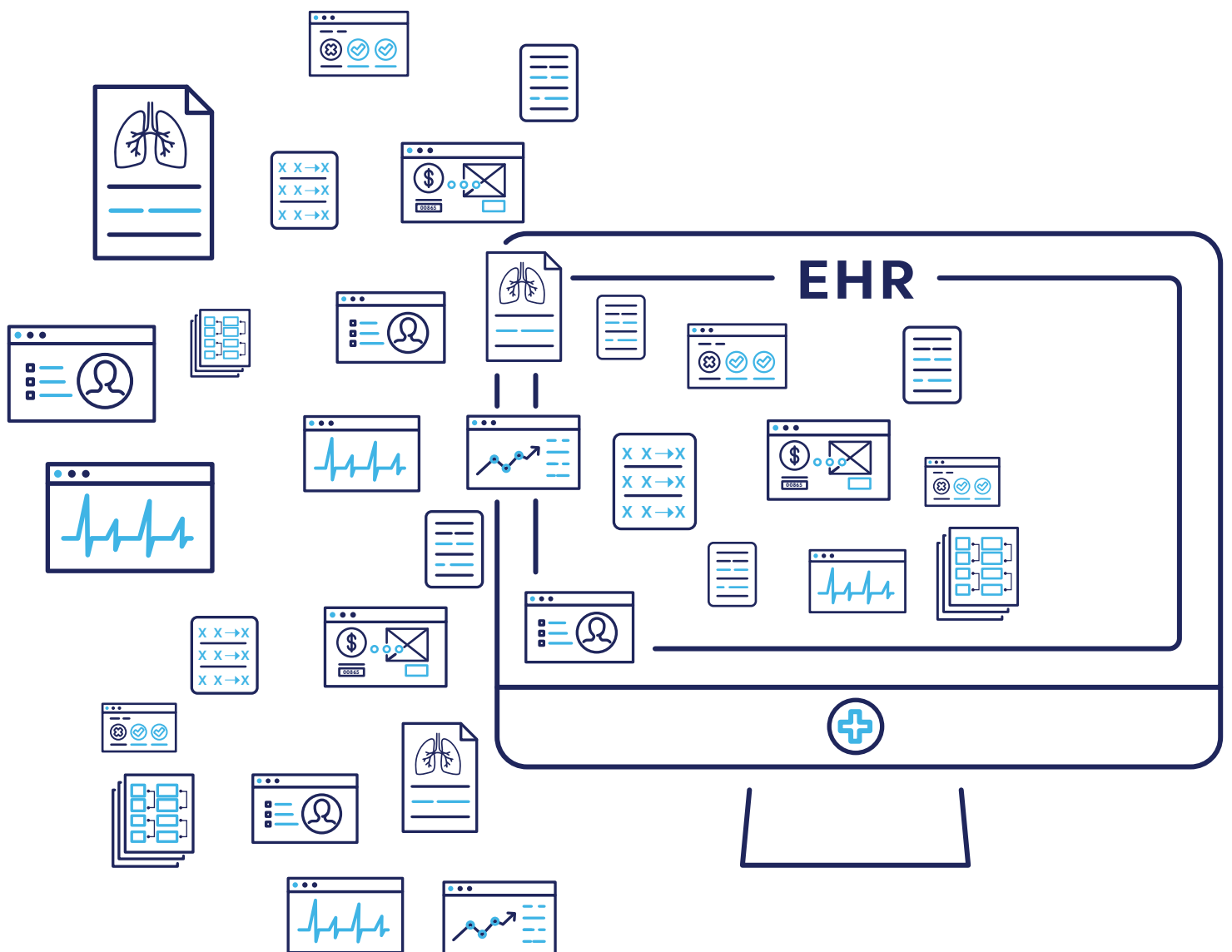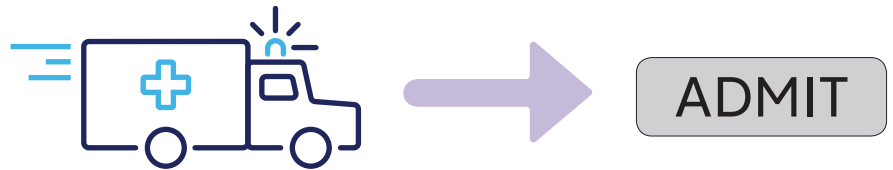# InterQual AutoReview™

Instant, Automated, and Accurate Medical Reviews Right From Your EHR

EHR

Spend less time on administrative tasks and more time managing patient care.

It's Time to Leverage Your EHR and Transform Your UM

InterQual AutoReview™ is a cloud-based solution that uses real-time data from the EHR to conduct medical necessity reviews instantly, automatically, and accurately. Your clinical staff can spend less time on administrative tasks and more time managing patient care. Automation also embeds the clinical data extracted from your EHR, resulting in reviews that are potentially more trusted by payers.

ADMIT

James:

An InterQual® Review, Ready in an Instant

James was brought to the ED with a possible heart attack. A clinical workup was performed and the data generated — vital signs, lab results, ECG readings, and more — is now available in the EHR. The decision is made to admit James, and an order is entered.

Instantly, InterQual AutoReview springs into action.

Leveraging Objective, Codified InterQual Criteria

InterQual provides rigorously developed, objective, and specific evidence-based criteria to help you ensure the most appropriate care. The combination of this objectivity with advancements in EHR technology uniquely allows for the automation of InterQual reviews.

By matching the clinical data extracted from the EHR to these discrete criteria points, InterQual AutoReview can provide guidance to help you proactively determine appropriate level-of-care at the point of admission.

InterQual AutoReview™ Automation

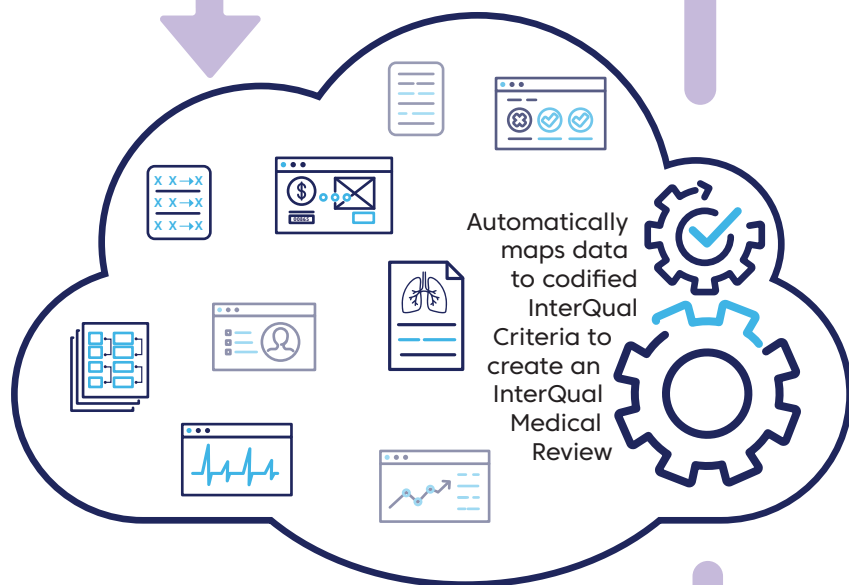**Patient Admitted through EHR**

EHR

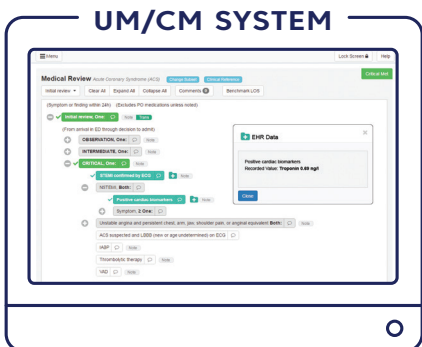**Transmits *Criteria Met* notification to the EHR at the moment the order is submitted in the EHR**

Instantly extracts data from the EHR and transmits it securely to the cloud

Extract repeats every 4 hours*

Automatically maps data to codified InterQual Criteria to create an InterQual Medical Review

Transmits InterQual Initial and Episode Day 1 reviews (updated every 4 hours*) to care management (UM/CM) system

UM/CM SYSTEM

* Customizable to the organization

Now, Conducting InterQual Reviews Is as Fast and Simple as Ready, Set, Know.

James' medical review was completed automatically and instantly. Lab results for troponin levels and the ECG showing ST elevation were available in the EHR, supporting the diagnosis of myocardial infarction and his subsequent admission.

Reviews that are automatically completed:

- Help reduce administrative time and eliminate data entry errors
- Can be submitted to payers as-is without any human intervention
- Help increase transparency by embedding actual clinical values via automated extraction
- Support appropriate admissions with immediate LOC notification
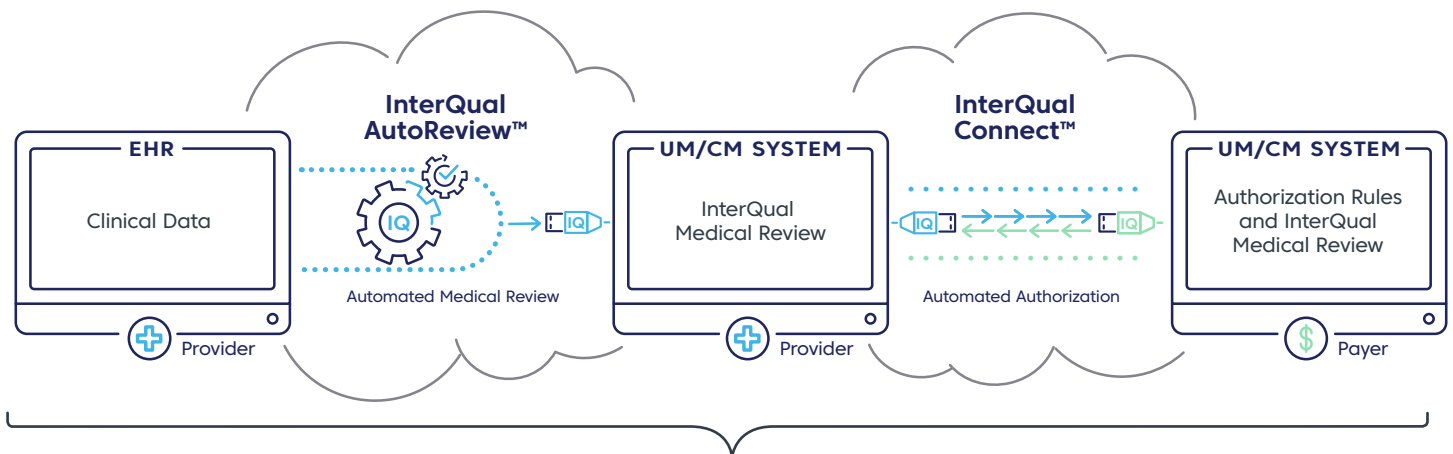
Bringing automation to the review process doesn't just reduce the administrative burden, it allows clinicians to focus on the exceptions. Their time is better spent, and their expertise is applied where it's needed most.

The efficiency doesn't end there. When InterQual AutoReview™ is paired with InterQual Connect™, our automated authorization and connectivity solution, it creates a seamless connection between provider and payer. Suddenly, an exception-based approach to utilization management is applied end-to-end, which can result in administrative savings, fewer denials, and a greater focus on patient care.

How It Works:

EHR
Clinical Data
Provider

InterQual AutoReview™
Automated Medical Review

UM/CM SYSTEM
InterQual Medical Review
Provider

InterQual Connect™
Automated Authorization

UM/CM SYSTEM
Authorization Rules and InterQual Medical Review
Payer

SUPPORTS:
Administrative Savings
Fewer Denials
Clinicians Focused on Patient Care
Management by Exception

As the patient is evaluated in the ED, data is entered in the EHR and an order to admit is submitted. Instantly, InterQual AutoReview creates a medical review and automatically transmits it to InterQual Connect, which is integrated with the hospital's care management system. From there, the case manager is able to review it and easily submit a completed review as part of an authorization request to any participating payer through InterQual Connect. Because the completed medical review is submitted with the authorization request, the payer can automatically and instantly process the authorization request using a combination of clinical and business rules.

Inspiring a Better Healthcare System

changehealthcare.com