### Anchor Intro

Millions of Americans staying at home are relying on Amazon to deliver essentials like groceries and cleaning products during the COVID-19 outbreak.

For the first time we’re getting a glimpse *inside* Amazon’s fulfillment centers to see just how the company is keeping its employees safe and healthy... while still delivering packages to your doorstep.

Todd Walker takes us inside.

### Take PKG

With hundreds of buildings... and hundreds of thousands of employees... Amazon has transformed its operations in response to COVID-19 to protect employees and keep packages flowing.

Marty Kuhl / Site Leader – Amazon Fulfillment Center

Marty: I was extremely proud of our team and how they handled the situation on a daily basis every day they were coming in to work ready to embrace change.

Marty Kuhl is site leader at an Amazon fulfillment center. He’s helped implement more than 150 new health & safety measures protecting his team.

Those include thermal screenings as employees walk in... so anyone who *may* have a fever can quickly be identified.

Face coverings are required... and anyone can get a mask as they walk in...

Sanitizer and handwashing stations are all over the building.

Stanaleen Greenman / Amazon Process Assistant

Stanaleen: I feel safe coming to work every day.

Stanaleen Greenman has worked at Amazon for four years. She says the focus on safety is why she’s kept coming to work and getting those critical orders out the door.

Stanaleen: The littlest job I do in here could mean the world to everybody else outside.

Heather: Everybody across all of Amazon has been all hands on deck.

Heather MacDougal is Amazon’s Vice President of Worldwide Workplace Health and Safety.

She’s overseen innovations like using disinfectant spraying to deep clean facilities. Amazon says it’s planning to spend more than $800 million dollars on health and safety in the first half of the year.
| **BREAK ROOMS ARE COMPLETELY RECONFIGURED FOR SOCIAL DISTANCING.** |
| **EMPLOYEE SERVICES HAVE PLEXIGLASS TO STILL ALLOW SAFE FACE-TO-FACE CONNECTION.** |
| **AMAZON NOW EXPECTS TO SPEND **4 BILLION** DOLLARS BETWEEN APRIL AND JUNE ON ITS COVID-19 RESPONSE.. INCLUDING BY CONDUCTING ITS *OWN* ON-SITE TESTING.** |

| Heather MacDougall / Amazon VP Worldwide Workplace Health & Safety (1:30 – 1:35) |
| HEATHER we are doing more than any other employer that I know i am super proud of the work that we've done |

| **MACDOUGALL SAYS EVERY SINGLE ONE OF AMAZON’S WORKFORCE OF NEARLY A MILLION PEOPLE HAS PLAYED A CRITICAL ROLE IN MAKING THESE CHANGES HAPPEN..** |
| **HEATHER: i hope they feel that passion we have for safety so they can stay safe and healthy.. while you do too.** |

| *****END PKG*** |

| *****ANCHOR TAG*** |
| **AMAZON SAYS IT HAS SPENT 800-MILLION DOLLARS ON INCREASED WAGES AND OVERTIME PAY DURING THE PANDEMIC.** |
| **THE COMPANY HAS HIRED AN ADDITIONAL 175-THOUSAND ASSOCIATES TO KEEP UP WITH DEMAND.** |