

ELEMENTS OF PATIENT EXPERIENCE MAPS



Touchpoints



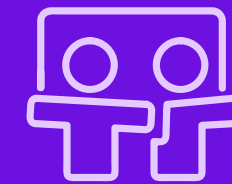
Timelines



External
Influences



Internal
Influences



Barriers

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