risk-weighted assets		1,485,965		1,466,537		1,439,419
Common equity tier 1 capital ratio		11.4%		11.7%		11.49
Tier 1 capital ratio		12.9		13.3		12.9
Total capital ratio		15.2		15.6		15.2
Advanced Approaches						
Common equity tier 1 capital	\$	169,203	\$	171,498	\$	164,386
Tier 1 capital		192,029		195,539		186,189
Total capital		217,199		220,904		209,950
Risk-weighted assets		1,441,246		1,430,745		1,424,105
Common equity tier 1 capital ratio		11.7%		12.0%		11.59
Tier 1 capital ratio		13.3		13.7		13.1
Total capital ratio		15.1		15.4		14.7
Leverage-based metrics (1)						
Adjusted average assets	\$	2,335,671	\$	2,322,426	\$	2,240,166
Tier 1 leverage ratio		8.2%		8.4%		8.3 9
Supplementary leverage exposure	s	2,897,754	\$	2,872,393	\$	2,787,880
Supplementary leverage ratio		6.6%		6.8%		6.79
Tangible equity ratio <sup>(2)</sup>		8.4		8.7		8.5
Tangible common equity ratio (2)		7.4		7.6		7.5

<sup>(1)</sup> Regulatory capital ratios at September 30, 2019 are preliminary. We report regulatory capital ratios under both the Standardized and Advanced approaches. The approach that yields the lower ratio is used to assess capital adequacy.

Tangible equity ratio equals period-end tangible shareholders' equity divided by period-end tangible assets. Tangible common equity ratio equals period-end tangible common shareholders' equity divided by period-end tangible assets. Tangible shareholders' equity and tangible assets are non-GAAP financial measures. We believe the use of ratios that utilize tangible equity provides additional useful information because they present measures of those assets that can generate income. (See Exhibit A: Non-GAAP Reconciliations - Reconciliation to GAAP Financial Measures on page 34.)

# Quarterly Average Balances and Interest Rates – Fully Taxable-equivalent Basis

(Dollars in millions)									
	Thir	d Quarter 2019	<u> </u>	Seco	ond Quarter 2019		Thi	rd Quarter 2018	
	Average Balance	Interest Income/ Expense	Yield/ Rate	Average Balance	Interest Income/ Expense	Yield/ Rate	Average Balance	Interest Income/ Expense	Yield/ Rate
Earning assets									
Interest-bearing deposits with the Federal Reserve, non- U.S. central banks and other banks	\$ 122,033	<b>\$</b> 453	1.47%	\$ 122,395	\$ 495	1.62%	\$ 144,411	\$ 523	1.44%
Time deposits placed and other short-term investments	9,863	47	1.87	9,798	61	2.51	8,328	48	2.26
Federal funds sold and securities borrowed or purchased under agreements to resell	269,129	1,242	1.83	281,085	1,309	1.87	241,426	799	1.31
Trading account assets	157,818	1,338	3.37	146,865	1,337	3.65	128,896	1,195	3.68
Debt securities	447,126	2,856	2.56	446,447	3,047	2.72	445,813	3,014	2.66
Loans and leases (1):									
Residential mortgage	224,084	1,937	3.46	215,822	1,899	3.52	209,460	1,857	3.54
Home equity	43,616	552	5.03	45,944	587	5.12	53,050	656	4.91
U.S. credit card	94,370	2,581	10.85	93,627	2,511	10.76	94,710	2,435	10.20
Direct/Indirect and other consumer	90,813	824	3.59	90,453	830	3.68	91,828	787	3.40
Total consumer	452,883	5,894	5.18	445,846	5,827	5.24	449,048	5,735	5.08
U.S. commercial	324,436	3,279	4.01	318,243	3,382	4.26	303,680	3,034	3.97
Non-U.S. commercial	105,003	905	3.42	103,844	894	3.45	96,019	831	3.43
Commercial real estate	62,185	687	4.38	61,778	720	4.67	60,754	682	4.45
Commercial lease financing	20,226	182	3.58	20,814	172	3.32	21,235	173	3.25
Total commercial	511,850	5,053	3.92	504,679	5,168	4.11	481,688	4,720	3.89
Total loans and leases	964,733	10,947	4.51	950,525	10,995	4.64	930,736	10,455	4.46
Other earning assets	68,018	1,181	6.90	66,607	1,129	6.79	72,827	1,082	5.91
Total earning assets (2)	2,038,720	18,064	3.52	2,023,722	18,373	3.64	1,972,437	17,116	3.45
Cash and due from banks	25,588			25,951			25,639		
Other assets, less allowance for loan and lease losses	347,915			349,378			319,753		
Total assets	\$ 2,412,223			\$ 2,399,051			\$ 2,317,829		

<sup>(1)</sup> Nonperforming loans are included in the respective average loan balances. Income on these nonperforming loans is generally recognized on a cost recovery basis.

<sup>(2)</sup> The impact of interest rate risk management derivatives on interest income is presented below. Interest income includes the impact of interest rate risk management contracts, which increased (decreased) interest income on:

	Third Quarter 201	19	Second Quarter 2	Second Quarter 2019			18
Interest-bearing deposits with the Federal Reserve, non-U.S. central banks and other banks	s	13	\$	18		\$	5
Federal funds sold and securities borrowed or purchased under agreements to resell		(34)		(63)			(52)
Debt securities		1		1			(2)
U.S. commercial loans and leases		(9)		(9)			(8)
Net hedge expense on assets	s	(29)	\$	(53)		\$	(57)

# Quarterly Average Balances and Interest Rates – Fully Taxable-equivalent Basis (continued)

(Dollars in millions)													
		Thir	d Qu	arter 2019		Seco	nd Q	uarter 2019		Thir	d Qu	arter 2018	
		verage alance	Ir	nterest ncome/ xpense	Yield/ Rate	Average Balance	I	nterest ncome/ expense	Yield/ Rate	Average Balance	Iı	nterest ncome/ xpense	Yield/ Rate
Interest-bearing liabilities													
U.S. interest-bearing deposits:													
Savings	\$	51,277	\$	1	0.01%	\$ 52,987	\$	2	0.01%	\$ 53,929	\$	1	0.01%
NOW and money market deposit accounts		741,602		1,172	0.63	737,095		1,228	0.67	680,285		737	0.43
Consumer CDs and IRAs		49,811		136	1.08	45,375		105	0.93	39,160		40	0.41
Negotiable CDs, public funds and other deposits		63,936		354	2.19	69,966		408	2.35	 54,192		275	2.01
Total U.S. interest-bearing deposits		906,626		1,663	0.73	905,423		1,743	0.77	827,566		1,053	0.50
Non-U.S. interest-bearing deposits:								_					
Banks located in non-U.S. countries		1,721		5	1.13	2,033		5	0.96	2,353		12	2.06
Governments and official institutions		188		_	0.02	179		_	0.05	709		_	0.01
Time, savings and other		70,234		212	1.20	68,706		217	1.26	63,179		165	1.04
Total non-U.S. interest-bearing deposits		72,143		217	1.19	70,918		222	1.25	66,241		177	1.07
Total interest-bearing deposits		978,769		1,880	0.76	976,341		1,965	0.81	893,807		1,230	0.55
Federal funds purchased, securities loaned or sold under agreements to repurchase, short-term borrowings and other interest-bearing liabilities		280,123		1,876	2.66	278,198		1,997	2.89	264,168		1,526	2.30
Trading account liabilities		45,750		303	2.63	47,022		319	2.72	50,904		335	2.60
Long-term debt		202,620		1,670	3.28	201,007		1,754	3.49	203,239		1,813	3.55
Total interest-bearing liabilities (1)	1,	,507,262		5,729	1.51	1,502,568		6,035	1.61	1,412,118		4,904	1.38
Noninterest-bearing sources:													
Noninterest-bearing deposits		396,283				399,109				422,538			
Other liabilities (2)		238,248				229,399				218,520			
Shareholders' equity		270,430				267,975				264,653			
Total liabilities and shareholders' equity	\$ 2	,412,223				\$ 2,399,051				\$ 2,317,829			
Net interest spread					2.01%				2.03%				2.07%
Impact of noninterest-bearing sources					0.40				0.41				0.38
Net interest income/yield on earning assets (3)			\$	12,335	2.41%		\$	12,338	2.44%		\$	12,212	2.45%
								•		•			

<sup>(1)</sup> The impact of interest rate risk management derivatives on interest expense is presented below. Interest expense includes the impact of interest rate risk management contracts, which increased (decreased) interest expense on:

	Third Quarter 2019	Second Quarter 2019	Third Quarter 2018
NOW and money market deposit accounts	<u> </u>	<u> </u>	\$ 1
Consumer CDs and IRAs	5	5	5
Negotiable CDs, public funds and other deposits	3	3	2
Banks located in non-U.S. countries	4	4	6
Federal funds purchased, securities loaned or sold under agreements to repurchase, short-term borrowings and other interest-bearing liabilities	5	5	30
Long-term debt	(52)	(8)	24
Net hedge (income) expense on liabilities	\$ (35)	\$ 9	\$ 68

<sup>(2)</sup> Includes \$38.1 billion, \$35.0 billion and \$30.3 billion of structured notes and liabilities for the third and second quarters of 2019 and the third quarter of 2018, respectively.
(3) Net interest income includes FTE adjustments of \$148 million, \$149 million and \$151 million for the third and second quarters of 2019 and the third quarter of 2018, respectively.

# **Bank of America Corporation and Subsidiaries Debt Securities**

(Dollars in millions)								
				Septembe	r 30, 2	019		
		Amortized Cost	ι	Gross Unrealized Gains	U	Gross Inrealized Losses		Fair Value
Available-for-sale debt securities								
Mortgage-backed securities:								
Agency	\$	133,973	\$	1,250	\$	(274)	\$	134,949
Agency-collateralized mortgage obligations		4,877		103		(18)		4,962
Commercial		14,301		380		(4)		14,677
Non-agency residential		1,725		227		(9)		1,943
Total mortgage-backed securities		154,876		1,960		(305)		156,531
U.S. Treasury and agency securities		55,746		1,364		(163)		56,947
Non-U.S. securities		11,074		7		(2)		11,079
Other taxable securities, substantially all asset-backed securities		3,806		77		_		3,883
Total taxable securities		225,502		3,408		(470)		228,440
Tax-exempt securities		16,263		203		(34)		16,432
Total available-for-sale debt securities		241,765		3,611		(504)		244,872
Other debt securities carried at fair value (1)		9,284		205		(19)		9,470
Total debt securities carried at fair value		251,049		3,816		(523)		254,342
Held-to-maturity debt securities, substantially all U.S. agency mortgage-backed securities		190,252		4,358		(336)		194,274
Total debt securities	\$	441,301	\$	8,174	\$	(859)	\$	448,616
				June 3	0, 2019	)		
Available-for-sale debt securities								
Mortgage-backed securities:								
Agency	\$	125,792	\$	576	\$	(799)	\$	125,569
Agency-collateralized mortgage obligations		5,157		80		(27)		5,210
Commercial		14,313		228		(16)		14,525
Non-agency residential		1,789		242		(9)		2,022
Total mortgage-backed securities		147,051		1,126		(851)		147,326
U.S. Treasury and agency securities		56,157		908		(246)		56,819
Non-U.S. securities		11,178		8		(1)		11,185
Other taxable securities, substantially all asset-backed securities		3,622		73		_		3,695
Total taxable securities		218,008		2,115		(1,098)		219,025
Tax-exempt securities		16,799		189		(34)		16,954
Total available-for-sale debt securities		234,807		2,304		(1,132)		235,979
Other debt securities carried at fair value (1)		9,942		195		(22)		10,115
Total debt securities carried at fair value		244,749		2,499		(1,154)		246,094
Held-to-maturity debt securities, substantially all U.S. agency mortgage-backed securities		199,981		3,339		(836)		202,484
Total debt securities	\$	444,730	\$	5,838	\$	(1,990)	\$	448,578

<sup>(1)</sup> Primarily includes non-U.S. securities used to satisfy certain international regulatory requirements.

### Bank of America Corporation and Subsidiaries Supplemental Financial Data

(Dollars in millions)

		Nine Months Ended September 30		Second Ouarter	First Ouarter	Fourth Ouarter	Third Ouarter
	2019	2018	2019	2019	2019	2018	2018
Fully taxable-equivalent (FTE) basis data (1)							
Net interest income	\$ 37,201	\$ 36,113	\$ 12,335	\$ 12,338	\$ 12,528	\$ 12,659	\$ 12,212
Total revenue, net of interest expense	69,345	68,798	22,955	23,233	23,157	22,832	22,875
Net interest yield	2.45%	2.43%	2.41%	2.44%	2.51%	2.52%	2.45%
Efficiency ratio	60.08	58.26	66.08	57.11	57.10	57.26	56.89

<sup>(1)</sup> FTE basis is a non-GAAP financial measure. FTE basis is a performance measure used by management in operating the business that management believes provides investors with a more accurate picture of the interest margin for comparative purposes. The Corporation believes that this presentation allows for comparison of amounts from both taxable and tax-exempt sources and is consistent with industry practices. Net interest income includes FTE adjustments of \$450 million and \$455 million for the nine months ended September 30, 2019 and 2018, and \$148 million, \$149 million and \$153 million for the third, second and first quarters of 2019, and \$155 million and \$151 million for the fourth and third quarters of 2018, respectively.

### Bank of America Corporation and Subsidiaries Quarterly Results by Business Segment and All Other

Namination	(Dollars in millions)					Third Qua	rter	2019				
Noninceriations					(	GWIM	]					
Personal commissions	Net interest income	\$ 12,335	\$	7,031	\$	1,609	\$	2,617	\$	1,016	\$	62
Card income         1,465         1,208         1,66         1,75         0,79         1         2         2         1         2         2         1         1         2         2         1         1         2         1         1         2         1         1         1         4         1 <th< td=""><td>Noninterest income</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></th<>	Noninterest income											
Service charges   1,975   1,077   1,078   1	Fees and commissions:		İ									
Service charges   1,975   1,077   1,078   1	Card income	1,465		1,289		26		132		19		(1
Investment and Invokange services   3,94   75   8,00   70   55   50   Investment making fees   3,53   3   8,00   5,55   1,115   Total ce and commissions   8,467   1,66   1,313   1,807   1,115   Total segment commissions   1,007   1   1,60   84   1,515   Total ce and commissions   1,000   1,000   1,000   1,000   1,000   1,000   Total ce and commissions   1,000   1,000   1,000   1,000   1,000   1,000   Total cream, et of interest expense   1,000   1,000   1,000   1,000   1,000   1,000   Total cream, et of interest expense   1,000   1,000   1,000   1,000   1,000   Total cream, et of interest expense   1,000   1,000   1,000   1,000   1,000   Total cream, et of interest expense   1,000   1,000   1,000   1,000   1,000   Total cream, et of interest expense   1,000   1,000   1,000   1,000   1,000   Total cream, et of interest expense   1,000   1,000   1,000   1,000   1,000   1,000   Total cream, et of interest expense   1,000   1,000   1,000   1,000   1,000   1,000   Total cream, et of interest expense   1,000   1,000   1,000   1,000   1,000   1,000   Total cream, et of interest expense   1,000   1,000   1,000   1,000   1,000   1,000   Total cream, et of interest expense   1,000   1,000   1,000   1,000   1,000   1,000   Total cream, et of interest expense   1,000   1,000   1,000   1,000   1,000   1,000   Total classes for   1,000   1,000   1,000   1,000   1,000   1,000   1,000   Total classes for   1,000   1,000   1,000   1,000   1,000   1,000   1,000   Total classes for   1,000   1,000   1,000   1,000   1,000   1,000   1,000   Total classes for   1,000   1,000   1,000   1,000   1,000   1,000   Total classes for   1,000   1,000   1,000   1,000   1,000   1,000   Total classes for   1,000   1,000   1,000   1,000   1,000   1,000   Total classes for   1,000   1,000   1,000   1,000   1,000   1,000   Total classes for   1,000   1,000   1,000   1,000   1,000   1,000   Total classes for   1,000   1,000   1,000   1,000   1,000   1,000   Total classes for   1,000   1,000   1,000   1,000   1,000   1,000   Total classes for   1,	Service charges	-				16		763		92		7
Institution thanking feet   1538   74   89   90   758   15		· ·		75		3,001		10		419		(11
Tradita de annomission		·		_		89		902		585		(43
Trading account income   1,707   1	-			2,461			_		_		_	(48
Other mome (loss)         14.6 (loss)         2.23 (loss)         3.28 (loss)         2.58 (loss)         2.88 (loss)         7.7 (loss)         2.28 (loss)         3.28 (loss)         2.28 (loss)		1,707		1						1,580		16
Total notemicrie tracemic (coss)   10.620   2.025   2.948   2.026	5	· ·		231		137		704		153		(779
Total convenue, not of interest expense   \$2,955   \$9,724   \$4,949   \$5,12   \$3,844   \$7.00	· · ·						_		_		_	(811
Persistant persista	• • •											(749
1,10   1,10												(295
Income (loss) before income taxes   7,007												2,464
Properties (Properties (Pro	•		l —				_					(2,918
Neticone         S. 5777         3.333         1.098         2.077         3.015           Versue								,				
Page			•		•		•		•		•	
Total loans and leases   \$964,73   \$303,83   \$170,44   \$377,100   \$71,580   \$21,47   \$10   \$1	Net income	9 3,111	-	3,333	Φ	1,070	Ψ.	2,077		047	Ψ	(1,370
Total assets   1,15,000	Average											
Total assets	Total loans and leases	\$ 964,733	s	303,833	S	170,414	\$	377,109	S	71,589	\$	41,788
Total deposits   1,375,052   709,273   254,49   360,45   30,155   20,7     Total deposits   5,972,910   2,462,30   788,743   288,317   452,642   689,023   207,6     Total deposits   1,202,86   715,75   252,466   371,887   482,642   689,023   207,6     Total deposits   1,202,86   715,75   252,466   371,887   482,642   689,023   207,6     Total deposits   1,202,86   715,75   252,466   371,887   482,642   689,023   207,6     Total deposits   1,202,86   715,75   252,466   371,887   482,642   689,023   207,6     Total deposits   1,202,86   715,75		-										212,527
Total does and lease   S										*		20,718
Total loans and leases   S   S   S   S   S   S   S   S   S	•	-,,		,=				,				,
Total assets of Potal assets of Potal assets of Potal deposits   1,32,836   718,715   252,466   371,87   30,85   21		\$ 972 910	s	307 925	s	172 677	s	377 658	S	74 979	\$	39,671
Total deposits					Ψ.		Ψ				Ψ	207,605
Paris								,				21,883
Net interest income         12,338         Consumer Banking         Global Banking         Global Banking         All Other           Net interest income         \$12,338         7,116         \$1,624         \$2,709         \$8.11         \$1.00           Noninterest income         \$1,446         \$1,668         \$2,709         \$8.11         \$1.00	•		•									
Net incest income         Spant of the state of th		Total		ongumar		Second Qua	arter		_	Global		A 11
Nominterest income   Fees and commissions:   Card income					(	GWIM						
Pees and commissions:   Card income	Net interest income	\$ 12,338	\$	7,116	\$	1,624	\$	2,709	\$	811	\$	78
Card income         1,446         1,268         21         135         22           Service charges         1,903         1,046         16         749         87           Investment and brokerage services         3,470         75         2,962         7         433           Investment banking fees         1,371         —         127         717         885         6           Total fees and commissions         8,190         2,389         3,126         1,608         1,127         (           Trading account income         2,345         2         30         56         1,961         2           Other income (loss)         360         210         120         602         245         08           Total result, net of interest expense         23,233         9,717         4,900         4,975         4,144         0.5           Provision for credit losses         857         947         21         125         5         0.2           Nominerest expense         13,268         4,408         3,459         2,211         2,675         5           Income (loss) before income taxes         9,108         4,362         1,420         2,639         1,464         0.7	Noninterest income											
Service charges         1,903         1,046         16         749         87           Investment and brokerage services         3,470         75         2,962         7         433           Investment banking fees         1,371         —         127         717         585         (           Total fees and commissions         8,190         2,389         3,126         1,608         1,127         (           Total fees and commissions         8,190         2,389         3,126         1,608         1,127         (           Total fees and commissions         360         210         120         602         245         (8           Other income (loss)         360         210         120         602         245         (8           Total nominterest income (loss)         10,895         2,601         3,276         2,266         3,333         (5           Total newnue, net of interest expense         23,233         9,717         4,900         4,975         4,144         (5           Provision for credit losses         85         947         21         125         5         (2         5         1         2         1         1         1         1         1         1	Fees and commissions:											
Investment and brokerage services   3,470   75   2,962   7   433   1   1   1   1   1   1   1   1   1	Card income	1,446		1,268		21		135		22		_
Investment banking fees	Service charges	1,903		1,046		16		749		87		5
Investment banking fees	Investment and brokerage services	3,470		75		2,962		7		433		(7
Total fees and commissions	Investment banking fees			_		127		717		585		(58
Trading account income         2,345         2         30         56         1,961         2           Other income (loss)         360         210         120         602         245         (8           Total noninterest income (loss)         10,895         2,601         3,276         2,266         3,333         (5           Total revenue, net of interest expense         23,233         9,717         4,900         4,975         4,144         (5           Provision for credit losses         857         947         21         125         5         (2           Noninterest expense         13,268         4,408         3,459         2,211         2,675         5           Income (loss) before income taxes         9,108         4,362         1,420         2,639         1,464         0,77           Income tax expense (benefit)         1,1760         1,069         348         713         417         0,7           Net income         \$7,348         3,293         \$1,072         \$1,926         \$1,047         \$1,07           Net income         \$950,525         \$296,388         \$166,324         \$372,531         \$70,587         \$4,66           Total loans and leases         \$950,525         \$296,388 </td <td>-</td> <td></td> <td>_</td> <td>2.389</td> <td></td> <td>3.126</td> <td></td> <td>1.608</td> <td>_</td> <td>1.127</td> <td></td> <td>(60</td>	-		_	2.389		3.126		1.608	_	1.127		(60
Other income (loss)         360         210         120         602         245         (8           Total noninterest income (loss)         10,895         2,601         3,276         2,266         3,333         (5           Total revenue, net of interest expense         23,233         9,717         4,900         4,975         4,144         (5           Provision for credit losses         857         947         21         125         5         (2           Noninterest expense         13,268         4,408         3,459         2,211         2,675         5           Income (loss) before income taxes         9,108         4,362         1,420         2,639         1,464         (7           Income tax expense (benefit)         1,760         1,069         348         713         417         (7           Net income         \$7,348         3,293         1,072         \$1,026         \$1,047         \$1           Total loans and leases         \$950,525         \$296,388         \$166,324         \$372,531         \$70,587         \$4,66           Total deposits         \$2,399,051         779,384         289,819         442,591         685,412         201,8           Total deposits         \$1,375,450												296
Total noninterest income (loss)         10,895         2,601         3,276         2,266         3,333         (5)           Total revenue, net of interest expense         23,233         9,717         4,900         4,975         4,144         (5)           Provision for credit losses         857         947         21         125         5         (2)           Noninterest expense         13,268         4,408         3,459         2,211         2,675         5           Income (loss) before income taxes         9,108         4,362         1,420         2,639         1,464         (7)           Income tax expense (benefit)         1,760         1,069         348         713         417         (7)           Net income         \$ 7,348         3,293         \$ 1,072         \$ 1,926         \$ 1,047         \$           Average         Total loans and leases         \$ 950,525         \$ 296,388         \$ 166,324         \$ 372,531         \$ 70,587         \$ 44,6           Total deposits         2,399,051         779,384         289,819         442,591         685,412         201,8           Total deposits         1,375,450         707,028         253,925         362,619         31,128         20,7      <	5											(817
Total revenue, net of interest expense         23,233         9,717         4,900         4,975         4,144         (5)           Provision for credit losses         857         947         21         125         5         (2)           Noninterest expense         13,268         4,408         3,459         2,211         2,675         5           Income (loss) before income taxes         9,108         4,362         1,420         2,639         1,464         (7)           Income tax expense (benefit)         1,760         1,069         348         713         417         (7           Net income         \$ 7,348         \$ 3,293         \$ 1,072         \$ 1,926         \$ 1,047         \$           Average         Total loans and leases         \$ 950,525         \$ 296,388         \$ 166,324         \$ 372,531         \$ 70,587         \$ 44,6           Total assets (1)         2,399,051         779,384         289,819         442,591         685,412         201,8           Total deposits         1,375,450         707,028         253,925         362,619         31,128         20,7           Quarter end         \$ 963,800         \$ 300,412         \$ 168,993         \$ 376,948         \$ 74,136         \$ 43,3         70tal asset					_		_		_		_	(581
Provision for credit losses         857         947         21         125         5         (2           Noninterest expense         13,268         4,408         3,459         2,211         2,675         5           Income (loss) before income taxes         9,108         4,362         1,420         2,639         1,464         (7           Income tax expense (benefit)         1,760         1,069         348         713         417         (7           Net income         \$ 7,348         3,293         1,072         1,926         1,047         \$           Average         Total loans and leases         \$ 950,525         \$ 296,388         \$ 166,324         \$ 372,531         \$ 70,587         \$ 44,6           Total assets (1)         2,399,051         779,384         289,819         442,591         685,412         201,8           Total deposits         1,375,450         707,028         253,925         36,619         31,128         20,7           Quarter end         3         300,412         168,993         \$ 376,948         7 4,136         4 3,3         4 3,3         3 30,412         168,993         376,948         7 4,136         4 3,3         3 3,3         3 3,3         3 3,2         3 3,2         3 3,2 <td>· /</td> <td></td> <td>_</td> <td></td> <td>_</td> <td></td> <td>_</td> <td></td> <td>_</td> <td></td> <td>_</td> <td>(503</td>	· /		_		_		_		_		_	(503
Noninterest expense         13,268         4,408         3,459         2,211         2,675         5           Income (loss) before income taxes         9,108         4,362         1,420         2,639         1,464         0,7           Income tax expense (benefit)         1,760         1,069         348         713         417         0,7           Net income         \$ 7,348         3,293         1,072         1,926         1,047         \$           Average         Total loans and leases         \$ 950,525         \$ 296,388         \$ 166,324         \$ 372,531         \$ 70,587         \$ 44,6           Total assets (1)         2,399,051         779,384         289,819         442,591         685,412         201,8           Total deposits         1,375,450         707,028         253,925         362,619         31,128         20,7           Quarter end         5         70,304         \$ 168,993         \$ 376,948         \$ 74,136         \$ 43,3           Total loans and leases         \$ 963,800         \$ 300,412         \$ 168,993         \$ 376,948         \$ 74,136         \$ 43,3           Total loans and leases         \$ 2,395,892         786,963         287,878         440,352         674,985         205,7 </td <td></td> <td>(241</td>												(241
Income (loss) before income taxes												515
Income tax expense (benefit)         1,760         1,069         348         713         417         (7           Net income         \$ 7,348         3,293         1,072         1,926         1,047         \$           Average         Total loans and leases         \$ 950,525         \$ 296,388         \$ 166,324         \$ 372,531         \$ 70,587         \$ 44,6           Total assets (1)         2,399,051         779,384         289,819         442,591         685,412         201,8           Total deposits         1,375,450         707,028         253,925         362,619         31,128         20,7           Quarter end         Total loans and leases         \$ 963,800         \$ 300,412         \$ 168,993         \$ 376,948         \$ 74,136         \$ 43,3           Total assets (1)         2,395,892         786,963         287,878         440,352         674,985         205,7	-		_		_		_		-		_	(777
Net income         \$ 7,348         \$ 3,293         \$ 1,072         \$ 1,926         \$ 1,047         \$           Average         Total loans and leases         \$ 950,525         \$ 296,388         \$ 166,324         \$ 372,531         \$ 70,587         \$ 44,6           Total assets (1)         2,399,051         779,384         289,819         442,591         685,412         201,8           Total deposits         1,375,450         707,028         253,925         362,619         31,128         20,7           Quarter end         Total loans and leases         \$ 963,800         \$ 300,412         \$ 168,993         \$ 376,948         \$ 74,136         \$ 43,3           Total assets (1)         2,395,892         786,963         287,878         440,352         674,985         205,7	· · · · · · · · · · · · · · · · · · ·	·								-		(777
Average         \$ 950,525         \$ 296,388         \$ 166,324         \$ 372,531         \$ 70,587         \$ 44,6           Total assets (1)         2,399,051         779,384         289,819         442,591         685,412         201,8           Total deposits         1,375,450         707,028         253,925         362,619         31,128         20,7           Quarter end         Total loans and leases         \$ 963,800         \$ 300,412         \$ 168,993         \$ 376,948         \$ 74,136         \$ 43,3           Total assets (1)         2,395,892         786,963         287,878         440,352         674,985         205,7			5		\$		2		\$		\$	10
Total loans and leases         \$ 950,525         \$ 296,388         \$ 166,324         \$ 372,531         \$ 70,587         \$ 44,6           Total assets (1)         2,399,051         779,384         289,819         442,591         685,412         201,8           Total deposits         1,375,450         707,028         253,925         362,619         31,128         20,7           Quarter end         5         300,412         \$ 168,993         \$ 376,948         \$ 74,136         \$ 43,3           Total assets (1)         2,395,892         786,963         287,878         440,352         674,985         205,7	Net income	φ 1,540	<u>Φ</u>	3,293	φ	1,072	φ	1,920	Ф	1,047	Ψ	10
Total assets (1)         2,399,051         779,384         289,819         442,591         685,412         201,8           Total deposits         1,375,450         707,028         253,925         362,619         31,128         20,7           Quarter end         Total loans and leases         \$ 963,800         \$ 300,412         \$ 168,993         \$ 376,948         \$ 74,136         \$ 43,3           Total assets (1)         2,395,892         786,963         287,878         440,352         674,985         205,7	Average											
Total assets (1)         2,399,051         779,384         289,819         442,591         685,412         201,8           Total deposits         1,375,450         707,028         253,925         362,619         31,128         20,7           Quarter end         Total loans and leases         \$ 963,800         \$ 300,412         \$ 168,993         \$ 376,948         \$ 74,136         \$ 43,3           Total assets (1)         2,395,892         786,963         287,878         440,352         674,985         205,7	_	\$ 950,525	\$	296,388	\$	166,324	\$	372,531	\$	70,587	\$	44,695
Total deposits         1,375,450         707,028         253,925         362,619         31,128         20,7           Quarter end         Total loans and leases           Total assets (1)         \$ 963,800         \$ 300,412         \$ 168,993         \$ 376,948         \$ 74,136         \$ 43,3           Total assets (1)         2,395,892         786,963         287,878         440,352         674,985         205,7	Total loans and leases						,					201,845
Quarter end         5963,800         300,412         168,993         376,948         74,136         43,37           Total assets (1)         2,395,892         786,963         287,878         440,352         674,985         205,7		2.177 [11]		,501		,0		,0 , 1		,		,010
Total loans and leases         \$ 963,800         \$ 300,412         \$ 168,993         \$ 376,948         \$ 74,136         \$ 43,3           Total assets (1)         2,395,892         786,963         287,878         440,352         674,985         205,7	Total assets (1)			707 028		253 925		362 619		31 128		20.750
Total assets (1) 2,395,892 786,963 287,878 440,352 674,985 205,7	Total assets <sup>(1)</sup> Total deposits			707,028		253,925		362,619		31,128		20,750
	Total assets <sup>(1)</sup> Total deposits <b>Quarter end</b>	1,375,450	·		\$		ę.		e		¢	
1079 (1000cm) 1 7/8 (101 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Total assets <sup>(1)</sup> Total deposits <b>Quarter end</b> Total loans and leases	1,375,450 \$ 963,800	\$	300,412	\$	168,993	\$	376,948	\$	74,136	\$	20,750 43,311 205,714

<sup>(1)</sup> Total assets include asset allocations to match liabilities (i.e., deposits).

# **Quarterly Results by Business Segment and All Other (continued)**

(Dollars in millions)									
				Third Quar	ter 20	018			
	C	Total orporation	nsumer anking	 GWIM		Global Banking	Global Markets		All Other
Net interest income	\$	12,212	\$ 6,844	\$ 1,531	\$	2,726	\$	933	\$ 178
Noninterest income									
Fees and commissions:									
Card income		1,417	1,237	34		124		21	1
Service charges		1,961	1,098	19		753		86	5
Investment and brokerage services		3,494	80	3,004		27		388	(5)
Investment banking fees		1,204	 	87		644		522	 (49)
Total fees and commissions		8,076	2,415	3,144		1,548		1,017	(48)
Trading account income		1,717	2	24		60		1,551	80
Other income (loss)		870	 181	118		489		372	 (290)
Total noninterest income (loss)	_	10,663	2,598	3,286		2,097		2,940	(258)
Total revenue, net of interest expense		22,875	9,442	 4,817		4,823		3,873	 (80)
Provision for credit losses		716	870	13		(70)		(2)	(95)
Noninterest expense		13,014	4,325	3,443		2,142		2,633	471
Income (loss) before income taxes		9,145	4,247	 1,361		2,751		1,242	 (456)
Income tax expense (benefit)		1,978	 1,082	347		714		323	 (488)
Net income	\$	7,167	\$ 3,165	\$ 1,014	\$	2,037	\$	919	\$ 32
Average									
Total loans and leases	\$	930,736	\$ 284,994	\$ 161,869	\$	352,712	\$	71,231	\$ 59,930
Total assets (1)		2,317,829	759,665	273,582		423,643		652,481	208,458
Total deposits		1,316,345	687,530	238,291		337,685		30,721	22,118
Quarter end									
Total loans and leases	\$	929,801	\$ 287,277	\$ 162,191	\$	352,332	\$	73,023	\$ 54,978
Total assets (1)		2,338,833	765,498	276,146		430,846		646,359	219,984
Total deposits		1,345,649	692,770	239,654		350,748		41,102	21,375

<sup>(1)</sup> Total assets include asset allocations to match liabilities (i.e., deposits).

# Year-to-Date Results by Business Segment and All Other

(Dollars in millions)			Nine Months Ended September 30, 2019							
	Total Corporation		onsumer Banking	GWIM		Global Banking	(	Global Iarkets		All Other
Net interest income	\$ 37,20	<u> </u>	21,253	\$ 4,917	\$	8,116	\$	2,780	\$	135
Noninterest income										
Fees and commissions:										
Card income	4,28	,	3,754	73		398		61		_
Service charges	5,71	/	3,163	50		2,225		261		18
Investment and brokerage services	10,32	i l	223	8,805		26		1,296		(26
Investment banking fees	4,16	1	_	296		2,328		1,707		(163
Total fees and commissions	24,49	,   —	7,140	9,224		4,977		3,325		(171
Trading account income	6,39	,	5	90		190		5,623		482
Other income (loss)	1,25	,	675	393		2,059		461		(2,329
Total noninterest income (loss)	32,14	-   -	7,820	9,707		7,226		9,409		(2,018
Total revenue, net of interest expense	69,34	,	29,073	14,624		15,342		12,189		(1,883
Provision for credit losses	2,64	,	2,838	63		356		(18)		(590
Noninterest expense	41,66		13,157	10,300		6,697		8,109		3,398
Income (loss) before income taxes	25,03	,   <del></del>	13,078	4,261		8,289		4,098		(4,691
Income tax expense (benefit)	4,59		3,204	1,044		2,238		1,168		(3,055
Net income (loss)	\$ 20,43	<u>s</u>	9,874	\$ 3,217	\$	6,051	\$	2,930	\$	(1,636
Average										
Total loans and leases	\$ 953,16	) s	297,539	\$ 167,069	\$	373,275	\$	70,757	\$	44,529
Total assets (1)	2,390,94		776,818	292,102	Φ	437,570	Ψ	679,038	Ф	205,415
Total deposits	1,370,17		704,459	256,708		357,413		30,878		20,720
Period end	1,370,170		704,437	230,700		337,413		30,070		20,720
			205.025	\$ 172,677	\$	377,658	\$	74,979	\$	20 671
	e 072 01						3	74,979	Ф	39,671
Total loans and leases	\$ 972,91		307,925		-			690 022		207 605
	\$ 972,910 2,426,330 1,392,830		788,743 715,715	288,317 252,466		452,642 371,887		689,023 30,885		207,605 21,883
Total loans and leases Total assets <sup>(1)</sup>	2,426,33		788,743 715,715	288,317 252,466		452,642 371,887	10			,
Total loans and leases Total assets <sup>(1)</sup>	2,426,33	5	788,743 715,715	288,317		452,642 371,887				
Total loans and leases Total assets <sup>(1)</sup> Total deposits	2,426,33 1,392,83 Total Corporation		788,743 715,715 Nir Consumer Banking	288,317 252,466 se Months Endec	Sept	452,642 371,887 ember 30, 20 Global Banking	N	30,885 Global Markets		All Other
Total loans and leases Total assets (1) Total deposits  Net interest income	2,426,33 1,392,83 ————————————————————————————————————		788,743 715,715 Nir	288,317 252,466 se Months Endec	Sept	452,642 371,887 ember 30, 20 Global	(	30,885 Global	\$	All Other
Total loans and leases Total assets (1) Total deposits  Net interest income Noninterest income	2,426,33 1,392,83 Total Corporation		788,743 715,715 Nir Consumer Banking	288,317 252,466 se Months Endec	Sept	452,642 371,887 ember 30, 20 Global Banking	N	30,885 Global Markets	\$	All Other
Total loans and leases Total assets (1) Total deposits  Net interest income Noninterest income Fees and commissions:	2,426,33 1,392,83 Total Corporation \$ 36,11	3 \$	788,743 715,715 Nir Consumer Banking 19,914	288,317 252,466 se Months Endec GWIM \$ 4,653	Sept.	452,642 371,887 ember 30, 20 Global Banking 8,144	N	30,885 Global Markets 2,922	\$	21,883 All Other 480
Total loans and leases Total assets (1) Total deposits  Net interest income Noninterest income Fees and commissions: Card income	2,426,33 1,392,83 Total Corporation \$ 36,11 4,30	3 \$	788,743 715,715 Nir Consumer Banking 19,914	288,317 252,466 te Months Endec GWIM \$ 4,653	Sept.	452,642 371,887 ember 30, 20 Global Banking 8,144	N	30,885  Global Markets 2,922	\$	21,883 All Other 480
Total loans and leases Total assets (1) Total deposits  Net interest income Noninterest income Fees and commissions: Card income Service charges	2,426,33 1,392,83 Total Corporation \$ 36,11 4,30 5,83	S S	788,743 715,715 Nir Consumer Banking 19,914 3,763 3,214	288,317 252,466 te Months Ended GWIM \$ 4,653	Sept.	452,642 371,887 ember 30, 20 Global Banking 8,144 382 2,285	N	30,885  Global Markets 2,922  63 266	\$	21,883 All Other 480 2 16
Total loans and leases Total assets (1) Total deposits  Net interest income Noninterest income Fees and commissions: Card income Service charges Investment and brokerage services	2,426,33 1,392,83 Total Corporation \$ 36,11 4,30 5,83 10,61	\$ \$	788,743 715,715 Nir Consumer Banking 19,914	288,317 252,466 se Months Endec GWIM \$ 4,653	Sept.	452,642 371,887 ember 30, 20 Global Banking 8,144 382 2,285 71	N	30,885  Global Markets 2,922  63 266 1,306	\$	21,883 All Other 480 2 16 16
Total loans and leases Total assets (1) Total deposits  Net interest income Noninterest income Fees and commissions: Card income Service charges Investment and brokerage services Investment banking fees	2,426,33 1,392,83 Total Corporation \$ 36,11 4,30 5,83 10,61 3,97	\$ \$	788,743 715,715 Nir Consumer Banking 19,914 3,763 3,214 242	288,317 252,466 te Months Ended GWIM \$ 4,653 92 55 8,981 244	Sept.	452,642 371,887 ember 30, 20 Global Banking 8,144 382 2,285 71 2,130	N	30,885  Global Markets 2,922  63 266 1,306 1,783	\$	All Other 480  2 1,883
Total loans and leases Total assets (1) Total deposits  Net interest income Noninterest income Fees and commissions: Card income Service charges Investment and brokerage services Investment banking fees Total fees and commissions	2,426,33 1,392,83  Total Corporation \$ 36,11  4,30 5,83 10,61 3,97 24,73	S \$	788,743 715,715 Nir Consumer Banking 19,914 3,763 3,214 242 — 7,219	288,317 252,466 te Months Ended GWIM \$ 4,653 92 55 8,981 244 9,372	Sept.	452,642 371,887 ember 30, 20 Global Banking 8,144 382 2,285 71 2,130 4,868	N	30,885  Global Markets  2,922  63 266 1,306 1,783 3,418	\$	21,883  All Other  480  2 16 16 (178 (144
Total loans and leases Total assets (1) Total deposits  Net interest income Noninterest income Fees and commissions: Card income Service charges Investment and brokerage services Investment banking fees Total fees and commissions Trading account income	2,426,33 1,392,83  Total Corporation \$ 36,11  4,30 5,83 10,61 3,97 24,73 6,42	S S S	788,743 715,715  Nir Consumer Banking  19,914  3,763 3,214 242  7,219 6	288,317 252,466 te Months Ended GWIM \$ 4,653 92 55 8,981 244 9,372 81	Sept.	452,642 371,887 ember 30, 20 Global Banking 8,144 382 2,285 71 2,130 4,868 184	N	30,885  Global Markets  2,922  63 266 1,306 1,783 3,418 6,129	\$	All Other  480  2 16 16 (178 (144 21
Total loans and leases Total assets (1) Total deposits  Net interest income Noninterest income Fees and commissions: Card income Service charges Investment and brokerage services Investment banking fees Total fees and commissions Trading account income Other income (loss)	2,426,33 1,392,83  Total Corporation \$ 36,11  4,30 5,83 10,61 3,97 24,73 6,42 1,53	\$ \$	788,743 715,715  Nir Consumer Banking  19,914  3,763 3,214 242  7,219 6 517	288,317 252,466  te Months Endec  GWIM  \$ 4,653  92 55 8,981 244 9,372 81 308	Sept.	452,642 371,887 ember 30, 20 Global Banking 8,144 382 2,285 71 2,130 4,868 184 1,636	N	30,885  Global Markets  2,922  63 266 1,306 1,783 3,418 6,129 466	\$	21,883  All Other  480  2 16 16 (178 (144 21 (1,396
Total loans and leases Total assets (1) Total deposits  Net interest income Noninterest income Fees and commissions: Card income Service charges Investment and brokerage services Investment banking fees Total fees and commissions Trading account income	2,426,33 1,392,83  Total Corporation \$ 36,11.  4,30. 5,83 10,61. 3,97 24,73. 6,42 1,53 32,68	\$ \$	788,743 715,715  Nir Consumer Banking  19,914  3,763 3,214 242  7,219 6 517 7,742	288,317 252,466 te Months Ended GWIM \$ 4,653 92 55 8,981 244 9,372 81	Sept.	452,642 371,887 ember 30, 20 Global Banking 8,144 382 2,285 71 2,130 4,868 184 1,636 6,688	N	30,885  Global Markets  2,922  63 266 1,306 1,783 3,418 6,129 466 10,013	\$	All Other  480  2 16 16 (178 (144 21 (1,396)
Total loans and leases Total assets (1) Total deposits  Net interest income Noninterest income Fees and commissions: Card income Service charges Investment and brokerage services Investment banking fees Total fees and commissions Trading account income Other income (loss)	2,426,33 1,392,83  Total Corporation \$ 36,11  4,30 5,83 10,61 3,97 24,73 6,42 1,53	\$ \$	788,743 715,715  Nir Consumer Banking  19,914  3,763 3,214 242  7,219 6 517	288,317 252,466  te Months Endec  GWIM  \$ 4,653  92 55 8,981 244 9,372 81 308	Sept.	452,642 371,887 ember 30, 20 Global Banking 8,144 382 2,285 71 2,130 4,868 184 1,636	N	30,885  Global Markets  2,922  63 266 1,306 1,783 3,418 6,129 466	\$	All Other  480  2 16 16 (178 (144 21 (1,396 (1,519
Total loans and leases Total assets (1) Total deposits  Net interest income Noninterest income Fees and commissions: Card income Service charges Investment and brokerage services Investment banking fees Total fees and commissions Trading account income Other income (loss) Total noninterest income (loss)	2,426,33 1,392,83  Total Corporation \$ 36,11.  4,30. 5,83 10,61. 3,97 24,73. 6,42 1,53 32,68	\$ \$ \$	788,743 715,715  Nir Consumer Banking  19,914  3,763 3,214 242  7,219 6 517 7,742	288,317 252,466  te Months Endec  GWIM  \$ 4,653  92 55 8,981 244 9,372 81 308 9,761	Sept.	452,642 371,887 ember 30, 20 Global Banking 8,144 382 2,285 71 2,130 4,868 184 1,636 6,688	N	30,885  Global Markets  2,922  63 266 1,306 1,783 3,418 6,129 466 10,013	\$	All Other  480  2 16 16 16 (178 (144 21 (1,396 (1,519 (1,039)
Total loans and leases Total assets (1) Total deposits  Net interest income Noninterest income Fees and commissions: Card income Service charges Investment and brokerage services Investment banking fees Total fees and commissions Trading account income Other income (loss) Total noninterest income (loss) Total revenue, net of interest expense	2,426,33 1,392,83  Total Corporation \$ 36,11  4,30 5,83 10,61 3,97 24,73 6,42 1,53 32,68 68,79	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	788,743 715,715  Nir Consumer Banking  19,914  3,763 3,214 242  7,219 6 517 7,742 27,656	288,317 252,466  te Months Endec  GWIM  \$ 4,653  92 55 8,981 244 9,372 81 308 9,761 14,414	Sept.	452,642 371,887 ember 30, 20 Global Banking 8,144 382 2,285 71 2,130 4,868 184 1,636 6,688 14,832	N	30,885  Global Markets  2,922  63 266 1,306 1,783 3,418 6,129 466 10,013 12,935	\$	All Other  480  2 16 16 16 (178 (144 21 (1,396 (1,519 (1,039) (352
Total loans and leases Total assets (1) Total deposits  Net interest income Noninterest income Fees and commissions: Card income Service charges Investment and brokerage services Investment banking fees Total fees and commissions Trading account income Other income (loss) Total noninterest income (loss) Total revenue, net of interest expense Provision for credit losses	2,426,33 1,392,83  Total Corporation \$ 36,11  4,30 5,83 10,61 3,97 24,73 6,42 1,53 32,68 68,79 2,37	\$ \$ \$	788,743 715,715  Nir Consumer Banking  19,914  3,763 3,214 242  7,219 6 517 7,742 27,656 2,749	288,317 252,466  te Months Endec  GWIM  \$ 4,653  92 55 8,981 244 9,372 81 308 9,761 14,414 63	\$	452,642 371,887 ember 30, 20 Global Banking 8,144 382 2,285 71 2,130 4,868 184 1,636 6,688 14,832 (77)	N	30,885  Global Markets  2,922  63 266 1,306 1,783 3,418 6,129 466 10,013 12,935 (6)	\$	All Other  480  2 166 166 (178 (144 21 (1,396 (1,519 (1,039 (352 1,487
Total loans and leases Total assets (1) Total deposits  Net interest income Noninterest income Fees and commissions: Card income Service charges Investment and brokerage services Investment banking fees Total fees and commissions Trading account income Other income (loss) Total noninterest income (loss) Total revenue, net of interest expense Provision for credit losses Noninterest expense	2,426,33 1,392,83  Total Corporation \$ 36,11  4,30 5,83 10,61 3,97 24,73 6,42 1,53 32,68 68,79 2,37 40,08	S S S S S S S S S S S S S S S S S S S	788,743 715,715  Nir Consumer Banking  19,914  3,763 3,214 242  7,219 6 517 7,742 27,656 2,749 13,241	288,317 252,466  te Months Endec  GWIM  \$ 4,653  92 55 8,981 244 9,372 81 308 9,761 14,414 63 10,451	\$	452,642 371,887 ember 30, 20 Global Banking 8,144 382 2,285 71 2,130 4,868 184 1,636 6,688 14,832 (77) 6,618	N	30,885  Global Markets  2,922  63 266 1,306 1,783 3,418 6,129 466 10,013 12,935 (6) 8,283	\$	All Other  480  2 16 16 16 (178 (144 21 (1,396 (1,519 (1,039 (352 1,487 (2,174
Total loans and leases Total assets (1) Total deposits  Net interest income Noninterest income Fees and commissions: Card income Service charges Investment and brokerage services Investment banking fees Total fees and commissions Trading account income Other income (loss) Total noninterest income (loss) Total revenue, net of interest expense Provision for credit losses Noninterest expense Income (loss) before income taxes	2,426,33  1,392,83  Total Corporation  \$ 36,11.  4,30. 5,83 10,61. 3,97 24,73 6,42 1,53 32,68 68,79 2,37 40,08 26,34	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	788,743 715,715  Nir Consumer Banking  19,914  3,763 3,214 242  7,219 6 517 7,742 27,656 2,749 13,241 11,666	288,317 252,466  te Months Endect  GWIM  \$ 4,653  92 55 8,981 244 9,372 81 308 9,761 14,414 63 10,451 3,900	\$	452,642 371,887 ember 30, 20 Global Banking 8,144 382 2,285 71 2,130 4,868 184 1,636 6,688 14,832 (77) 6,618 8,291	\$	Global Markets  2,922  63 266 1,306 1,783 3,418 6,129 466 10,013 12,935 (6) 8,283 4,658	\$	21,883  All Other  480  2 16 16 16 (178 (144 21 (1,396 (1,519 (1,039 (352 1,487 (2,174 (1,862
Total loans and leases Total assets (1) Total deposits  Net interest income Noninterest income Fees and commissions: Card income Service charges Investment and brokerage services Investment banking fees Total fees and commissions Trading account income Other income (loss) Total noninterest income (loss) Total revenue, net of interest expense Provision for credit losses Noninterest expense Income (loss) before income taxes Income tax expense (benefit) Net income (loss)	2,426,33  1,392,83  Total Corporation  \$ 36,11:  4,30: 5,83: 10,61: 3,97: 24,73: 6,42: 1,53: 32,68: 68,79: 2,37: 40,08: 26,34: 5,47:	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	788,743 715,715  Nir Consumer Banking 19,914  3,763 3,214 242 — 7,219 6 517 7,742 27,656 2,749 13,241 11,666 2,975	288,317 252,466  The Months Ended  GWIM  4,653  92 55 8,981 244 9,372 81 308 9,761 14,414 63 10,451 3,900 994	\$	382 2,285 71 4,868 184 1,636 6,688 14,832 (77) 6,618 8,291 2,154	\$	30,885  Global Markets  2,922  63 266 1,306 1,783 3,418 6,129 466 10,013 12,935 (6) 8,283 4,658 1,211		21,883  All Other  480  2 16 16 16 (178 (144 21 (1,396 (1,519 (1,039 (352 1,487 (2,174 (1,862
Total loans and leases Total assets (1) Total deposits  Net interest income Noninterest income Fees and commissions: Card income Service charges Investment and brokerage services Investment banking fees Total fees and commissions Trading account income Other income (loss) Total noninterest income (loss) Total revenue, net of interest expense Provision for credit losses Noninterest expense Income (loss) before income taxes Income tax expense (benefit) Net income (loss)  Average	2,426,33  1,392,83  Total Corporation  \$ 36,11:  4,30: 5,83: 10,61: 3,97: 24,73: 6,42: 1,53: 32,68: 68,79: 2,37: 40,08: 26,34: 5,47:	S S S S S S S S S S S S S S S S S S S	788,743 715,715  Nir Consumer Banking 19,914  3,763 3,214 242  7,219 6 517 7,742 27,656 2,749 13,241 11,666 2,975 8,691	288,317 252,466  The Months Ended  GWIM  4,653  92 55 8,981 244  9,372 81 308 9,761 14,414 63 10,451 3,900 994 \$2,906	\$	452,642 371,887 ember 30, 20 Global Banking 8,144 382 2,285 71 2,130 4,868 184 1,636 6,688 14,832 (77) 6,618 8,291 2,154 6,137	\$	30,885 Global Markets 2,922 63 266 1,306 1,783 3,418 6,129 466 10,013 12,935 (6) 8,283 4,658 1,211 3,447		21,883 All Other 480 2 16 166 (178 (144 21 (1,396 (1,519 (1,039 (352 1,487 (2,174 (1,862 (312
Total loans and leases Total assets (1) Total deposits  Net interest income Noninterest income Fees and commissions: Card income Service charges Investment and brokerage services Investment banking fees Total fees and commissions Trading account income Other income (loss) Total noninterest income (loss) Total revenue, net of interest expense Provision for credit losses Noninterest expense Income (loss) before income taxes Income tax expense (benefit) Net income (loss)  Average Total loans and leases	2,426,33 1,392,83  Total Corporation \$ 36,11:  4,30: 5,83: 10,61: 3,97 24,73: 6,42 1,53 32,68 68,79 2,37 40,08: 26,34 5,47: \$ 20,86:	S S S S S S S S S S S S S S S S S S S	788,743 715,715  Nir Consumer Banking 19,914  3,763 3,214 242 — 7,219 6 517 7,742 27,656 2,749 13,241 11,666 2,975 8,691	288,317 252,466  The Months Ended  GWIM  4,653  92 55 8,981 244  9,372 81 308 9,761 14,414 63 10,451 3,900 994 \$2,906  \$160,609	\$	452,642 371,887 Global Banking 8,144 382 2,285 71 2,130 4,868 184 1,636 6,688 14,832 (77) 6,618 8,291 2,154 6,137	\$	30,885 Global Markets 2,922 63 266 1,306 1,783 3,418 6,129 466 10,013 12,935 (6) 8,283 4,658 1,211 3,447		21,883 All Other 480 2 16 166 (178 (144 21 (1,396 (1,519 (1,039 (352 1,487 (2,174 (1,862 (312
Total loans and leases Total assets (1) Total deposits  Net interest income Noninterest income Fees and commissions: Card income Service charges Investment and brokerage services Investment banking fees Total fees and commissions Trading account income Other income (loss) Total noninterest income (loss) Total revenue, net of interest expense Provision for credit losses Noninterest expense Income (loss) before income taxes Income tax expense (benefit) Net income (loss)  Average Total loans and leases Total assets (1)	2,426,33 1,392,83  Total Corporation \$ 36,11:  4,30: 5,83: 10,61: 3,97 24,73: 6,42 1,53 32,68 68,79 2,37 40,08 26,34 5,47: \$ 20,86  \$ 932,48 2,322,09	S S S S S S S S S S S S S S S S S S S	788,743 715,715  Nir Consumer Banking 19,914  3,763 3,214 242 — 7,219 6 517 7,742 27,656 2,749 13,241 11,666 2,975 8,691  281,767 755,479	288,317 252,466  The Months Ended  GWIM  4,653  92 55 8,981 244  9,372 81 308 9,761 14,414 63 10,451 3,900 994 \$2,906  \$160,609 275,183	\$	452,642 371,887 ember 30, 20 Global Banking 8,144 382 2,285 71 2,130 4,868 14,636 6,688 14,832 (77) 6,618 8,291 2,154 6,137	\$	30,885 Global Aarkets 2,922 63 266 1,306 1,783 3,418 6,129 466 10,013 12,935 (6) 8,283 4,658 1,211 3,447 73,340 669,684		21,883  All Other  480  2 16 16 (178 (144 21 (1,396 (1,519 (352 1,487 (2,174 (1,862 (312) 63,602 198,398
Total loans and leases Total assets (1) Total deposits  Net interest income Noninterest income Fees and commissions: Card income Service charges Investment and brokerage services Investment banking fees Total fees and commissions Trading account income Other income (loss) Total noninterest income (loss) Total revenue, net of interest expense Provision for credit losses Noninterest expense Income (loss) before income taxes Income tax expense (benefit) Net income (loss)  Average Total loans and leases Total assets (1) Total deposits	2,426,33 1,392,83  Total Corporation \$ 36,11:  4,30: 5,83: 10,61: 3,97 24,73: 6,42 1,53 32,68 68,79 2,37 40,08: 26,34 5,47: \$ 20,86:	S S S S S S S S S S S S S S S S S S S	788,743 715,715  Nir Consumer Banking 19,914  3,763 3,214 242 — 7,219 6 517 7,742 27,656 2,749 13,241 11,666 2,975 8,691	288,317 252,466  The Months Ended  GWIM  4,653  92 55 8,981 244  9,372 81 308 9,761 14,414 63 10,451 3,900 994 \$2,906  \$160,609	\$	452,642 371,887 Global Banking 8,144 382 2,285 71 2,130 4,868 184 1,636 6,688 14,832 (77) 6,618 8,291 2,154 6,137	\$	30,885 Global Markets 2,922 63 266 1,306 1,783 3,418 6,129 466 10,013 12,935 (6) 8,283 4,658 1,211 3,447		21,883 All Other 480 2 16 16 16 (178 (144 21 (1,396 (1,519 (1,039 (352 1,487 (2,174 (1,862 (312 63,602 198,398
Total loans and leases Total assets (1) Total deposits  Net interest income Noninterest income Fees and commissions: Card income Service charges Investment and brokerage services Investment banking fees Total fees and commissions Trading account income Other income (loss) Total noninterest income (loss) Total revenue, net of interest expense Provision for credit losses Noninterest expense Income (loss) before income taxes Income (loss) Net income (loss)  Average Total loans and leases Total assets (1) Total deposits Period end	2,426,33 1,392,83  Total Corporation \$ 36,11:  4,30: 5,83: 10,61: 3,97 24,73: 6,42 1,53 32,68 68,79 2,37 40,08: 26,34 5,47: \$ 20,86  \$ 932,48 2,322,09: 1,304,82	5 S S S S S S S S S S S S S S S S S S S	788,743 715,715  Nir Consumer Banking  19,914  3,763 3,214 242  — 7,219 6 517 7,742 27,656 2,749 13,241 11,666 2,975 8,691  281,767 755,479 683,279	288,317 252,466  The Months Ended  GWIM  4,653  92 55 8,981 244 9,372 81 308 9,761 14,414 63 10,451 3,900 994 \$2,906  \$160,609 275,183 239,176	\$ s	452,642 371,887 ember 30, 20 Global Banking 8,144 382 2,285 71 2,130 4,868 184 1,636 6,688 14,832 (77) 6,618 8,291 2,154 6,137 353,167 423,355 328,484	\$ \$	30,885  Global Markets  2,922  63 266 1,306 1,783 3,418 6,129 466 10,013 12,935 (6) 8,283 4,658 1,211 3,447  73,340 669,684 31,253	<u>\$</u>	21,883  All Other  480  2 16 16 (178 (144 21 (1,396 (1,519 (1,0352 1,487 (2,174 (1,862 (312 63,602 198,398 22,635
Total loans and leases Total assets (1) Total deposits  Net interest income Noninterest income Fees and commissions: Card income Service charges Investment and brokerage services Investment banking fees Total fees and commissions Trading account income Other income (loss) Total noninterest income (loss) Total revenue, net of interest expense Provision for credit losses Noninterest expense Income (loss) before income taxes Income tax expense (benefit) Net income (loss)  Average Total loans and leases Total assets (1)	2,426,33 1,392,83  Total Corporation \$ 36,11:  4,30: 5,83: 10,61: 3,97 24,73: 6,42 1,53 32,68 68,79 2,37 40,08 26,34 5,47: \$ 20,86  \$ 932,48 2,322,09	5 S S S S S S S S S S S S S S S S S S S	788,743 715,715  Nir Consumer Banking 19,914  3,763 3,214 242 — 7,219 6 517 7,742 27,656 2,749 13,241 11,666 2,975 8,691  281,767 755,479	288,317 252,466  The Months Ended  GWIM  4,653  92 55 8,981 244 9,372 81 308 9,761 14,414 63 10,451 3,900 994 \$2,906  \$160,609 275,183 239,176	\$ \$ \$	452,642 371,887 ember 30, 20 Global Banking 8,144 382 2,285 71 2,130 4,868 14,636 6,688 14,832 (77) 6,618 8,291 2,154 6,137	\$ \$	30,885 Global Aarkets 2,922 63 266 1,306 1,783 3,418 6,129 466 10,013 12,935 (6) 8,283 4,658 1,211 3,447 73,340 669,684	<u>\$</u>	21,883 All

<sup>(1)</sup> Total assets include asset allocations to match liabilities (i.e., deposits).

### **Bank of America Corporation and Subsidiaries Consumer Banking Segment Results**

(Dollars in millions)							
	Nine Mont Septem	ber 30	Third Quarter	Second Quarter	First Quarter	Fourth Quarter	Third Quarter
Net interest income	2019 \$ 21,253	\$ 19,914	\$ 7,031	\$ 7,116	\$ 7,106	\$ 7,111	2018 \$ 6,844
Noninterest income:	\$ 21,233	\$ 19,914	\$ 7,031	\$ 7,110	\$ 7,100	\$ 7,111	\$ 0,044
Card income	3,754	3,763	1,289	1,268	1,197	1,339	1,237
Service charges	3,163	3,703	1,097	1,046	1,020	1,086	1,098
All other income	903	765	307	287	309	426	263
Total noninterest income	7,820	7,742	2,693	2,601	2,526	2,851	2,598
Total revenue, net of interest expense	29,073	27,656	9,724	9,717	9,632	9,962	9,442
Provision for credit losses	2,838	2,749	917	947	974	915	870
Noninterest expense	13,157	13,241	4,393	4,408	4,356	4,436	4,325
Income before income taxes	13,078	11,666	4,414	4,362	4,302	4,611	4,247
Income tax expense	3,204	2,975	1,081	1,069	1,054	1,174	1,082
Net income	\$ 9,874	\$ 8,691	\$ 3,333	\$ 3,293	\$ 3,248	\$ 3,437	\$ 3,165
Net interest yield	3.87%	3.72%	3.77%	3.87%	3.96%	3.92%	3.77%
Return on average allocated capital (1)	36	31	36	36	36	37	34
Efficiency ratio	45.26	47.88	45.18	45.37	45.22	44.54	45.81
Balance Sheet							
Average							
Total loans and leases	\$ 297,539	\$ 281,767	\$ 303,833	\$ 296,388	\$ 292,269	\$ 289,862	\$ 284,994
Total earning assets (2)	734,976	716,467	739,765	737,678	727,350	719,329	720,643
Total assets (2)	776,818	755,479	781,670	779,384	769,262	759,027	759,665
Total deposits	704,459	683,279	709,273	707,028	696,939	686,826	687,530
Allocated capital (1)	37,000	37,000	37,000	37,000	37,000	37,000	37,000
Period end							
Total loans and leases	\$ 307,925	\$ 287,277	\$ 307,925	\$ 300,412	\$ 292,454	\$ 294,335	\$ 287,277
Total earning assets (2)	747,251	726,486	747,251	744,219	752,620	728,813	726,486
T (2)	788,743	765,498	788,743	786,963	794,510	768,881	765,498
Total assets (2)	700,740	705,470	700,710	,00,,00	,,,,,,,,	,00,001	,

<sup>(1)</sup> Return on average allocated capital is calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average allocated capital. Other companies may define or calculate these measures differently.

(2) Total earning assets and total assets include asset allocations to match liabilities (i.e., deposits) and allocated shareholders' equity.

### **Bank of America Corporation and Subsidiaries Consumer Banking Key Indicators**

(Dollars in millions)	Nine Mon	ths Ended	Third	Second	First	Fourth	Third
	Septen	nber 30	Quarter	Quarter	Quarter	Quarter	Quarter
	2019	2018	2019	2019	2019	2018	2018
Average deposit balances							
Checking	\$ 371,924	\$ 349,015	\$ 376,821	\$ 373,912	\$ 364,908	\$ 356,609	\$ 354,013
Savings	50,994	53,139	50,013	51,688	51,294	50,968	52,306
MMS	241,141	241,885	239,941	241,050	242,460	241,576	243,064
CDs and IRAs	37,639	36,247	39,727	37,577	35,566	34,831	35,225
Other	2,761	2,993	2,771	2,801	2,711	2,842	2,922
Total average deposit balances	\$ 704,459	\$ 683,279	\$ 709,273	\$ 707,028	\$ 696,939	\$ 686,826	\$ 687,530
Deposit spreads (excludes noninterest costs)							
Checking	2.32%	2.13%	2.31%	2.34%	2.31%	2.23%	2.18%
Savings	2.53	2.41	2.53	2.55	2.53	2.49	2.45
MMS	2.47	2.00	2.46	2.50	2.45	2.29	2.15
CDs and IRAs	2.16	1.99	1.88	2.21	2.42	2.40	2.22
Other	2.66	2.12	2.48	2.74	2.78	2.61	2.47
Total deposit spreads	2.38	2.10	2.35	2.40	2.38	2.28	2.19
Consumer investment assets	\$ 223,199	\$ 203,882	\$ 223,199	\$ 219,732	\$ 210,930	\$ 185,881	\$ 203,882
	,	,	,	, ,,,,,	,	,,	,
Active digital banking users (units in thousands) (1)	37,981	36,174	37,981	37,292	37,034	36,264	36,174
Active mobile banking users (units in thousands)	28,703	25,990	28,703	27,818	27,127	26,433	25,990
Financial centers	4,302	4,385	4,302	4,349	4,353	4,341	4,385
ATMs	16,626	16,089	16,626	16,561	16,378	16,255	16,089
Total U.S. credit card (2)							
Loans							
Average credit card outstandings	\$ 94,333	\$ 94,222	\$ 94,370	\$ 93,627	\$ 95,008	\$ 95,766	\$ 94,710
Ending credit card outstandings	94,946	94,829	94,946	93,989	93,009	98,338	94,829
Credit quality							
Net charge-offs	\$ 2,224	\$ 2,138	\$ 717	\$ 762	\$ 745	\$ 699	\$ 698
	3.15%	3.03%	3.01%			2.90%	2.92%
30+ delinquency	\$ 1,937	\$ 1,805	\$ 1,937	\$ 1,838	\$ 1,932	\$ 1,989	\$ 1,805
	2.04%	1.90%	2.04%	1.96%	2.08%	2.02%	1.90%
90+ delinquency	\$ 960	\$ 872	\$ 960	\$ 941	\$ 1,005	\$ 994	\$ 872
Other Total U.S. credit card indicators (2)	1.01%	0.92%	1.01%	1.00%	1.08%	1.01%	0.92%
Gross interest yield	10.80%	10.00%	10.85%	10.76%	10.80%	10.49%	10.20%
Risk-adjusted margin	8.14	8.09	8.46	7.93	8.03	8.73	8.08
New accounts (in thousands)	3,274	3,496	1,172	1,068	1,034	1,048	1,116
Purchase volumes	\$ 204,135	\$ 194,658	\$ 71,096	\$ 70,288	\$ 62,751	\$ 70,048	\$ 66,490
Debit card data							
Purchase volumes (3)	\$ 267,204	\$ 250,715	\$ 90,942	\$ 91,232	\$ 85,030	\$ 88,094	\$ 85,529
			,	,			,
Loan production (4)							
Total <sup>(5)</sup> :							
First mortgage	\$ 50,353	\$ 31,778	\$ 20,664	\$ 18,229	\$ 11,460	\$ 9,417	\$ 10,682
Home equity	8,132	11,229	2,539	2,768	2,825	3,640	3,399
Consumer Banking:							
First mortgage	\$ 34,534	\$ 21,053	\$ 13,622	\$ 12,757	\$ 8,155	\$ 6,227	\$ 7,208
Home equity	7,109	10,042	2,219	2,405	2,485	3,209	3,053

<sup>(1)</sup> Active digital banking users represents mobile and/or online users.

Active digital banking users represents motive and/or omine users.

(2) In addition to the U.S. credit card portfolio in *Consumer Banking*, the remaining U.S. credit card portfolio is in *GWIM*.

(3) Historical information has been restated for Original Credit Transaction volume.

<sup>(4)</sup> The above loan production amounts represent the unpaid principal balance of loans and, in the case of home equity, the principal amount of the total line of credit. (5) In addition to loan production in *Consumer Banking*, there is also first mortgage and home equity loan production in *GWIM*.

### Bank of America Corporation and Subsidiaries Consumer Banking Quarterly Results

(Dollars in millions)									
			Third (	Quarter 2019			Second	Quarter 2019	
		l Consumer Banking	I	Deposits	Consumer Lending	l Consumer Banking	1	Deposits	Consumer Lending
Net interest income	s	7,031	\$	4,197	\$ 2,834	\$ 7,116	\$	4,363	\$ 2,753
Noninterest income:			l						
Card income		1,289		(11)	1,300	1,268		(6)	1,274
Service charges		1,097	l	1,096	1	1,046		1,046	_
All other income		307		233	74	287		208	79
Total noninterest income		2,693		1,318	1,375	2,601		1,248	1,353
Total revenue, net of interest expense		9,724		5,515	4,209	9,717		5,611	4,106
Provision for credit losses		917		84	833	947		44	903
Noninterest expense		4,393		2,651	1,742	 4,408		2,665	1,743
Income before income taxes	' <u></u>	4,414		2,780	1,634	4,362		2,902	1,460
Income tax expense		1,081		681	 400	 1,069		711	 358
Net income	\$	3,333	\$	2,099	\$ 1,234	\$ 3,293	\$	2,191	\$ 1,102
Net interest yield		3.77%		2.37%	3.76%	3.87%		2.49%	3.79%
Return on average allocated capital (1)		36	l	69	20	36		73	18
Efficiency ratio		45.18		48.08	41.38	45.37		47.51	42.45
Balance Sheet									
Average									
Total loans and leases	\$	303,833	\$	5,405	\$ 298,428	\$ 296,388	\$	5,333	\$ 291,055
Total earning assets (2)		739,765		703,889	299,041	737,678		702,662	291,492
Total assets (2)		781,670		735,844	308,991	779,384		734,117	301,743
Total deposits		709,273		703,562	5,711	707,028		701,790	5,238
Allocated capital (1)		37,000		12,000	25,000	37,000		12,000	25,000
Period end									
Total loans and leases	\$	307,925	\$	5,447	\$ 302,478	\$ 300,412	\$	5,340	\$ 295,072
Total earning assets (2)		747,251		711,024	303,195	744,219		708,382	295,561
Total assets (2)		788,743		742,583	313,128	786,963		740,485	306,202
Total deposits		715,715	l	710,149	5,566	714,223		708,162	6,061

			Third C	Quarter 2018	
		l Consumer Banking	Ι	Deposits	Consumer Lending
Net interest income	\$	6,844	\$	4,052	\$ 2,792
Noninterest income:					
Card income		1,237		(10)	1,247
Service charges		1,098		1,098	_
All other income		263		189	74
Total noninterest income		2,598		1,277	1,321
Total revenue, net of interest expense		9,442		5,329	4,113
Provision for credit losses		870		48	822
Noninterest expense		4,325		2,620	1,705
Income before income taxes		4,247		2,661	1,586
Income tax expense		1,082		678	 404
Net income	\$	3,165	\$	1,983	\$ 1,182
Net interest yield		3.77%		2.34%	3.95%
Return on average allocated capital (1)		34		66	19
Efficiency ratio		45.81		49.17	41.45
Balance Sheet					
Average					
Total loans and leases	\$	284,994	\$	5,269	\$ 279,725
Total earning assets (2)		720,643		685,653	280,637
Total assets (2)		759,665		713,942	291,370
Total deposits		687,530		681,726	5,804
Allocated capital (1)		37,000		12,000	25,000
Period end					
Total loans and leases	\$	287,277	\$	5,276	\$ 282,001
Total earning assets (2)		726,486		690,960	282,921
Total assets (2)		765,498		719,127	293,766
Total deposits		692,770		686,723	6,047

<sup>(1)</sup> Return on average allocated capital is calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average allocated capital. Other companies may define or calculate these measures differently.

<sup>(2)</sup> For presentation purposes, in segments or businesses where the total of liabilities and equity exceeds assets, the Corporation allocates assets from *All Other* to match the segments' and businesses' liabilities and allocated shareholders' equity. As a result, total earning assets and total assets of the businesses may not equal total *Consumer Banking*.

# **Bank of America Corporation and Subsidiaries Consumer Banking Year-to-Date Results**

(Dollars in millions)

		Nine Months Ended September 30											
			2	2019			2018						
		ll Consumer Banking	D	eposits	Consumer Lending		Total Consumer Banking		]	Deposits		onsumer Lending	
Net interest income	\$	21,253	\$	12,867	\$	8,386	\$	19,914	\$	11,658	\$	8,256	
Noninterest income:													
Card income		3,754		(24)		3,778		3,763		(25)		3,788	
Service charges		3,163		3,162		1		3,214		3,213		1	
All other income	<u></u>	903		673		230		765		510		255	
Total noninterest income		7,820		3,811		4,009		7,742		3,698		4,044	
Total revenue, net of interest expense		29,073		16,678		12,395		27,656		15,356		12,300	
Provision for credit losses		2,838		173		2,665		2,749		135		2,614	
Noninterest expense		13,157		7,956		5,201		13,241		7,986		5,255	
Income before income taxes		13,078		8,549	_	4,529		11,666		7,235	_	4,431	
Income tax expense		3,204		2,094		1,110		2,975		1,845		1,130	
Net income	s	9,874	\$	6,455	\$	3,419	\$	8,691	\$	5,390	\$	3,301	
Net interest yield		3.87%		2.46%		3.83%		3.72%		2.29%		3.98%	
Return on average allocated capital (1)		36		72		18		31		60		18	
Efficiency ratio		45.26		47.70		41.97		47.88		52.01		42.72	
Balance Sheet													
Average													
Total loans and leases	\$	297,539	\$	5,351	\$	292,188	\$	281,767	\$	5,211	\$	276,556	
Total earning assets (2)		734,976		699,907		292,641		716,467		681,914		277,295	
Total assets (2)		776,818		731,528		302,862		755,479		709,997		288,224	
Total deposits		704,459		699,217		5,242		683,279		677,684		5,595	
Allocated capital (1)		37,000		12,000		25,000		37,000		12,000		25,000	
Period end													
Total loans and leases	\$	307,925	\$	5,447	\$	302,478	\$	287,277	\$	5,276	\$	282,001	
Total earning assets (2)		747,251		711,024		303,195		726,486		690,960		282,921	
Total assets (2)		788,743		742,583		313,128		765,498		719,127		293,766	
Total deposits		715,715		710,149		5,566		692,770		686,723		6,047	

For footnotes, see page 16.

### Global Wealth & Investment Management Segment Results

(Dollars in millions)		·	·	·		·	
	Septe	nths Ended mber 30	Third Quarter	Second Quarter	First Quarter	Fourth Quarter	Third Quarter
	2019	2018	2019	2019	2019	2018	2018
Net interest income	\$ 4,917	\$ 4,653	\$ 1,609	\$ 1,624	\$ 1,684	\$ 1,612	\$ 1,531
Noninterest income:							
Investment and brokerage services	8,805	8,981	3,001	2,962	2,842	2,977	3,004
All other income	902	780	294	314	294	450	282
Total noninterest income	9,707	9,761	3,295	3,276	3,136	3,427	3,286
Total revenue, net of interest expense	14,624	14,414	4,904	4,900	4,820	5,039	4,817
Provision for credit losses	63	63	37	21	5	23	13
Noninterest expense	10,300	10,451	3,413	3,459	3,428	3,563	3,443
Income before income taxes	4,261	3,900	1,454	1,420	1,387	1,453	1,361
Income tax expense	1,044	994	356	348	340	370	347
Net income	\$ 3,217	\$ 2,906	\$ 1,098	\$ 1,072	\$ 1,047	\$ 1,083	\$ 1,014
Net interest yield	2.35%	2.41%	2.30%	2.35%	2.40%	2.41%	2.37%
Return on average allocated capital (1)	30	27	30	30	29	30	28
Efficiency ratio	70.43	72.50	69.60	70.58	71.13	70.72	71.48
Balance Sheet							
Average							
Total loans and leases	\$ 167,069	\$ 160,609	\$ 170,414	\$ 166,324	\$ 164,403	\$ 163,516	\$ 161,869
Total earning assets (2)	279,790	258,046	277,349	277,071	285,033	265,039	256,286
Total assets (2)	292,102	275,183	289,447	289,819	297,123	283,264	273,582
Total deposits	256,708	239,176	254,449	253,925	261,831	247,427	238,291
Allocated capital (1)	14,500	14,500	14,500	14,500	14,500	14,500	14,500
Period end							
Total loans and leases	\$ 172,677	\$ 162,191	\$ 172,677	\$ 168,993	\$ 164,483	\$ 164,854	\$ 162,191
Total earning assets (2)	275,884	258,562	275,884	275,457	284,470	287,199	258,562
Total assets (2)	288,317	276,146	288,317	287,878	296,785	305,907	276,146
Total deposits	252,466	239,654	252,466	251,818	261,168	268,700	239,654

Return on average allocated capital is calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average allocated capital.

Other companies may define or calculate these measures differently.

Total earning assets and total assets include asset allocations to match liabilities (i.e., deposits) and allocated shareholders' equity.

# Global Wealth & Investment Management Key Indicators

(Dollars in millions, except as noted)				_									
	Nine Mon Septen	nber 3	0	(	Third Quarter		Second Quarter		First Quarter		Fourth Quarter		Third Quarter
Donorova ha Barinara	2019		2018		2019	_	2019	_	2019	_	2018	_	2018
Revenue by Business	\$ 12.065	e.	11.024	\$	4.052	e	4.047	e	2.065	e	4.164	e.	2.051
Merrill Lynch Global Wealth Management	,	\$	11,834	3	4,053	\$	4,047	\$	3,965	\$	4,164	\$	3,951
Bank of America Private Bank	2,559	•	2,580	_	851	•	853	-	855	•	875	•	866
Total revenue, net of interest expense	\$ 14,624	\$	14,414	\$	4,904	\$	4,900	\$	4,820	\$	5,039	\$	4,817
Client Balances by Business, at period end													
Merrill Lynch Global Wealth Management	\$ 2,443,614	\$ 2,	385,479	\$	2,443,614	\$	2,440,710	\$	2,384,492	\$	2,193,562	\$ 2	2,385,479
Bank of America Private Bank	462,347		455,894		462,347		458,081		452,477		427,294		455,894
Total client balances	\$ 2,905,961	\$ 2,	841,373	\$	2,905,961	\$	2,898,791	\$	2,836,969	\$	2,620,856	\$ 2	2,841,373
Client Balances by Type, at period end													
Assets under management (1, 2)	\$ 1,212,120	\$ 1,	182,504	\$	1,212,120	\$	1,203,783	\$	1,169,713	\$	1,072,234	\$	1,182,504
Brokerage and other assets	1,305,926	1,	292,219		1,305,926		1,314,457		1,282,091		1,162,997		1,292,219
Deposits	252,466		239,654		252,466		251,818		261,168		268,700		239,654
Loans and leases (3)	175,579		165,125		175,579		172,265		167,455		167,938		165,125
Less: Managed deposits in assets under management (1)	(40,130)		(38,129)		(40,130)		(43,532)		(43,458)		(51,013)		(38,129
Total client balances	\$ 2,905,961	\$ 2,	841,373	\$	2,905,961	\$	2,898,791	\$	2,836,969	\$	2,620,856	\$ 2	2,841,373
Assets Under Management Rollforward (1)													
Assets under management, beginning balance	\$ 1,072,234	<b>\$</b> 1	121,383	S	1,203,783	\$	1,169,713	\$	1,072,234	\$	1,182,504	\$	1,138,500
Net client flows	16,721	Ψ 1,	40,080	Ψ	5,529	Ψ	5,274	Ψ	5,918	Ψ	4,527	Ψ.	8,202
Market valuation/other	123,165		21,041		2,808		28,796		91,561		(114,797)		35,802
Total assets under management, ending balance	\$ 1,212,120	\$ 1,	182,504	\$	1,212,120	\$	1,203,783	\$	1,169,713	\$	1,072,234	\$	1,182,504
Associates, at period end  Number of financial advisors	17 (57		17.456		17 (57		17 500		17 525		17.510		17.456
	17,657		17,456		17,657		17,508		17,535		17,518		17,456
Total wealth advisors, including financial advisors  Total primary sales professionals, including financial advisors and wealth	19,672		19,343		19,672		19,512		19,524		19,459		19,343
advisors	20,775		20,466		20,775		20,611		20,657		20,586		20,466
Merrill Lynch Global Wealth Management Metric													
Financial advisor productivity (in thousands)	\$ 1,073	\$	1,030	\$	1,096	\$	1,082	\$	1,039	\$	1,046	\$	1,035
Pank of America Private Pank Metric at ported and													
Bank of America Private Bank Metric, at period end	1,811		1 711		1,811		1,808		1,795		1,748		1 711
Primary sales professionals	1,811		1,711		1,811		1,808		1,795		1,/48		1,711

Assets under management include deposits that are managed within investment accounts.
 Defined as managed assets under advisory and/or discretion of *GWIM*.
 Includes margin receivables which are classified in customer and other receivables on the Consolidated Balance Sheet.

### **Bank of America Corporation and Subsidiaries Global Banking Segment Results**

(Dollars in millions)	Nine Mont Septem		Third Ouarter	Second Quarter	First Ouarter	Fourth Ouarter	Third Ouarter
	2019	2018	2019	2019	2019	2018	2018
Net interest income	\$ 8,116	\$ 8,144	\$ 2,617	\$ 2,709	\$ 2,790	\$ 2,849	\$ 2,726
Noninterest income:							
Service charges	2,225	2,285	763	749	713	742	753
Investment banking fees	2,328	2,130	902	717	709	761	644
All other income	2,673	2,273	930	800	943	818	700
Total noninterest income	7,226	6,688	2,595	2,266	2,365	2,321	2,097
Total revenue, net of interest expense	15,342	14,832	5,212	4,975	5,155	5,170	4,823
Provision for credit losses	356	(77)	120	125	111	85	(70)
Noninterest expense	6,697	6,618	2,220	2,211	2,266	2,128	2,142
Income before income taxes	8,289	8,291	2,872	2,639	2,778	2,957	2,751
Income tax expense	2,238	2,154	775	713	750	769	714
Net income	\$ 6,051	\$ 6,137	\$ 2,097	\$ 1,926	\$ 2,028	\$ 2,188	\$ 2,037
Net interest yield	2.84%	3.00%	2.69%	2.80%	2.98%	2.99%	2.99%
Return on average allocated capital (1)	20	20	20	19	20	21	20
Efficiency ratio	43.65	44.62	42.58	44.45	43.96	41.15	44.42
Balance Sheet							
Average							
Total loans and leases	\$ 373,275	\$ 353,167	\$ 377,109	\$ 372,531	\$ 370,108	\$ 357,410	\$ 352,712
Total earning assets (2)	382,711	362,910	385,999	387,819	380,308	378,163	362,316
Total assets (2)	437,570	423,355	441,186	442,591	434,920	440,522	423,643
Total deposits	357,413	328,484	360,457	362,619	349,037	359,642	337,685
Allocated capital (1)	41,000	41,000	41,000	41,000	41,000	41,000	41,000
Period end							
Total loans and leases	\$ 377,658	\$ 352,332	\$ 377,658	\$ 376,948	\$ 373,017	\$ 365,717	\$ 352,332
Total earning assets (2)	397,589	368,095	397,589	384,884	381,490	377,812	368,095
Total assets (2)	452,642	430,846	452,642	440,352	436,066	442,330	430,846
Total deposits	371,887	350,748	371,887	358,902	343,897	360,248	350,748

<sup>(1)</sup> Return on average allocated capital is calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average allocated capital. Other companies may define or calculate these measures differently.

(2) Total earning assets and total assets include asset allocations to match liabilities (i.e., deposits) and allocated shareholders' equity.

# **Bank of America Corporation and Subsidiaries Global Banking Key Indicators**

(Dollars in millions)		e Month Septemb				Third warter	Second Quarter	First Quarter	Fourth Quarter		Third Ouarter
	201	9	2018	7	-	2019	2019	2019	2018		2018
Investment Banking fees (1)				_							
Advisory (2)	\$	984	\$ 782		\$	427	\$ 254	\$ 303	\$ 371	\$	237
Debt issuance	1,	007	1,017			356	324	327	309		295
Equity issuance		337	331	_ .		119	139	79	81		112
Total Investment Banking fees (3)	\$ 2,	328	\$ 2,130	<b>-</b>  :	\$	902	\$ 717	\$ 709	\$ 761	\$	644
<b>Business Lending</b>											
Corporate	\$ 2,	992	\$ 2,940		\$	1,024	\$ 923	\$ 1,045	\$ 964	\$	908
Commercial	3,	100	3,188			1,020	1,046	1,034	1,142		1,095
Business Banking		275	324			91	90	94	107		108
Total Business Lending revenue	\$ 6,	367	6,452	_ :	\$	2,135	\$ 2,059	\$ 2,173	\$ 2,213	\$	2,111
Global Transaction Services											
Corporate	\$ 2,	979	\$ 2,828		\$	967	\$ 1,005	\$ 1,007	\$ 1,004	\$	951
Commercial	2,	642	2,474			862	889	891	872		832
Business Banking		800	721	_ .		267	 267	266	266	_	248
Total Global Transaction Services revenue	\$ 6,	421	6,023	= :	\$	2,096	\$ 2,161	\$ 2,164	\$ 2,142	\$	2,031
Average deposit balances											
Interest-bearing	\$ 189,	517	\$ 124,720		\$ 1	197,801	\$ 195,575	\$ 174,924	\$ 163,465	\$	140,126
Noninterest-bearing	167,	896	203,764	_l.	1	162,656	167,044	174,113	196,177	_	197,559
Total average deposits	\$ 357,	413	\$ 328,484	<u>-</u>  :	\$ 3	360,457	\$ 362,619	\$ 349,037	\$ 359,642	\$	337,685
Loan spread	1	.42%	1.52	%		1.41%	1.41%	1.44%	1.43%		1.48%
Provision for credit losses	\$	356	\$ (77	)	\$	120	\$ 125	\$ 111	\$ 85	\$	(70)
Credit quality <sup>(4, 5)</sup>											
Reservable criticized utilized exposure	\$ 10,	346	\$ 10,065		\$	10,346	\$ 10,260	\$ 10,308	\$ 9,488	\$	10,065
	2	.61%	2.68	%		2.61%	2.59%	2.62%	2.43%		2.68%
Nonperforming loans, leases and foreclosed properties	<b>\$</b> 1,	208	\$ 746		\$	1,208	\$ 1,088	\$ 1,087	\$ 1,004	\$	746
	(	.32%	0.21	%		0.32%	0.29%	0.29%	0.28%		0.21%
Average loans and leases by product											
U.S. commercial	\$ 216,	653	\$ 201,661		\$ 2	219,324	\$ 215,941	\$ 214,642	\$ 206,350	\$	201,372
Non-U.S. commercial	84,	326	78,785			86,016	84,263	82,663	77,818		78,255
Commercial real estate	50,	866	50,597			51,069	51,006	50,517	50,974		51,252
Commercial lease financing	21,	429	22,121			20,700	21,320	22,286	22,266		21,831
Other		1	3	_1.			1		2		2
Total average loans and leases	\$ 373,	275	\$ 353,167	_ :	\$ 3	377,109	\$ 372,531	\$ 370,108	\$ 357,410	\$	352,712
<b>Total Corporation Investment Banking fees</b>											
Advisory (2)	\$ 1,	083	861		\$	452	\$ 288	\$ 343	\$ 397	\$	262
Debt issuance	2,	310	2,385			816	746	748	699		684
Equity issuance		937	911			308	395	234	272		307
Total investment banking fees including self-led deals	4,	330	4,157	_ _		1,576	1,429	1,325	1,368		1,253
Self-led deals	(	162)	(178	)		(43)	(58)	(61)	(20)		(49)
Total Investment Banking fees	\$ 4,		\$ 3,979		\$	1,533	\$ 1,371	\$ 1,264	\$ 1,348	\$	1,204

<sup>(1)</sup> Investment banking fees represent total investment banking fees for Global Banking inclusive of self-led deals and fees included within Business Lending.

<sup>(2)</sup> Advisory includes fees on debt and equity advisory and mergers and acquisitions.

<sup>(3)</sup> Investment banking fees represent only the fee component in *Global Banking* and do not include certain other items shared with the Investment Banking Group under internal revenue sharing agreements.

<sup>(4)</sup> Criticized exposure corresponds to the Special Mention, Substandard and Doubtful asset categories defined by regulatory authorities. The reservable criticized exposure is on an end-of-period basis and is also shown as a percentage of total commercial reservable utilized exposure, including loans and leases, standby letters of credit, financial guarantees, commercial letters of credit and bankers' acceptances.

Nonperforming loans, leases and foreclosed properties are on an end-of-period basis. The nonperforming ratio is nonperforming assets divided by loans, leases and foreclosed properties.

### **Bank of America Corporation and Subsidiaries Global Markets Segment Results**

(Dollars in millions)		ths Ended aber 30	Third Quarter	Second Quarter	First Quarter	Fourth Quarter	Third Quarter
	2019	2018	2019	2019	2019	2018	2018
Net interest income	\$ 2,780	\$ 2,922	\$ 1,016	\$ 811	\$ 953	\$ 935	\$ 933
Noninterest income:							
Investment and brokerage services	1,296	1,306	419	433	444	474	388
Investment banking fees	1,707	1,783	585	585	537	513	522
Trading account income	5,623	6,129	1,580	1,961	2,082	1,132	1,551
All other income	783	795	264	354	165	193	479
Total noninterest income	9,409	10,013	2,848	3,333	3,228	2,312	2,940
Total revenue, net of interest expense (1)	12,189	12,935	3,864	4,144	4,181	3,247	3,873
Provision for credit losses	(18)	(6)	_	5	(23)	6	(2)
Noninterest expense	8,109	8,283	2,679	2,675	2,755	2,552	2,633
Income before income taxes	4,098	4,658	1,185	1,464	1,449	689	1,242
Income tax expense	1,168	1,211	338	417	413	179	323
Net income	\$ 2,930	\$ 3,447	\$ 847	\$ 1,047	\$ 1,036	\$ 510	\$ 919
Return on average allocated capital (2)	11%	13%	10%	<b>12%</b>	12%	6%	10%
Efficiency ratio	66.53	64.04	69.32	64.55	65.91	78.58	68.00
Balance Sheet							
Average							
Total trading-related assets	\$ 489,856	\$ 465,514	\$ 498,791	\$ 496,205	\$ 474,303	\$ 463,998	\$ 460,279
Total loans and leases	70,757	73,340	71,589	70,587	70,080	70,609	71,231
Total earning assets	474,481	478,455	476,919	474,061	472,414	458,331	459,073
Total assets	679,038	669,684	687,393	685,412	664,052	655,069	652,481
Total deposits	30,878	31,253	30,155	31,128	31,366	31,077	30,721
Allocated capital (2)	35,000	35,000	35,000	35,000	35,000	35,000	35,000
Period end							
Total trading-related assets	\$ 497,206	\$ 456,643	\$ 497,206	\$ 487,094	\$ 485,637	\$ 447,998	\$ 456,643
Total loans and leases	74,979	73,023	74,979	74,136	70,052	73,928	73,023
Total earning assets	478,303	447,304	478,303	475,836	470,700	457,224	447,304
Total assets	689,023	646,359	689,023	674,985	671,123	641,923	646,359
Total deposits	30,885	41,102	30,885	29,961	31,073	37,841	41,102
Trading-related assets (average)							
Trading account securities	\$ 246,077	\$ 211,668	\$ 261,182	\$ 251,401	\$ 225,254	\$ 225,335	\$ 215,397
Reverse repurchases	117,087	127,019	110,907	117,730	122,753	119,341	124,842
Securities borrowed	82,772	80,073	80,641	83,374	84,343	75,374	74,648
Derivative assets	43,920	46,754	46,061	43,700	41,953	43,948	45,392
Total trading-related assets	\$ 489,856	\$ 465,514	\$ 498,791	\$ 496,205	\$ 474,303	\$ 463,998	\$ 460,279

<sup>(1)</sup> Substantially all of Global Markets total revenue is sales and trading revenue and investment banking fees, with a small portion related to certain revenue sharing agreements with other business

segments. For additional sales and trading revenue information, see page 23.

(2) Return on average allocated capital is calculated as net income, adjusted for cost of funds and earnings credits and certain expenses related to intangibles, divided by average allocated capital. Other companies may define or calculate these measures differently.

# **Bank of America Corporation and Subsidiaries Global Markets Key Indicators**

(Dollars in millions)														
		Nine Mon Septen				Third uarter		Second Quarter		First Quarter		Fourth Quarter		Third Juarter
		2019		2018		2019		2019		2019		2018		2018
Sales and trading revenue (1)														
Fixed-income, currencies and commodities	\$	6,433	\$	6,754	\$	2,056	\$	2,098	\$	2,279	\$	1,517	\$	1,989
Equities		3,473		3,829		1,148		1,144		1,181		1,071		998
Total sales and trading revenue	\$	9,906	\$	10,583	\$	3,204	\$	3,242	\$	3,460	\$	2,588	\$	2,987
Sales and trading revenue, excluding net debit valuation adjustment (2)														
Fixed-income, currencies and commodities	\$	6,560	\$	6,941	\$	2,074	\$	2,128	\$	2,358	\$	1,472	\$	2,069
Equities		3,482		3,856		1,145		1,145		1,192		1,064		1,017
Total sales and trading revenue, excluding net debit valuation adjustment	s	10,042	\$	10,797	s	3,219	<u> </u>	3,273	\$	3,550	\$	2,536	<u> </u>	3,086
	Ě	,	=		Ě	-,	Ť		Ť		Ť		Ť	-,,,,,,
Sales and trading revenue breakdown														
Net interest income	\$	2,301	\$	2,550	\$	886	\$	665	\$	750	\$	806	\$	813
Commissions		1,267		1,274		410		424		433		463		378
Trading		5,621		6,126		1,580		1,960		2,081		1,131		1,550
Other		717		633		328		193		196		188		246
Total sales and trading revenue	\$	9,906	\$	10,583	\$	3,204	\$	3,242	\$	3,460	\$	2,588	\$	2,987
					_									

<sup>(1)</sup> Includes *Global Banking* sales and trading revenue of \$390 million and \$297 million for the nine months ended September 30, 2019 and 2018, and \$147 million, \$128 million and \$115 million for the third, second and first quarters of 2019, and \$126 million and \$51 million for the fourth and third quarters of 2018, respectively.

<sup>(2)</sup> For this presentation, sales and trading revenue excludes net debit valuation adjustment (DVA) gains (losses) which include net DVA on derivatives, as well as amortization of own credit portion of purchase discount and realized DVA on structured liabilities. Sales and trading revenue excluding net DVA gains (losses) represents a non-GAAP financial measure. We believe the use of this non-GAAP financial measure provides additional useful information to assess the underlying performance of these businesses and to allow better comparison of period-to-period operating performance.

#### **Bank of America Corporation and Subsidiaries** All Other Results (1)

(Dollars in millions)							
	 Nine Mont Septem	 	Third Quarter	Second Quarter	First Quarter	Fourth Quarter	Third Quarter
	2019	2018	2019	 2019	2019	2018	 2018
Net interest income	\$ 135	\$ 480	\$ 62	\$ 78	\$ (5)	\$ 152	\$ 178
Noninterest income (loss)	 (2,018)	(1,519)	(811)	(581)	(626)	(738)	 (258)
Total revenue, net of interest expense	(1,883)	(1,039)	(749)	(503)	(631)	(586)	(80)
Provision for credit losses	(590)	(352)	(295)	(241)	(54)	(124)	(95)
Noninterest expense	3,398	1,487	2,464	515	419	395	471
Loss before income taxes	(4,691)	(2,174)	(2,918)	(777)	(996)	(857)	(456)
Income tax expense (benefit)	(3,055)	(1,862)	(1,320)	(787)	(948)	(917)	(488)
Net income (loss)	\$ (1,636)	\$ (312)	\$ (1,598)	\$ 10	\$ (48)	\$ 60	\$ 32
Balance Sheet							
Average							
Total loans and leases	\$ 44,529	\$ 63,602	\$ 41,788	\$ 44,695	\$ 47,160	\$ 53,324	\$ 59,930
Total assets (2)	205,415	198,398	212,527	201,845	195,565	196,704	208,458
Total deposits	20,720	22,635	20,718	20,750	20,691	19,979	22,118
Period end							
Total loans and leases	\$ 39,671	\$ 54,978	\$ 39,671	\$ 43,311	\$ 45,609	\$ 48,061	\$ 54,978
Total assets (3)	207,605	219,984	207,605	205,714	178,680	195,466	219,984
Total deposits	21,883	21,375	21,883	20,189	21,472	18,541	21,375

<sup>(1)</sup> All Other consists of ALM activities, equity investments, non-core mortgage loans and servicing activities, liquidating businesses and certain expenses not otherwise allocated to a business segment. ALM activities encompass certain residential mortgages, debt securities, and interest rate and foreign currency risk management activities. Substantially all of the results of ALM activities are allocated to our business segments. Equity investments include our merchant services joint venture, as well as a portfolio of equity, real estate and other alternative investments. (2) Includes elimination of segments' excess asset allocations to match liabilities (i.e., deposits) and allocated shareholders' equity of \$540.9 billion and \$516.8 billion for the nine months ended

September 30, 2019 and 2018, and \$536.8 billion, \$549.5 billion and \$542.4 billion for the third, second and first quarters of 2019, and \$525.6 billion and \$516.3 billion for the fourth and third quarters of 2018, respectively.

Includes elimination of segments' excess asset allocations to match liabilities (i.e., deposits) and allocated shareholders' equity of \$546.5 billion, \$544.0 billion, \$566.8 billion, \$540.8 billion

and \$529.8 billion at September 30, 2019, June 30, 2019, March 31, 2019, December 31, 2018 and September 30, 2018, respectively.

#### Bank of America Corporation and Subsidiaries Outstanding Loans and Leases

(Dollars in millions)	September 30 2019	June 30 2019	Sej	otember 30 2018
Consumer				
Residential mortgage	\$ 227,472	\$ 219,929	\$	208,186
Home equity	41,574	44,134		51,235
U.S. credit card	94,946	93,989		94,829
Direct/Indirect consumer (1)	90,830	90,850		91,338
Other consumer (2)	208	174		203
Total consumer loans excluding loans accounted for under the fair value option	455,030	449,076		445,791
Consumer loans accounted for under the fair value option (3)	640	658		755
Total consumer	455,670	449,734		446,546
U.S. commercial	310,982	305,695		285,662
Non-U.S. commercial	101,084	104,173		96,002
Commercial real estate (4)	62,798	61,659		60,835
Commercial lease financing	20,107	20,384		21,546
	494,971	491,911		464,045
U.S. small business commercial (5)	15,229	14,950		14,234
Total commercial loans excluding loans accounted for under the fair value option	510,200	506,861		478,279
	7,034	7,205		
Commercial loans accounted for under the fair value option (3)	7,032	.,		4,976
	517,234	 514,066		4,976 483,255

<sup>(1)</sup> Includes auto and specialty lending loans and leases of \$50.3 billion, \$50.3 billion and \$50.1 billion, unsecured consumer lending loans of \$328 million, \$344 million and \$392 million, U.S. securities-based lending loans of \$36.5 billion, \$36.5 billion and \$37.4 billion, non-U.S. consumer loans of \$3.0 billion, \$2.9 billion and \$2.7 billion and other consumer loans of \$694 million, \$811 million and \$756 million at September 30, 2019, June 30, 2019 and September 30, 2018, respectively.

<sup>(2)</sup> Substantially all of other consumer is consumer overdrafts.

<sup>(3)</sup> Consumer loans accounted for under the fair value option includes residential mortgage loans of \$275 million, \$300 million and \$407 million and home equity loans of \$365 million, \$358 million and \$348 million at September 30, 2019, June 30, 2019 and September 30, 2018, respectively. Commercial loans accounted for under the fair value option include U.S. commercial loans of \$4.7 billion, \$3.9 billion and \$3.6 billion and non-U.S. commercial loans of \$2.4 billion, \$3.3 billion and \$1.4 billion at September 30, 2019, June 30, 2019 and September 30, 2018, respectively.

<sup>(4)</sup> Includes U.S. commercial real estate loans of \$58.1 billion, \$57.0 billion and \$56.9 billion and non-U.S. commercial real estate loans of \$4.7 billion, \$4.6 billion and \$3.9 billion at September 30, 2019, June 30, 2019 and September 30, 2018, respectively.

<sup>(5)</sup> Includes card-related products.

### Quarterly Average Loans and Leases by Business Segment and All Other

(Dollars in millions)			Th	ird Qua	rter 2	2019				
	Total Corporation	Consumer Banking	GW	/IM		Global anking		Global Iarkets		All Other
Consumer										
Residential mortgage	\$ 224,084	\$ 107,527	\$	80,959	\$	_	\$	_	\$	35,598
Home equity	43,616	33,585		3,326		_		352		6,353
U.S. credit card	94,370	91,595		2,775		_		_		_
Direct/Indirect and other consumer	90,813	50,738		40,072						3
Total consumer	452,883	283,445	1	27,132		_		352		41,954
Commercial										
U.S. commercial	324,436	20,372		39,289		219,324		45,083		368
Non-U.S. commercial	105,003	_		88		86,016		18,967		(68
Commercial real estate	62,185	16		3,902		51,069		7,187		11
Commercial lease financing	20,226			3		20,700				(477
Total commercial	511,850	20,388		43,282		377,109		71,237		(166
Total loans and leases	\$ 964,733	\$ 303,833	\$ 1	70,414	\$	377,109	\$	71,589	\$	41,788
			Sec	cond Qua	arter 2	2019				
	Total Corporation	Consumer Banking	GW	ЛМ		Global Sanking		Global Aarkets		All Other
Consumer	Corporation	- Dunking				- unking		- Turkets	_	Other
Residential mortgage	\$ 215,822	\$ 99,946	\$	78,334	\$		\$	_	\$	37,542
2 2	45,944		Э	3,460	Ф	_	Э	356	Э	
Home equity U.S. credit card	93,627	34,801 90,881		2,745		_		330		7,327
Direct/Indirect and other consumer	· ·					1		_		
Total consumer	90,453	50,600		39,847		1	_	356	_	44.975
Total consumer	445,846	276,228	1	24,386		1		330		44,875
Commercial										
U.S. commercial	318,243	20,146		38,165		215,941		43,775		216
Non-U.S. commercial	103,844	_		97		84,263		19,382		102
Commercial real estate	61,778	14		3,673		51,006		7,074		11
Commercial lease financing	20,814			3		21,320				(509
Total commercial	504,679	20,160		41,938		372,530	_	70,231	_	(180
Total loans and leases	\$ 950,525	\$ 296,388	\$ 1	66,324	\$	372,531	\$	70,587	\$	44,695
			Tl	hird Quai	rter 20	018				
	Total Corporation	Consumer Banking	GW	'IM		Global Janking		Global Aarkets		All Other
Consumer									_	
Residential mortgage	\$ 209,460	\$ 86,383	\$	74,806	\$	1	\$	_	\$	48,270
Home equity	53,050	37,289		3,701				353		11,707
U.S. credit card	94,710	91,646		3,064		_		_		
Direct/Indirect and other consumer	91,828	50,528		41,296		1		_		3
Total consumer	449,048	265,846		22,867		2		353		59,980
Commercial										
U.S. commercial	303,680	19,134		35,392		201,372		47,288		494
Non-U.S. commercial	96,019	_		24		78,255		17,696		44
Commercial real estate	60,754	14		3,583		51,252		5,894		11
Commercial lease financing	21,235	_		3		21,831				(599
Total commercial	481,688	19,148		39,002		352,710		70,878		(50
	\$ 930,736	\$ 284,994		61,869		,. ,	_	,		59,930

# Bank of America Corporation and Subsidiaries Commercial Credit Exposure by Industry (1, 2, 3, 4)

	-					
1	1)al	larc	1n	mıl	llions	۱

		(	Comn	nercial Utilize	d			Total	Com	mercial Comn	nitted	
	Sep	tember 30 2019		June 30 2019	Sep	tember 30 2018	Sep	otember 30 2019		June 30 2019	Sep	otember 30 2018
Asset managers and funds	\$	73,822	\$	70,196	\$	68,733	\$	109,841	\$	108,005	\$	103,066
Real estate (5)		70,643		66,907		64,460		93,625		89,729		90,664
Capital goods		41,651		39,594		40,327		79,308		75,129		74,720
Finance companies		37,502		39,106		33,549		59,923		62,904		53,375
Healthcare equipment and services		34,563		35,420		34,943		56,649		57,097		54,889
Government and public education		42,802		42,813		44,436		54,177		54,774		55,296
Materials		27,647		27,850		25,727		52,293		52,257		49,461
Retailing		27,354		26,496		25,714		48,874		47,936		47,823
Consumer services		25,959		25,754		24,975		46,335		47,216		42,276
Food, beverage and tobacco		23,587		25,379		23,199		44,609		45,580		45,166
Commercial services and supplies		22,328		22,179		21,861		37,855		37,784		37,644
Energy		15,660		14,953		16,319		35,750		37,377		34,462
Transportation		25,440		24,867		21,887		34,638		34,581		30,694
Utilities		11,938		12,141		11,496		28,899		31,254		27,495
Pharmaceuticals and biotechnology		6,261		6,135		7,430		27,051		16,521		19,396
Individuals and trusts		18,887		18,880		18,706		26,303		25,752		25,332
Global commercial banks		23,602		25,932		27,600		25,687		28,886		29,874
Technology hardware and equipment		11,287		9,405		10,054		25,379		21,707		21,759
Media		13,285		12,066		10,581		23,645		24,826		28,523
Consumer durables and apparel		10,174		10,311		9,432		21,459		19,993		18,129
Vehicle dealers		17,332		17,674		15,930		20,580		20,848		19,128
Software and services		10,257		10,403		7,489		20,098		19,660		16,558
Telecommunication services		8,580		8,913		6,837		15,980		15,318		12,786
Automobiles and components		8,033		7,795		6,990		15,176		15,065		14,271
Financial markets infrastructure (clearinghouses)		11,864		11,626		6,867		14,316		13,345		8,662
Insurance		6,966		6,148		5,818		13,804		13,231		13,785
Food and staples retailing		5,642		5,850		4,840		9,871		9,768		10,100
Religious and social organizations		4,104		3,976		3,705		5,950		5,914		5,586
Total commercial credit exposure by industry	\$	637,170	\$	628,769	\$	599,905	\$	1,048,075	\$	1,032,457	\$	990,920

<sup>(1)</sup> Includes loans and leases, standby letters of credit and financial guarantees, derivative assets, assets held-for-sale, commercial letters of credit, bankers' acceptances, securitized assets, foreclosed properties and other collateral acquired. Derivative assets are carried at fair value, reflect the effects of legally enforceable master netting agreements and have been reduced by cash collateral of \$40.7 billion, \$33.9 billion and \$32.0 billion at September 30, 2019, June 30, 2019 and September 30, 2018, respectively. Not reflected in utilized and committed exposure is additional non-cash derivative collateral held of \$33.6 billion, \$33.1 billion and \$35.7 billion, which consists primarily of other marketable securities, at September 30, 2019, June 30, 2019 and September 30, 2018, respectively.

Total utilized and total committed exposure includes loans of \$7.0 billion, \$7.2 billion and \$5.0 billion and issued letters of credit with a notional amount of \$115 million, \$107 million and \$55 million accounted for under the fair value option at September 30, 2019, June 30, 2019 and September 30, 2018, respectively. In addition, total committed exposure includes unfunded loan commitments accounted for under the fair value option with a notional amount of \$4.7 billion, \$4.5 billion and \$3.1 billion at September 30, 2019, June 30, 2019 and September 30, 2018, respectively.

<sup>(3)</sup> Includes U.S. small business commercial exposure.

<sup>(4)</sup> Includes the notional amount of unfunded legally binding lending commitments net of amounts distributed (e.g., syndicated or participated) to other financial institutions.

<sup>(5)</sup> Industries are viewed from a variety of perspectives to best isolate the perceived risks. For purposes of this table, the real estate industry is defined based on the primary business activity of the borrowers or the counterparties using operating cash flows and primary source of repayment as key factors.

### **Bank of America Corporation and Subsidiaries** Top 20 Non-U.S. Countries Exposure

(Dollars in millions)

	ar	ded Loans nd Loan ivalents (1)	Jnfunded Loan mmitments	Coun	Net terparty oosure	C	urities/ other ements (2)	Ex	Country exposure at otember 30 2019	Cre	edges and edit Default otection (3)	Ex Sep	t Country posure at tember 30 2019 <sup>(4)</sup>	(D from	ncrease Decrease) m June 30 2019
United Kingdom	\$	32,387	\$ 16,610	\$	7,154	\$	2,506	\$	58,657	\$	(3,107)	\$	55,550	\$	390
Germany		21,600	7,190		1,992		1,133		31,915		(5,826)		26,089		(19,738)
Japan		18,774	879		1,591		1,441		22,685		(1,403)		21,282		(1,420)
Canada		7,774	7,829		1,298		3,336		20,237		(680)		19,557		524
France		7,631	7,386		1,255		2,802		19,074		(2,650)		16,424		2,644
China		12,167	495		1,304		919		14,885		(357)		14,528		1,284
India		7,786	538		467		4,058		12,849		(224)		12,625		(1,560)
Brazil		7,610	663		201		3,689		12,163		(420)		11,743		(520)
Australia		6,031	3,024		603		1,735		11,393		(377)		11,016		511
Netherlands		6,510	3,435		498		1,193		11,636		(992)		10,644		550
Switzerland		5,627	3,051		331		237		9,246		(644)		8,602		(196)
South Korea		6,018	604		389		1,762		8,773		(196)		8,577		(1,183)
Hong Kong		5,645	257		327		1,218		7,447		(32)		7,415		(322)
Singapore		4,031	223		456		2,591		7,301		(53)		7,248		950
Mexico		3,939	1,496		260		1,041		6,736		(185)		6,551		342
Belgium		4,556	1,093		216		215		6,080		(214)		5,866		(420)
Spain		4,076	1,314		155		796		6,341		(950)		5,391		(583)
United Arab Emirates		3,082	226		130		102		3,540		(33)		3,507		(40)
Italy		2,310	1,486		589		542		4,927		(1,450)		3,477		(50)
Sweden		1,572	705		268		245		2,790		(274)		2,516		116
Total top 20 non-U.S. countries exposure	\$	169,126	\$ 58,504	\$	19,484	\$	31,561	\$	278,675	\$	(20,067)	\$	258,608	\$	(18,721)

<sup>(1)</sup> Includes loans, leases, and other extensions of credit and funds, including letters of credit and due from placements, which have not been reduced by collateral, hedges or credit default protection.

Funded loans and loan equivalents are reported net of charge-offs but prior to any allowance for loan and lease losses.

(2) Long securities exposures are netted on a single-name basis to, but not below, zero by short exposures and net credit default swaps purchased, consisting of single-name and net indexed and tranched credit default swaps.

Represents credit default protection purchased, net of credit default protection sold, which is used to mitigate the Corporation's risk to country exposures as listed, consisting of net single-name and net indexed and tranched credit default swaps. Amounts are calculated based on the credit default swaps notional amount assuming a zero recovery rate less any fair value receivable or

payable.

(4) Represents country exposure less hedges and credit default protection purchased, net of credit default protection sold.

#### Nonperforming Loans, Leases and Foreclosed Properties

(Dollars in millions)										
	Sep	tember 30 2019	J	June 30 2019	N	Iarch 31 2019	De	2018	Sep	tember 30 2018
Residential mortgage	\$	1,551	\$	1,744	\$	1,773	\$	1,893	\$	2,034
Home equity		585		1,203		1,751		1,893		2,226
Direct/Indirect consumer		53		80		54		56		46
Total consumer		2,189		3,027		3,578		3,842		4,306
U.S. commercial		966		820		870		794		699
Non-U.S. commercial		51		122		80		80		31
Commercial real estate		185		112		213		156		46
Commercial lease financing		35		55		52		18		14
		1,237		1,109		1,215		1,048		790
U.S. small business commercial		50		51		57		54		58
Total commercial		1,287		1,160		1,272		1,102		848
Total nonperforming loans and leases		3,476		4,187		4,850		4,944		5,154
Foreclosed properties (1)		247		265		295		300		295
Total nonperforming loans, leases and foreclosed properties (2, 3, 4)	\$	3,723	\$	4,452	\$	5,145	\$	5,244	\$	5,449
Fully-insured home loans past due 30 days or more and still accruing	\$	1,919	\$	2,155	\$	2,390	\$	2,790	\$	3,183
Consumer credit card past due 30 days or more and still accruing		1,937		1,838		1,932		1,989		1,805
Other loans past due 30 days or more and still accruing		3,286		2,864		2,905		3,539		3,255
Total loans past due 30 days or more and still accruing (3,5,6)	\$	7,142	\$	6,857	\$	7,227	\$	8,318	\$	8,243
Fully-insured home loans past due 90 days or more and still accruing	\$	1,203	\$	1,364	\$	1,593	\$	1,884	\$	2,161
Consumer credit card past due 90 days or more and still accruing		960		941		1,005		994		872
Other loans past due 90 days or more and still accruing		496		268		181		352		256
Total loans past due 90 days or more and still accruing (3, 5, 6)	\$	2,659	\$	2,573	\$	2,779	\$	3,230	\$	3,289
Nonperforming loans, leases and foreclosed properties/Total assets (7)		0.15%		0.19%		0.22%		0.22%		0.23%
Nonperforming loans, leases and foreclosed properties/Total loans, leases and foreclosed properties (7)		0.39		0.47		0.55		0.56		0.59
Nonperforming loans and leases/Total loans and leases (7)		0.36		0.44		0.52		0.52		0.56
Commercial reservable criticized utilized exposure (8)	\$	11,835	\$	11,834	\$	11,821	\$	11,061	\$	11,597
Commercial reservable criticized utilized exposure/Commercial reservable utilized exposure (8)		2.17%		2.19%		2.22%		2.08%		2.26%
Total commercial criticized utilized exposure/Commercial utilized exposure (8)		2.02		2.04		2.07		1.93		2.16

Foreclosed property balances do not include properties insured by certain government-guaranteed loans, principally loans insured by the Federal Housing Administration (FHA), that entered foreclosure of \$275 million, \$294 million, \$400 million, \$488 million and \$500 million at September 30, 2019, June 30, 2019, March 31, 2019, December 31, 2018 and September 30, 2018, respectively.

<sup>(4)</sup> Balances do not include the following:

	mber 30 2019	June 30 2019	 March 31 2019	De	2018	Sep	tember 30 2018
Nonperforming loans held-for-sale	\$ 237	\$ 278	\$ 457	\$	291	\$	177
Nonperforming loans accounted for under the fair value option	7	10	67		12		16

<sup>(5)</sup> Balances do not include loans held-for-sale past due 30 days or more and still accruing of \$44 million, \$3 million, \$4 million, \$53 million and \$30 million at September 30, 2019, June 30, 2019, March 31, 2019, December 31, 2018 and September 30, 2018, respectively, and loans held-for-sale past due 90 days or more and still accruing of \$3 million, \$0, \$1 million, \$2 million and \$8 million at September 30, 2019, June 30, 2019, March 31, 2019, December 31, 2018 and September 30, 2018, respectively. At September 30, 2019, June 30, 2019, March 31, 2019, December 31, 2018 and September 30, 2018, there were \$9 million, \$9 million, \$10 million and \$21 million, respectively, of loans accounted for under the fair value option past due 30 days or more and still accruing interest.

Balances do not include past due consumer credit card, consumer loans secured by real estate where repayments are insured by the FHA and individually insured long-term stand-by agreements (fully-insured home loans), and in general, other consumer and commercial loans not secured by real estate.

<sup>(3)</sup> Balances do not include purchased credit-impaired loans even though the customer may be contractually past due. Purchased credit-impaired loans were recorded at fair value upon acquisition and accrete interest income over the remaining life of the loan.

<sup>(6)</sup> These balances are excluded from total nonperforming loans, leases and foreclosed properties.

Total assets and total loans and leases do not include loans accounted for under the fair value option of \$7.7 billion, \$7.9 billion, \$6.2 billion, \$4.3 billion and \$5.7 billion at September 30, 2019, June 30, 2019, March 31, 2019, December 31, 2018 and September 30, 2018, respectively.

<sup>(8)</sup> Criticized exposure corresponds to the Special Mention, Substandard and Doubtful asset categories defined by regulatory authorities. The reservable criticized exposure excludes loans held-for-sale, exposure accounted for under the fair value option and other nonreservable exposure.

#### Nonperforming Loans, Leases and Foreclosed Properties Activity (1)

(Dollars in millions)										
	Q	Third uarter 2019	Qı	econd narter 019	Qu	irst arter )19	Qua	urth arter 118	Qı	Third uarter 2018
Nonperforming Consumer Loans and Leases:								_		
Balance, beginning of period	\$	3,027	\$	3,578	\$	3,842	\$	4,306	\$	4,639
Additions		335		390		391		545		484
Reductions:										
Paydowns and payoffs		(197)		(195)		(188)		(214)		(238)
Sales		(748)		(502)		(164)		(438)		(145)
Returns to performing status (2)		(185)		(189)		(249)		(274)		(309)
Charge-offs (3)		(23)		(29)		(28)		(51)		(89)
Transfers to foreclosed properties		(20)		(26)		(26)		(32)		(36)
Total net reductions to nonperforming loans and leases		(838)		(551)		(264)		(464)		(333)
Total nonperforming consumer loans and leases, end of period		2,189		3,027		3,578		3,842		4,306
Foreclosed properties		188		205		236		244		265
Nonperforming consumer loans, leases and foreclosed properties, end of period	\$	2,377	\$	3,232	\$	3,814	\$	4,086	\$	4,571
Nonperforming Commercial Loans and Leases (4):										
Balance, beginning of period	\$	1,160	\$	1,272	\$	1,102	\$	848	\$	1,258
Additions		492		389		640		500		235
Reductions:										
Paydowns		(161)		(210)		(108)		(122)		(287)
Sales		(33)		(117)		(43)		(6)		(130)
Return to performing status (5)		(48)		(23)		(34)		(33)		(95)
Charge-offs		(123)		(151)		(97)		(85)		(116)
Transfers to foreclosed properties		_		_		(7)		_		(12)
Transfers to loans held-for-sale		_		_		(181)		_		(5)
Total net additions (reductions) to nonperforming loans and leases		127		(112)		170		254		(410)
Total nonperforming commercial loans and leases, end of period		1,287		1,160		1,272		1,102		848
Foreclosed properties		59		60		59		56		30
Nonperforming commercial loans, leases and foreclosed properties, end of period	\$	1,346	\$	1,220	\$	1,331	\$	1,158	\$	878

For amounts excluded from nonperforming loans, leases and foreclosed properties, see footnotes to Nonperforming Loans, Leases and Foreclosed Properties table on page 29.

<sup>(2)</sup> Consumer loans and leases may be returned to performing status when all principal and interest is current and full repayment of the remaining contractual principal and interest is expected, or when the loan otherwise becomes well-secured and is in the process of collection. Certain troubled debt restructurings are classified as nonperforming at the time of restructuring and may only be returned to performing status after considering the borrower's sustained repayment performance for a reasonable period, generally six months.

<sup>(3)</sup> Our policy is not to classify consumer credit card and non-bankruptcy related consumer loans not secured by real estate as nonperforming; therefore, the charge-offs on these loans have no impact on nonperforming activity and, accordingly, are excluded from this table.

<sup>(4)</sup> Includes U.S. small business commercial activity. Small business card loans are excluded as they are not classified as nonperforming.

<sup>(5)</sup> Commercial loans and leases may be returned to performing status when all principal and interest is current and full repayment of the remaining contractual principal and interest is expected, or when the loan otherwise becomes well-secured and is in the process of collection. Troubled debt restructurings are generally classified as performing after a sustained period of demonstrated payment performance.

# Quarterly Net Charge-offs and Net Charge-off Ratios (1)

(Dollars in millions)															
	Third Quarter 2019			Second Quarter 2019			First Quarter 2019			Fourth Quarter 2018			Third Quarter 2018		
	Am	ount	Percent	Am	ount	Percent	I	Amount	Percent	Ar	nount	Percent	An	nount	Percent
Net Charge-offs														<u></u>	
Residential mortgage (2)	\$	(38)	(0.07)%	\$	3	0.01%	\$	(16)	(0.03)%	\$	15	0.03%	\$	12	0.02%
Home equity (3)		(202)	(1.85)		(155)	(1.36)		11	0.10		(15)	(0.12)		(20)	(0.15)
U.S. credit card		717	3.01		762	3.26		745	3.18		699	2.90		698	2.92
Direct/Indirect consumer		76	0.33		40	0.18		54	0.24		53	0.23		42	0.18
Other consumer		69	n/m		41	n/m		41	n/m		52	n/m		44	n/m
Total consumer		622	0.55		691	0.62		835	0.77		804	0.71		776	0.69
U.S. commercial		53	0.07		66	0.09		83	0.11		43	0.06		70	0.10
Non-U.S. commercial		67	0.26		48	0.19			_		20	0.09		25	0.10
Total commercial and industrial		120	0.12		114	0.11		83	0.08		63	0.07		95	0.10
Commercial real estate		(1)	_		4	0.02		5	0.03		(2)	(0.02)		2	0.02
Commercial lease financing		1	0.02		13	0.26		_	_		(1)	(0.01)		_	_
		120	0.10		131	0.11		88	0.07		60	0.05		97	0.08
U.S. small business commercial		69	1.83		65	1.76		68	1.90		60	1.65		59	1.67
Total commercial		189	0.15		196	0.16		156	0.13		120	0.10		156	0.13
Total net charge-offs	\$	811	0.34	\$	887	0.38	\$	991	0.43	\$	924	0.39	\$	932	0.40
By Business Segment and All Other															
Consumer Banking	\$	905	1.18 %	\$	915	1.24%	\$	925	1.28 %	\$	889	1.22%	\$	853	1.19%
Global Wealth & Investment Management		39	0.09		12	0.03		12	0.03		8	0.02		13	0.03
Global Banking		116	0.12		129	0.14		82	0.09		56	0.06		85	0.10
Global Markets		_	_		_	_		_	_		_	_		3	0.02
All Other		(249)	(2.43)		(169)	(1.54)		(28)	(0.24)		(29)	(0.22)		(22)	(0.15)
Total net charge-offs	\$	811	0.34	\$	887	0.38	\$	991	0.43	\$	924	0.39	\$	932	0.40

<sup>(1)</sup> Net charge-off ratios are calculated as annualized net charge-offs divided by average outstanding loans and leases excluding loans accounted for under the fair value option during the period

for each loan and lease category.

(2) Includes loan sale net charge-offs (recoveries) of \$(25) million, \$0 and \$(10) million for the third, second and first quarters of 2019, and \$25 million and \$6 million for the fourth and third quarters of 2018, respectively.

Includes loan sale net charge-offs (recoveries) of \$(173) million, \$(118) million and \$24 million for the third, second and first quarters of 2019, and \$0 and \$(8) million for the fourth and third quarters of 2018, respectively. n/m = not meaningful

# Year-to-Date Net Charge-offs and Net Charge-off Ratios (1)

(Dollars in millions) Nine Months Ended September 30 2019 2018 Amount Percent Amount Percent Net Charge-offs Residential mortgage (2) \$ (51) (0.03)%13 0.01% Home equity (3) (346)(1.02)13 0.03 U.S. credit card 2,224 3.15 2,138 3.03 Direct/Indirect consumer 170 0.25 142 0.20 130 Other consumer 151 n/m n/m 2,148 2,436 Total consumer 0.64 0.73 202 172 U.S. commercial 0.09 0.08 Non-U.S. commercial 115 0.15 48 0.07 Total commercial and industrial 317 220 0.08 0.11 Commercial real estate 8 0.02 3 0.01Commercial lease financing 14 0.09 339 0.09 223 0.06 U.S. small business commercial 202 1.83 180 1.72 **Total commercial** 541 0.15 403 0.11 2,839 Total net charge-offs 2,689 0.38 0.41 By Business Segment and All Other Consumer Banking \$ 2,745 1.23 % 2,626 1.25% Global Wealth & Investment Management 63 0.05 53 0.04 327 190 Global Banking 0.12 0.07 Global Markets 23 0.04 All Other (0.11)(446)(1.36)(53)Total net charge-offs 2,689 0.38 2,839 0.41

<sup>(1)</sup> Net charge-off ratios are calculated as annualized net charge-offs divided by average outstanding loans and leases excluding loans accounted for under the fair value option during the period for each loan and lease category.

<sup>[2]</sup> Includes loan sale net recoveries of \$35 million and \$17 million for the nine months ended September 30, 2019 and 2018.

 $<sup>^{(3)}</sup>$  Includes loan sale net recoveries of \$267 million and \$12 million for the nine months ended September 30, 2019 and 2018. n/m = not meaningful

#### Allocation of the Allowance for Credit Losses by Product Type

(Dollars in millions)												
			September 3	eptember 30, 2019			June 30, 20	019	September 30, 2018			
		nount	Percent of Total	Percent of Loans and Leases Outstanding (1, 2)	Amount		Percent of Total	Percent of Loans and Leases Outstanding (1, 2)	Amoun	Percent of Total	Percent of Loans and Leases Outstanding (1, 2)	
Allowance for loan and lease losses												
Residential mortgage	\$	341	3.61%	0.15%	\$	358	3.76%	0.16%	\$ 50	0 5.14%	0.24%	
Home equity		250	2.65	0.60		361	3.79	0.82	65	8 6.76	1.28	
U.S. credit card		3,709	39.32	3.91		3,706	38.90	3.94	3,53	0 36.26	3.72	
Direct/Indirect consumer		234	2.48	0.26		233	2.45	0.26	26	2 2.69	0.29	
Other consumer		42	0.45	n/m		31	0.33	n/m	3	0.31	n/m	
Total consumer		4,576	48.51	1.01		4,689	49.23	1.04	4,98	0 51.16	1.12	
U.S. commercial (3)		3,038	32.21	0.93		2,989	31.37	0.93	2,97	4 30.55	0.99	
Non-U.S.commercial		669	7.09	0.66		708	7.43	0.68	68	7 7.06	0.72	
Commercial real estate		992	10.52	1.58		972	10.20	1.58	94	6 9.72	1.56	
Commercial lease financing		158	1.67	0.79		169	1.77	0.83	14	7 1.51	0.68	
Total commercial		4,857	51.49	0.95		4,838	50.77	0.95	4,75	4 48.84	0.99	
Allowance for loan and lease losses		9,433	100.00%	0.98		9,527	100.00%	1.00	9,73	4 100.00%	1.05	
Reserve for unfunded lending commitments		809				806			79	2		
Allowance for credit losses	<b>\$</b> 1	10,242			\$	10,333			\$ 10,52	6		
Asset Quality Indicators												
Allowance for loan and lease losses/Total loans and leases (2)			0.98%				1.00%			1.05%		
Allowance for loan and lease losses/Total nonperforming loans and leases (4)			271				228			189		
Ratio of the allowance for loan and lease losses/ Annualized net charge-offs			2.93				2.68			2.63		

<sup>(1)</sup> Ratios are calculated as allowance for loan and lease losses as a percentage of loans and leases outstanding excluding loans accounted for under the fair value option. Consumer loans accounted for under the fair value option include residential mortgage loans of \$275 million, \$300 million and \$407 million and home equity loans of \$365 million, \$358 million and \$348 million at September 30, 2019, June 30, 2019 and September 30, 2018, respectively. Commercial loans accounted for under the fair value option include U.S. commercial loans of \$4.7 billion, \$3.9 billion and \$3.6 billion and non-U.S. commercial loans of \$2.4 billion, \$3.3 billion and \$1.4 billion at September 30, 2019, June 30, 2019 and September 30, 2018, respectively.

n/m = not meaningful

<sup>(2)</sup> Total loans and leases do not include loans accounted for under the fair value option of \$7.7 billion, \$7.9 billion and \$5.7 billion at September 30, 2019, June 30, 2019 and September 30, 2018, respectively.

<sup>(3)</sup> Includes allowance for loan and lease losses for U.S. small business commercial loans of \$518 million, \$498 million and \$472 million at September 30, 2019, June 30, 2019 and September 30, 2018, respectively.

<sup>(4)</sup> Allowance for loan and lease losses includes \$4.1 billion, \$4.1 billion and \$4.0 billion allocated to products (primarily the Consumer Lending portfolios within *Consumer Banking* and purchased credit-impaired loans) that are excluded from nonperforming loans and leases at September 30, 2019, June 30, 2019 and September 30, 2018, respectively. Excluding these amounts, allowance for loan and lease losses as a percentage of total nonperforming loans and leases was 152 percent, 129 percent and 111 percent at September 30, 2019, June 30, 2019 and September 30, 2018, respectively.

#### **Exhibit A: Non-GAAP Reconciliations**

#### **Bank of America Corporation and Subsidiaries**

#### **Reconciliations to GAAP Financial Measures**

(Dollars in millions, except per share information)

The Corporation evaluates its business based on the following ratios that utilize tangible equity, a non-GAAP financial measure. Tangible equity represents an adjusted shareholders' equity or common shareholders' equity amount which has been reduced by goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. Return on average tangible common shareholders' equity measures the Corporation's net income applicable to common shareholders as a percentage of adjusted average common shareholders' equity. The tangible common equity ratio represents adjusted ending common shareholders' equity divided by total assets less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. Return on average tangible shareholders' equity measures the Corporation's net income as a percentage of adjusted average total shareholders' equity. The tangible equity ratio represents adjusted ending shareholders' equity divided by total assets less goodwill and intangible assets (excluding mortgage servicing rights), net of related deferred tax liabilities. Tangible book value per common share represents adjusted ending common shareholders' equity divided by ending common shares outstanding. These measures are used to evaluate the Corporation's use of equity. In addition, profitability, relationship and investment models all use return on average tangible shareholders' equity as key measures to support our overall growth goals.

See the tables below for reconciliations of these non-GAAP financial measures to the most closely related financial measures defined by GAAP for the nine months ended September 30, 2019 and 2018 and the three months ended September 30, 2019, June 30, 2019, March 31, 2019, December 31, 2018 and September 30, 2018. The Corporation believes the use of these non-GAAP financial measures provides additional clarity in understanding its results of operations and trends. Other companies may define or calculate supplemental financial data differently.

conciliation of average shareholders' equity to average tangible common archolders' equity and average tangible shareholders' equity  Shareholders' equity  Goodwill  Goodwill  (68,95 Intangible assets (excluding mortgage servicing rights)  (22,89 Preferred stock  Tangible common shareholders' equity  Conciliation of period-end shareholders' equity to period-end tangible common archolders' equity and period-end tangible shareholders' equity	s s s s	(68,951) (2,125) 917 194,943 (23,159) 171,784 262,158 (68,951) (1,908) 878	\$	270,430 (68,951) (1,707) 752 200,524 (23,800) 176,724 268,387 (68,951)	\$ 267,975 (68,951) (1,736) 770 \$ 198,058 (22,537) \$ 175,521 \$ 271,408 (68,951)	\$ 196,3 (22,3 \$ 174,0 \$ 267,0 (68,9	2217 763) 841 3344 326) 018	\$ 263,698 (68,951) (1,857) 874 \$ 193,764 (22,326) \$ 171,438	\$	264,653 (68,951) (1,992) 896 194,606 (22,841) 171,765
Shareholders' equity and average tangible shareholders' equity  Shareholders' equity  Goodwill  Goodwill  Goodwill  Related deferred tax liabilities  Tangible shareholders' equity  Preferred stock  Tangible common shareholders' equity  Conciliation of period-end shareholders' equity to period-end tangible common archolders' equity and period-end tangible shareholders' equity  Shareholders' equity and period-end tangible shareholders' equity  Shareholders' eq	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	(68,951) (2,125) 917 194,943 (23,159) 171,784 262,158 (68,951) (1,908) 878	\$	(68,951) (1,707) 752 200,524 (23,800) 176,724	(68,951) (1,736) 770 \$ 198,058 (22,537) \$ 175,521	(68,5) (1,7) (8) (196,5) (197,7) (197,7) (198,5) (198,	951) 763) 841 344 326) 018	(68,951) (1,857) 874 \$ 193,764 (22,326) \$ 171,438	\$	(68,951) (1,992) 896 194,606 (22,841) 171,765
Goodwill Intangible assets (excluding mortgage servicing rights) Intangible assets (excluding mortgage servicing rights) Intangible shareholders' equity Intangible shareholders' equity Intangible common shareholders' equity to period-end tangible common archolders' equity and period-end tangible shareholders' equity and period-end tangible shareholders' equity Intangible assets (excluding mortgage servicing rights) Intangible assets (excluding mortgage servicing rights) Intangible shareholders' equity Intangible shareholders' equity Intangible shareholders' equity Intangible shareholders' equity Intangible common shareholders' equity Intangible assets Intangible assets (excluding mortgage servicing rights) Intangible assets Intangible assets Intangible assets Intangible assets (excluding mortgage servicing rights) Intangible assets (excluding mortgage servicing rights) Intangible assets Intangible asset	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	(68,951) (2,125) 917 194,943 (23,159) 171,784 262,158 (68,951) (1,908) 878	\$	(68,951) (1,707) 752 200,524 (23,800) 176,724	(68,951) (1,736) 770 \$ 198,058 (22,537) \$ 175,521	(68,5) (1,7) (8) (196,5) (197,7) (197,7) (198,5) (198,	951) 763) 841 344 326) 018	(68,951) (1,857) 874 \$ 193,764 (22,326) \$ 171,438	\$	(68,951) (1,992) 896 194,606 (22,841) 171,765
Intangible assets (excluding mortgage servicing rights)  Related deferred tax liabilities  Tangible shareholders' equity  Perferred stock  Tangible common shareholders' equity to period-end tangible common areholders' equity and period-end tangible shareholders' equity  Shareholders' equity  Shareholders' equity  Shareholders' equity  Shareholders' equity  Shareholders' equity  Goodwill  (68,95 Intangible assets (excluding mortgage servicing rights)  Related deferred tax liabilities  Tangible shareholders' equity  Sharehol	s s s s	(2,125) 917 194,943 (23,159) 171,784 262,158 (68,951) (1,908) 878	\$	(1,707) 752 200,524 (23,800) 176,724	(1,736) 770 \$ 198,058 (22,537) \$ 175,521 \$ 271,408	(1,1) {	763) 841 344 326) 018	(1,857) 874 \$ 193,764 (22,326) \$ 171,438	\$	(1,992) 896 194,606 (22,841) 171,765
Related deferred tax liabilities 78 Tangible shareholders' equity \$ 198,32 Perferred stock (22,89 Tangible common shareholders' equity to period-end tangible common archolders' equity and period-end tangible shareholders' equity shareholders' equity and period-end tangible shareholders' equity \$ 268,38 Goodwill (68,95 Intangible assets (excluding mortgage servicing rights) (1,69 Related deferred tax liabilities 73 Tangible shareholders' equity \$ 198,48 Perferred stock (23,60 Tangible common shareholders' equity \$ 174,87 Conciliation of period-end assets to period-end tangible assets Assets \$2,426,33 Goodwill (68,95 Intangible assets (excluding mortgage servicing rights) (1,69 Related deferred tax liabilities 73 Tangible assets (excluding mortgage servicing rights) (1,69 Related deferred tax liabilities 73 Tangible assets (excluding mortgage servicing rights) (1,69 Related deferred tax liabilities 73 Tangible assets (52,356,42 For value per share of common stock	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	917 194,943 (23,159) 171,784 262,158 (68,951) (1,908) 878	\$	752 200,524 (23,800) 176,724 268,387	770 \$ 198,058 (22,537) \$ 175,521 \$ 271,408	\$ 196,3 (22,3 \$ 174,0 \$ 267,0 (68,9	841 344 326) 018	874 \$ 193,764 (22,326) \$ 171,438	\$	896 194,606 (22,841 171,765
Tangible shareholders' equity  Preferred stock  Tangible common shareholders' equity  Conciliation of period-end shareholders' equity to period-end tangible common archolders' equity and period-end tangible shareholders' equity  Tangible assets (excluding mortgage servicing rights)  (1,69 Related deferred tax liabilities  Tangible shareholders' equity  Shareholders' equity  Shareholders' equity  Shareholders' equity  Tangible shareholders' equity  Shareholde	\$	194,943 (23,159) 171,784 262,158 (68,951) (1,908) 878	\$	200,524 (23,800) 176,724 268,387	\$ 198,058 (22,537) \$ 175,521 \$ 271,408	\$ 196,3 (22,3 \$ 174,6 \$ 267,6 (68,9	344 326) 018	\$ 193,764 (22,326) \$ 171,438	\$	194,606 (22,841 171,765
Perferred stock Conciliation of period-end shareholders' equity to period-end tangible common archolders' equity and period-end tangible shareholders' equity Shareholders' equit	\$	(23,159) 171,784 262,158 (68,951) (1,908) 878	\$	(23,800) 176,724 268,387	(22,537) \$ 175,521 \$ 271,408	\$ 174,0 \$ 267,0 (68,9	018	(22,326) \$ 171,438	\$	(22,841 171,765
Tangible common shareholders' equity  conciliation of period-end shareholders' equity to period-end tangible common archolders' equity  Shareholders' equity  Tangible shareholders' equity  Sharehold	\$	262,158 (68,951) (1,908) 878	' <del>-</del>	268,387	\$ 175,521 \$ 271,408	\$ 174,0 \$ 267,0 (68,5	018	\$ 171,438	_	171,765
conciliation of period-end shareholders' equity to period-end tangible common areholders' equity and period-end tangible shareholders' equity  Shareholders' equity  Goodwill  (68,95 Intangible assets (excluding mortgage servicing rights)  (1,69 Related deferred tax liabilities  Tangible shareholders' equity  \$ 198,48 Preferred stock  (23,60 Tangible common shareholders' equity  \$ 174,87 conciliation of period-end assets to period-end tangible assets  Assets  \$2,426,33 Goodwill  (68,95 Intangible assets (excluding mortgage servicing rights)  (1,69 Related deferred tax liabilities  73 Tangible assets  \$2,356,42 ook value per share of common stock	\$ )	262,158 (68,951) (1,908) 878	' <del>-</del>	268,387	\$ 271,408	\$ 267,0	010		_	<u> </u>
Shareholders' equity \$ 268,38 Goodwill (68,95 Intangible assets (excluding mortgage servicing rights) (1,69 Related deferred tax liabilities 73 Tangible shareholders' equity \$ 198,48 Preferred stock (23,60 Tangible common shareholders' equity \$ 174,87 conciliation of period-end assets to period-end tangible assets Assets \$2,426,33 Goodwill (68,95 Intangible assets (excluding mortgage servicing rights) (1,69 Related deferred tax liabilities 73 Tangible assets (excluding mortgage servicing rights) (1,69 Related deferred tax liabilities 73 Tangible assets \$2,356,42 Tok value per share of common stock	)	(68,951) (1,908) 878	\$		,	(68,9		\$ 265,325	\$	262 159
Goodwill Intangible assets (excluding mortgage servicing rights) Related deferred tax liabilities 73 Tangible shareholders' equity Perferred stock Cangible common shareholders' equity \$ 174,87 Conciliation of period-end assets to period-end tangible assets Assets Scoodwill Intangible assets (excluding mortgage servicing rights) Related deferred tax liabilities 73 Tangible assets S2,426,33 Goodwill Intangible assets (excluding mortgage servicing rights) Tangible assets S2,356,42 Ook value per share of common stock	)	(68,951) (1,908) 878	\$		,	(68,9		\$ 265,325	\$	262 150
Intangible assets (excluding mortgage servicing rights)  Related deferred tax liabilities  Tangible shareholders' equity  Preferred stock  Tangible common shareholders' equity  \$ 174,87  conciliation of period-end assets to period-end tangible assets  Assets  \$ 2,426,33  Goodwill  (68,95  intangible assets (excluding mortgage servicing rights)  (1,69  Related deferred tax liabilities  73  Tangible assets  \$ 2,356,42  ook value per share of common stock	) _	(1,908) 878		(68,951)	(68,951)		951)			262,158
Related deferred tax liabilities 73  Tangible shareholders' equity \$ 198,48 Preferred stock (23,60  Tangible common shareholders' equity \$ 174,87  conciliation of period-end assets to period-end tangible assets  Assets \$2,426,33  Goodwill (68,95 Intangible assets (excluding mortgage servicing rights) (1,69  Related deferred tax liabilities 73  Tangible assets \$2,356,42  ook value per share of common stock	_	878					)	(68,951)		(68,951
Tangible shareholders' equity  Preferred stock  Tangible common shareholders' equity  S 174,87  Conciliation of period-end assets to period-end tangible assets  Assets  S2,426,33  Goodwill  (68,95 Intangible assets (excluding mortgage servicing rights)  Tangible assets  S2,356,42  ok value per share of common stock	\$			(1,690)	(1,718)	(1,7	747)	(1,774)		(1,908
Preferred stock Tangible common shareholders' equity  s 174,87  conciliation of period-end assets to period-end tangible assets  Assets Soodwill (68,95 Intangible assets (excluding mortgage servicing rights) (1,69 Related deferred tax liabilities 73 Tangible assets  \$2,356,42  ok value per share of common stock	\$	100 155		734	756		773	858		878
Tangible common shareholders' equity  conciliation of period-end assets to period-end tangible assets  Assets  Soodwill  (68,95 intangible assets (excluding mortgage servicing rights)  (1,69 Related deferred tax liabilities  73 Tangible assets  \$2,356,42 ok value per share of common stock		192,177	\$	198,480	\$ 201,495	\$ 197,0	085	\$ 195,458	\$	192,177
Assets \$2,426,33 Goodwill (68,95 intangible assets (excluding mortgage servicing rights) (1,69 Related deferred tax liabilities 73 Tangible assets \$2,356,42 ok value per share of common stock	) _	(22,326)		(23,606)	(24,689)	(22,3	326)	(22,326)		(22,326
Assets \$2,426,33 Goodwill (68,95 Intangible assets (excluding mortgage servicing rights) (1,69 Related deferred tax liabilities 73 Tangible assets \$2,356,42 ok value per share of common stock	\$	169,851	\$	174,874	\$ 176,806	\$ 174,7	759	\$ 173,132	\$	169,851
Goodwill (68,95 Intangible assets (excluding mortgage servicing rights) (1,69 Related deferred tax liabilities 73 Tangible assets (\$2,356,42 ok value per share of common stock										
Intangible assets (excluding mortgage servicing rights)  Related deferred tax liabilities  73  Tangible assets  \$2,356,42  ok value per share of common stock	\$	2,338,833	\$2	2,426,330	\$2,395,892	\$2,377,1	164	\$2,354,507	\$2	2,338,833
Related deferred tax liabilities 73 Tangible assets \$2,356,42 ok value per share of common stock	)	(68,951)		(68,951)	(68,951)	(68,9	951)	(68,951)		(68,951
Tangible assets \$2,356,42 ok value per share of common stock	)	(1,908)		(1,690)	(1,718)	(1,7	747)	(1,774)		(1,908
ok value per share of common stock		878		734	756	7	773	858		878
•	\$	2,268,852	\$2	2,356,423	\$2,325,979	\$2,307,2	239	\$2,284,640	\$2	2,268,852
Common shareholders' equity \$ 244,78										
	\$	239,832	\$	244,781	\$ 246,719	\$ 244,6	684	\$ 242,999	\$	239,832
Ending common shares issued and outstanding 9,079.		9,858.3		9,079.3	9,342.6	9,56	8.4	9,669.3		9,858.3
Book value per share of common stock \$ 26.9		24.33	\$	26.96	\$ 26.41	\$ 25	5.57	\$ 25.13	\$	24.33
ngible book value per share of common stock	\$									
Tangible common shareholders' equity \$ 174,87	\$			174,874	\$ 176,806	\$ 174,7	759	\$ 173,132	\$	169,851
Ending common shares issued and outstanding 9,079.		169,851	\$		9,342.6	9,56	8.4	9,669.3		9,858.3
Tangible book value per share of common stock \$ 19.2		169,851 9,858.3	\$	9,079.3	- ,-	\$ 18	3.26	\$ 17.91	\$	17.23