



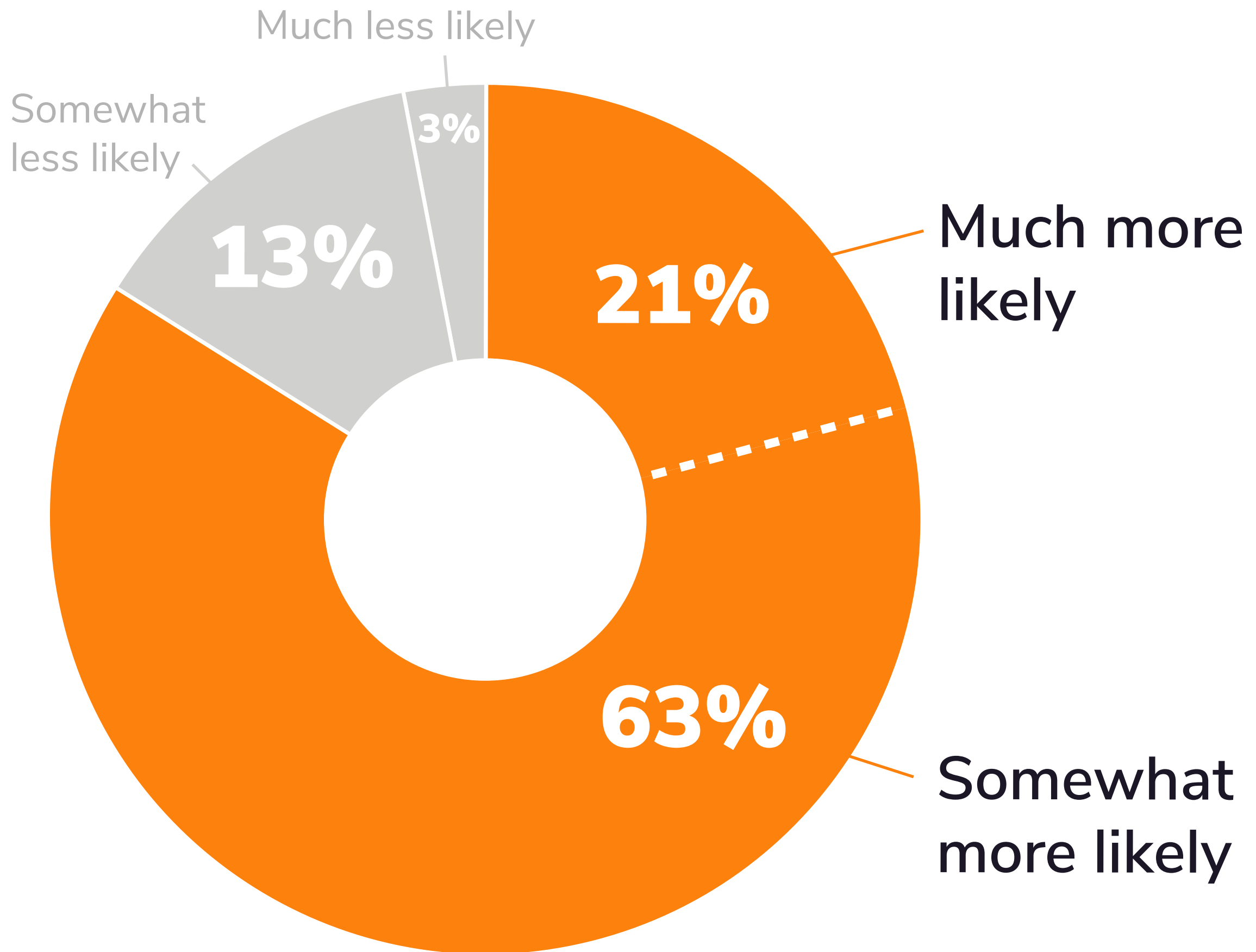
How Patients Feel About **Emerging** **Healthcare Technology**

Software Advice 

Improving the patient experience is a huge initiative in healthcare, but how do patients feel about emerging technologies meant to do that?

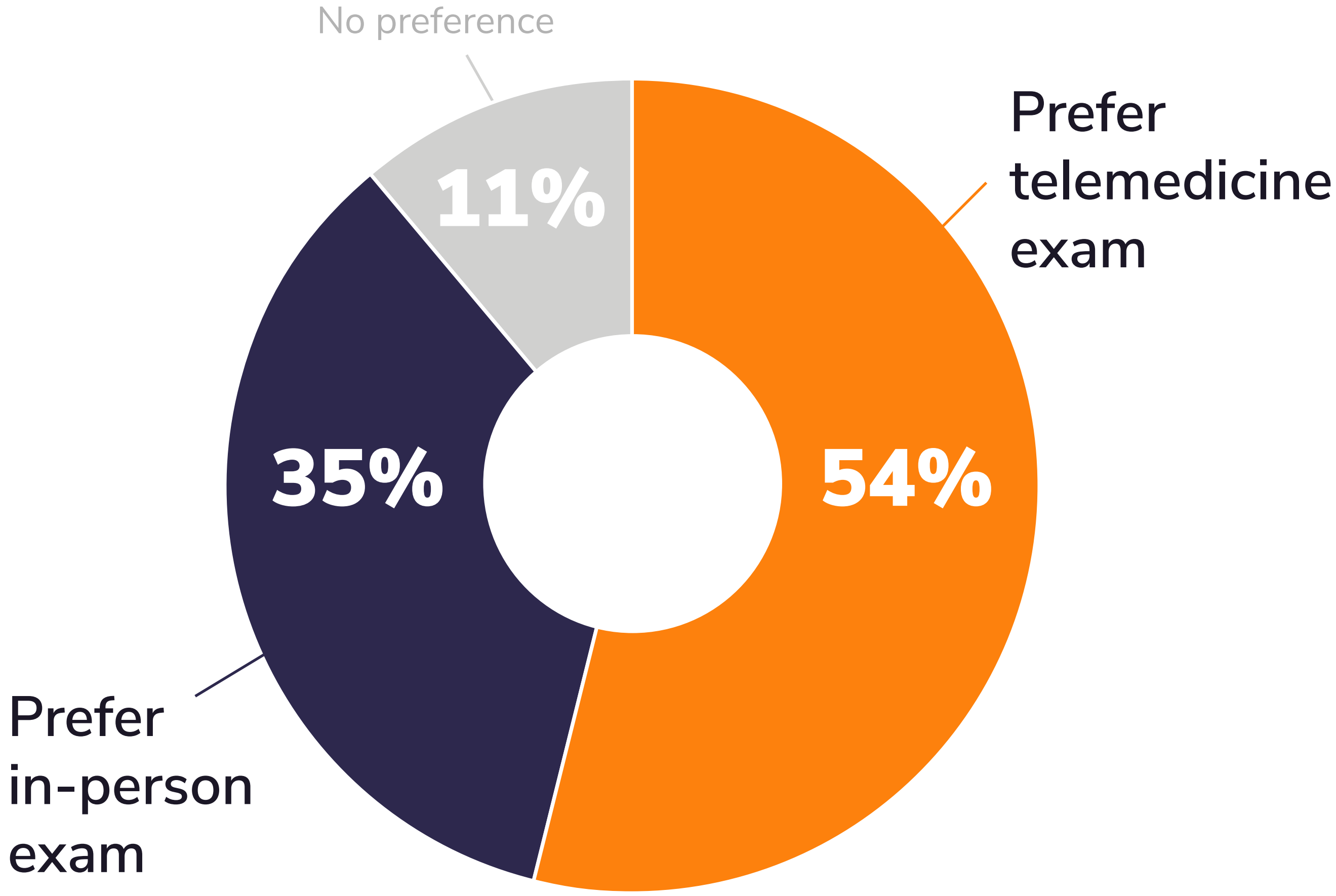
See what patients had to say below.

Patients are **84%** more likely to choose a provider offering telemedicine over one who doesn't



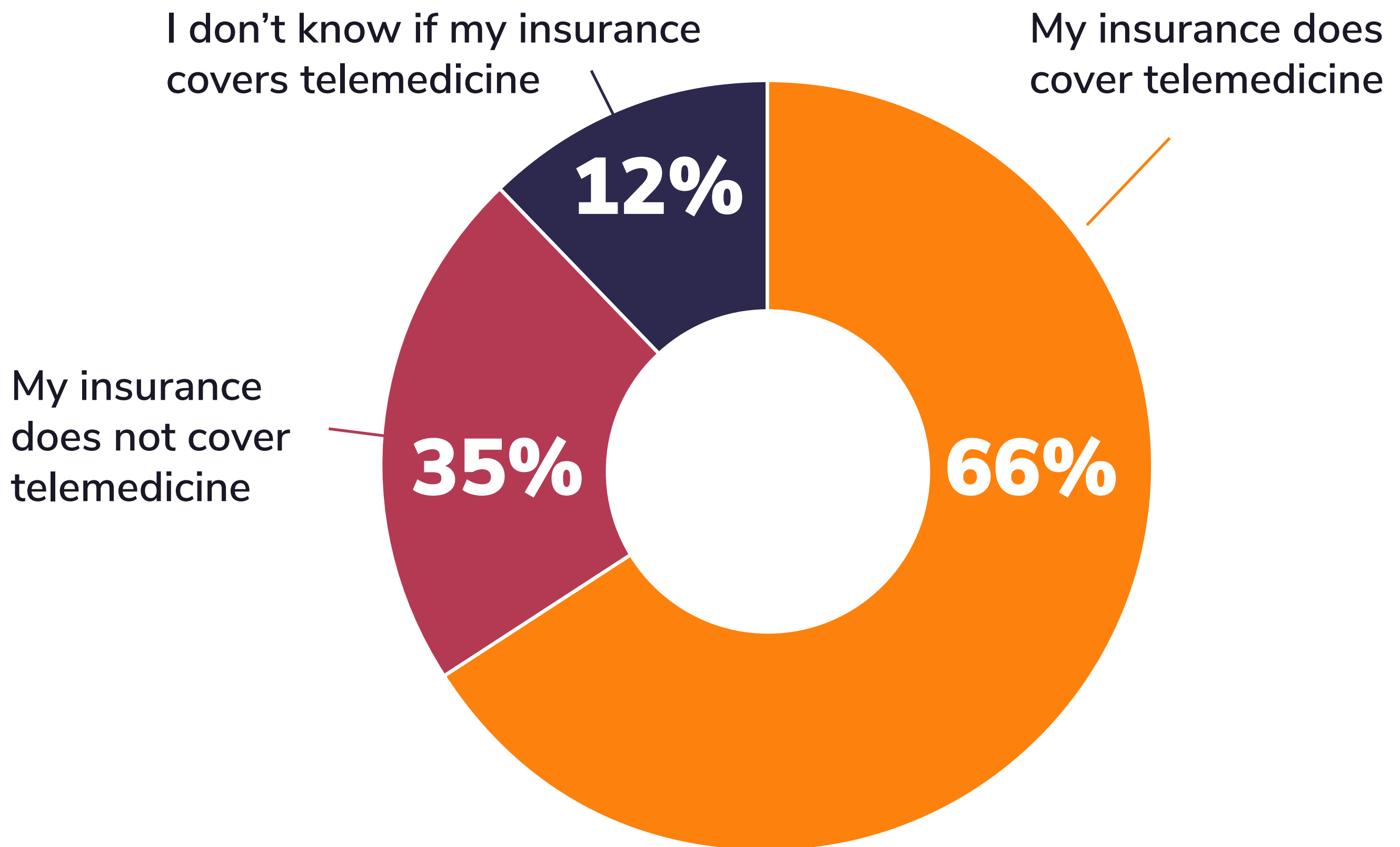
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Here's another interesting trend for telemedicine: over **54%** of Patients prefer telemedicine exams for cold-like symptoms



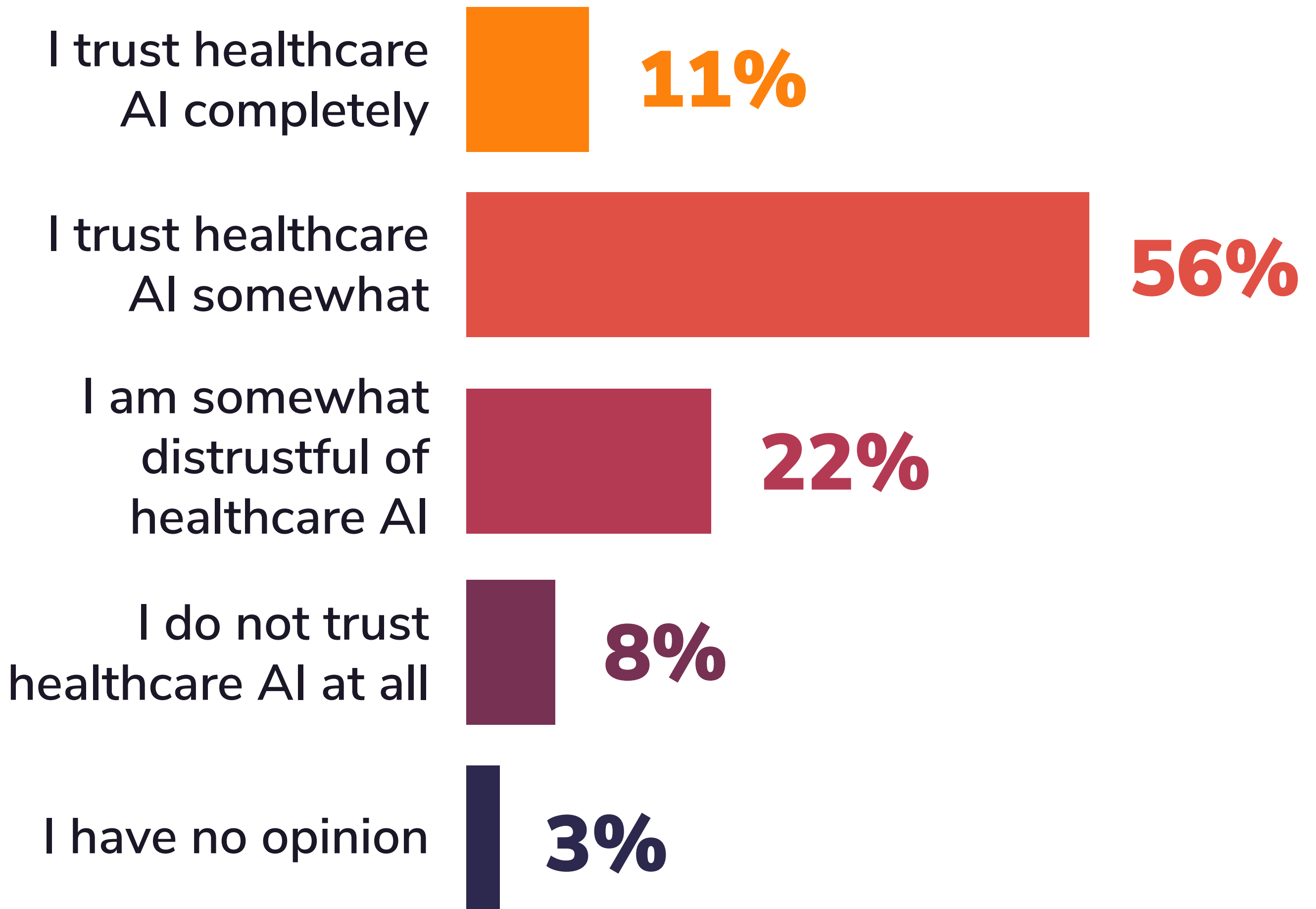
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In 2017, we predicted that software vendors hoping to increase telehealth adoption rates in the U.S. would only be able to do so if they worked with insurance providers to educate patients on their options. Clearly, that's happening with **66%** of patients being aware of health insurance coverage for telemedicine.



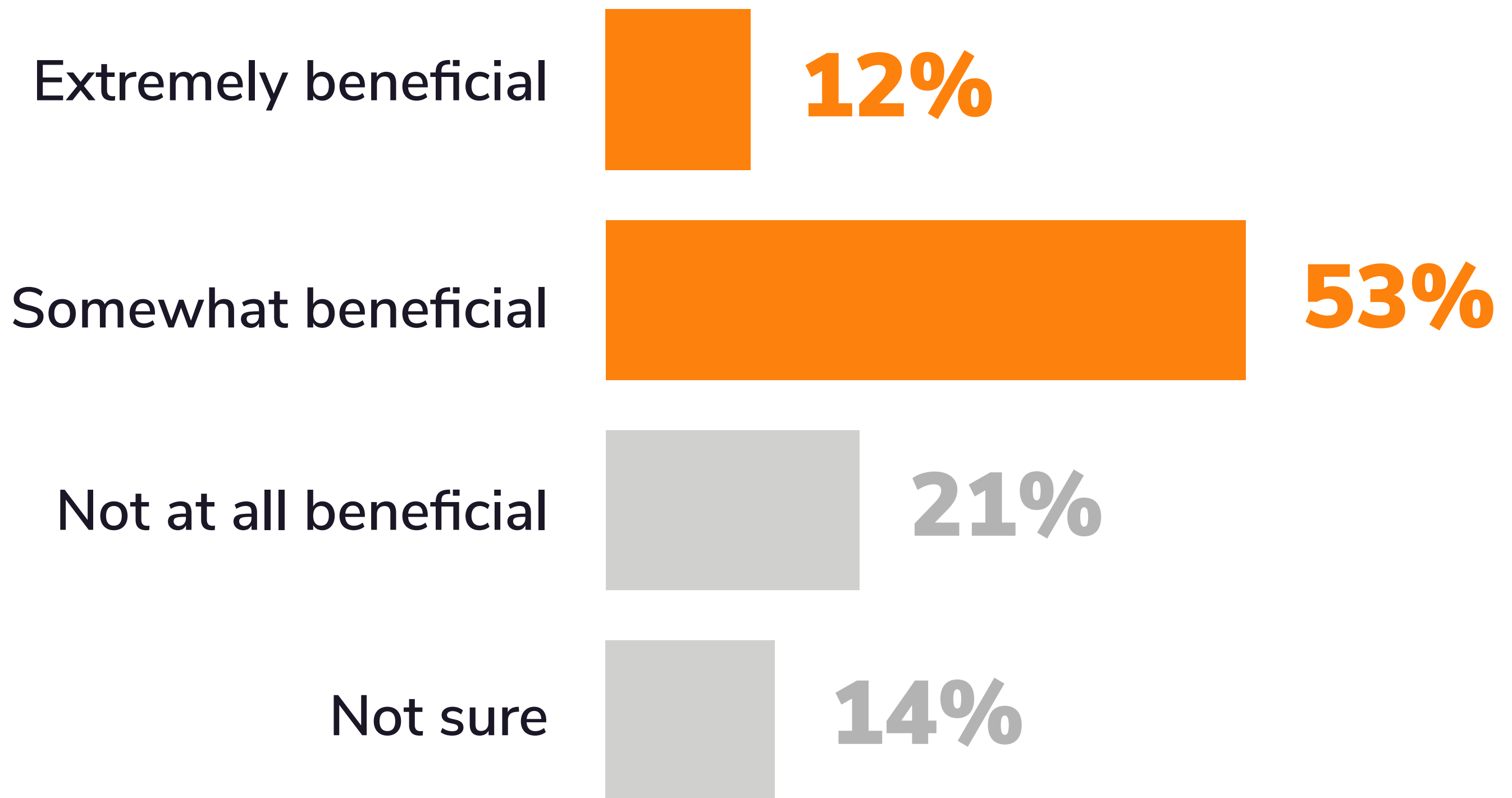
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Over half of patients polled trust AI to be used in healthcare applications



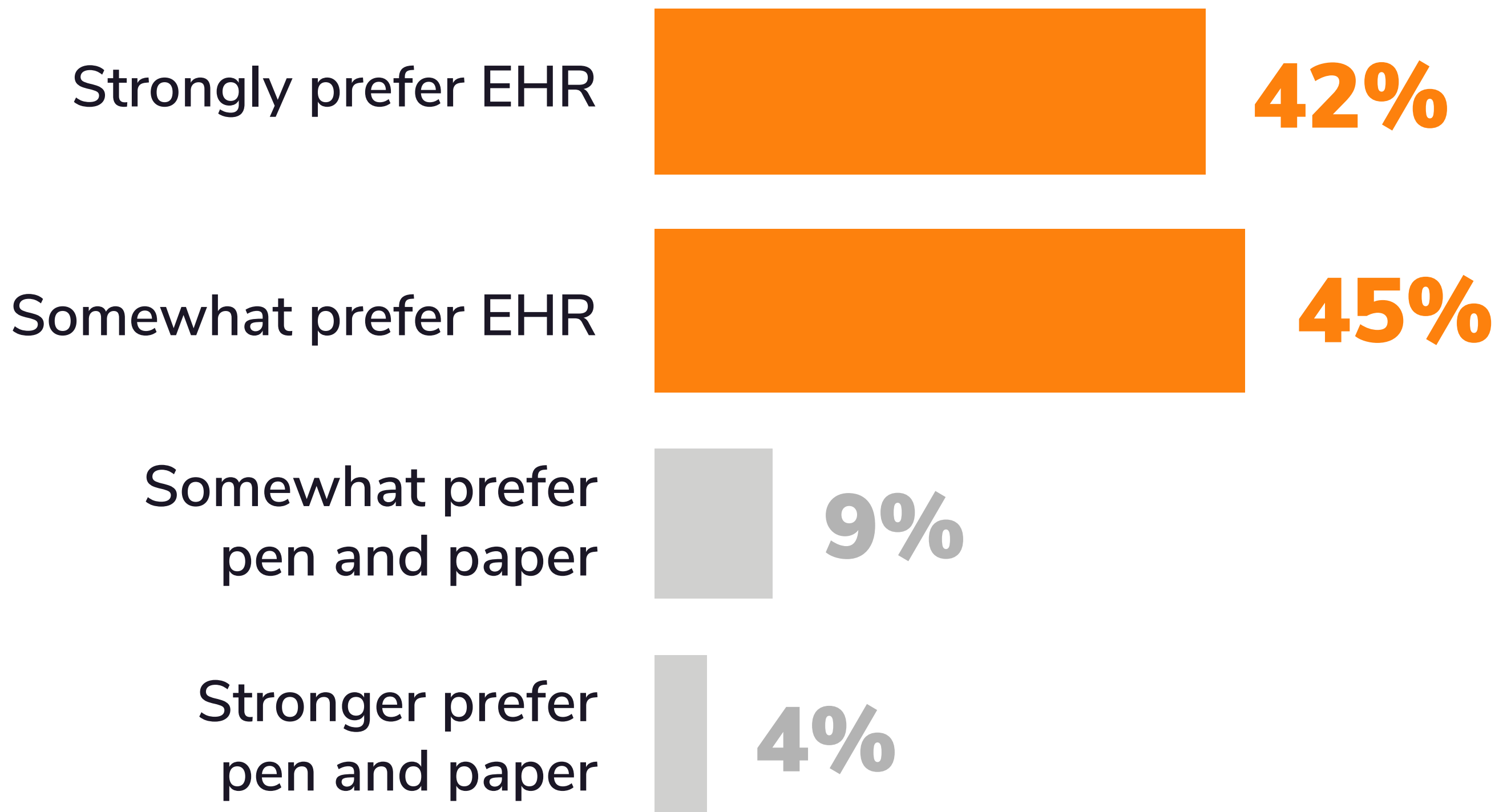
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If your medical practice isn't using AI, it should be since **64%** of patients believe the adoption of AI in healthcare is beneficial to the patient experience



N = 990

If you're one of the rare few practices still using paper charts, you're not doing yourself or your patients any favors since **87%** of patients prefer a doctor who uses an EHR.



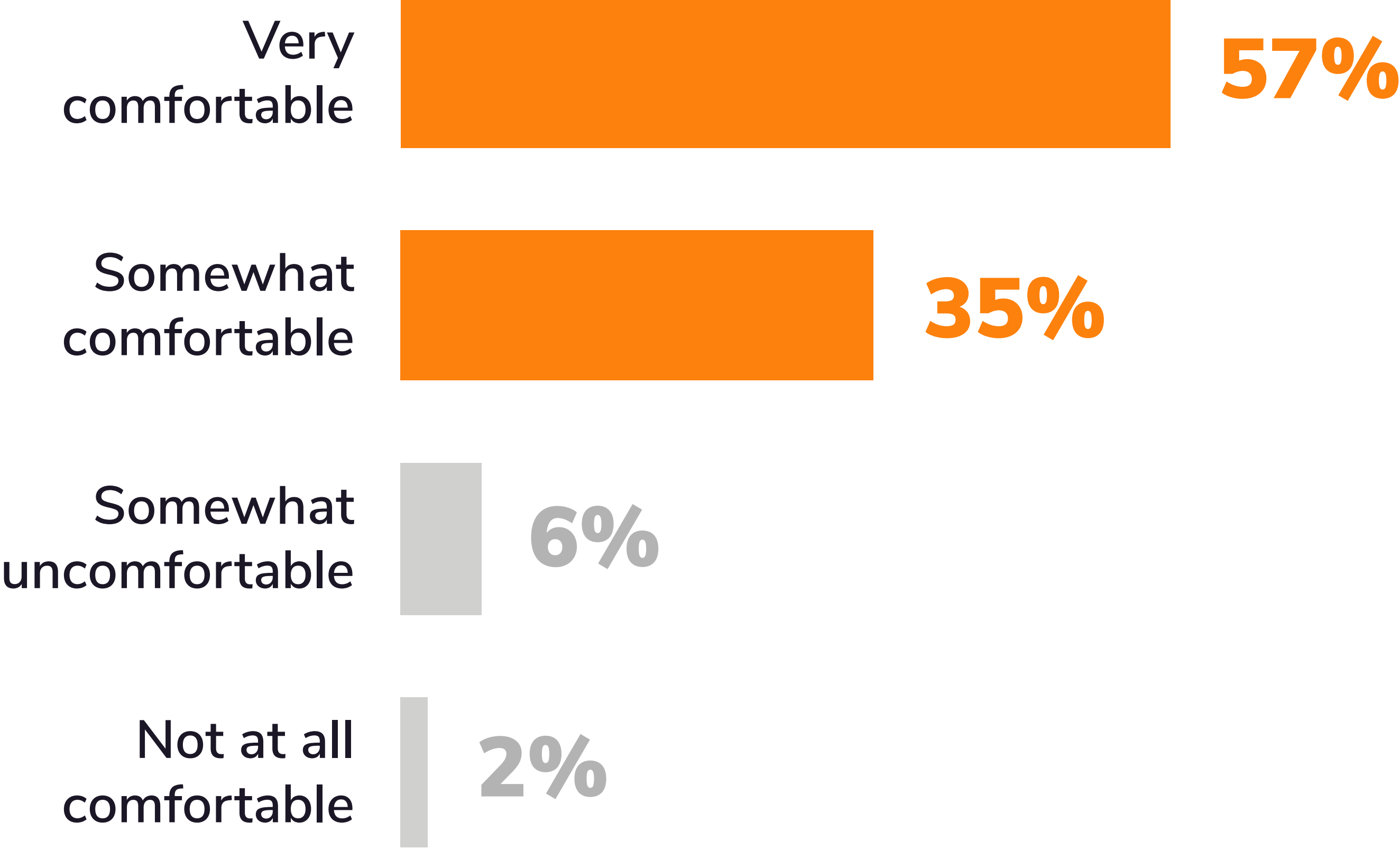
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Patients like tech;

68%

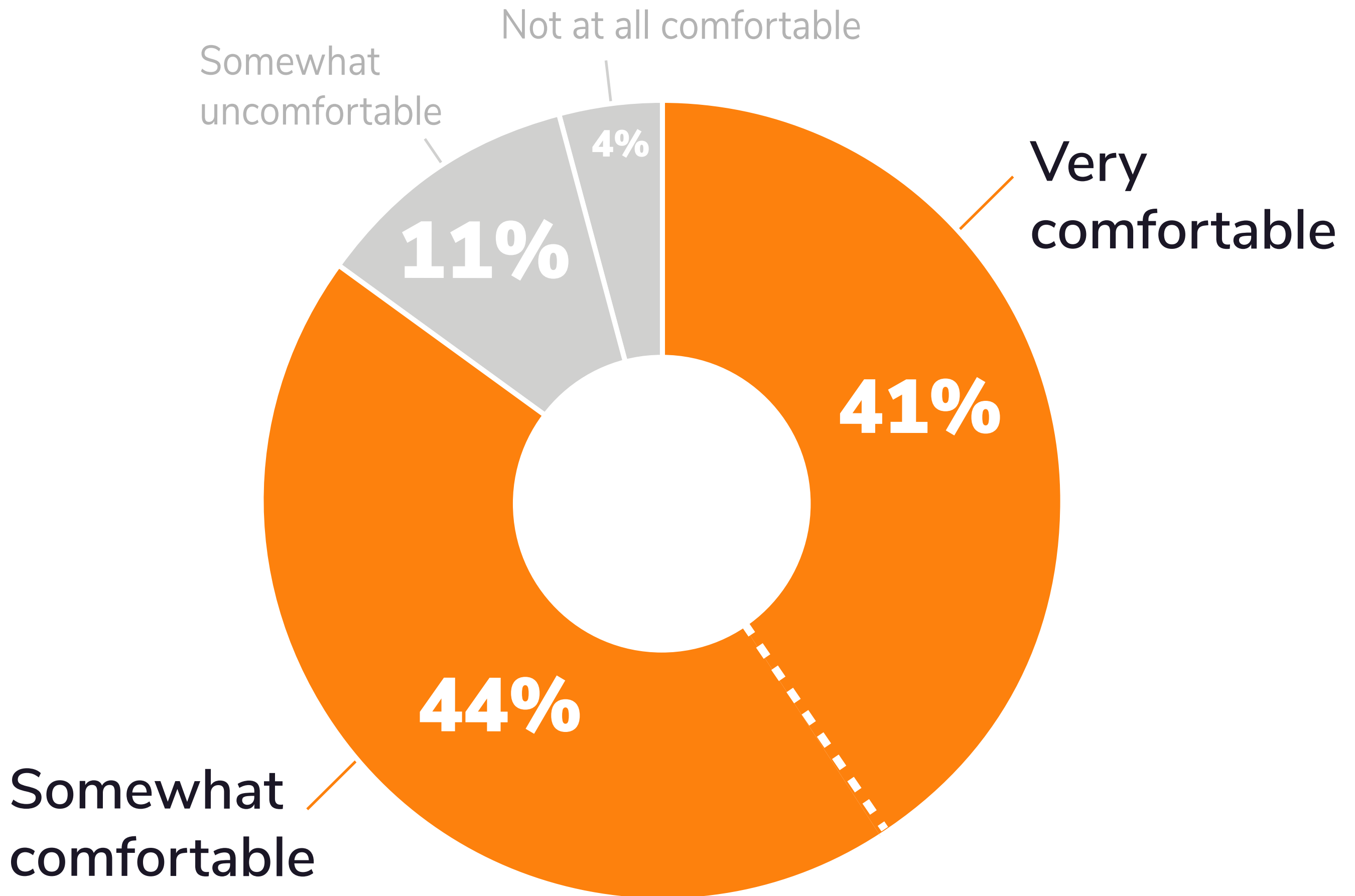
of patients are comfortable with a provider using a tape or digital recorder in the exam room to transcribe notes after an exam

92% of patients are comfortable with a provider typing on a device during an exam



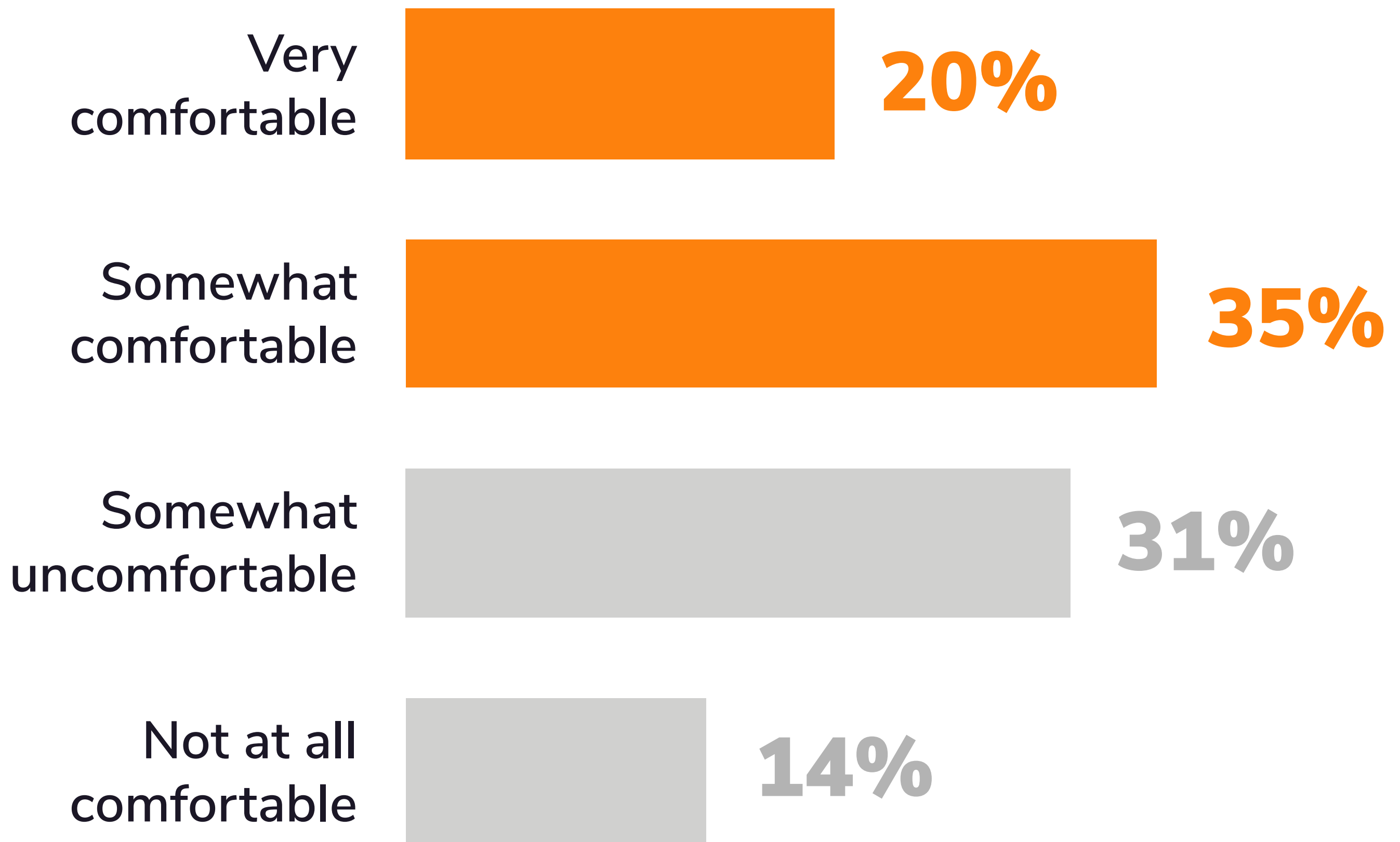
N = 990

85% of patients are comfortable with a provider bringing an assistant in the exam room to take notes during an exam



N = 990

Only **55%** of patients are comfortable with a provider leaving the exam room to document notes, then returning to finish the exam



N = 990

If you're still taking notes with a pen in the exam room, that's a clear sign that you aren't embracing technology within your practice, and it's going to scare patients away.

[Explore EHR solutions](#)

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