Service Line Warranties
of Canada

STATE OF THE CANADIAN HOME

2023 Edition

The biggest benefit of having a **subscription service** is **convenience and savings**

39%
Makes life easier

25%
Specialty products and services

18%
Saves money

18%

Fun to receive

Many homeowners have little money set aside for repairs

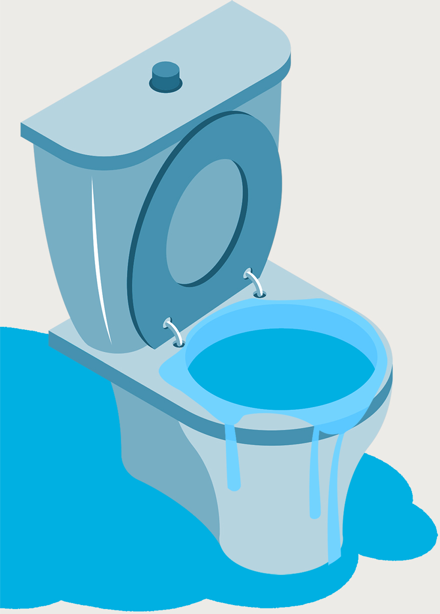
25%

of homeowners have **$500 or less or no money set aside**

39% have **$1,000 or less**

80% of Canadian homeowners experienced repair emergencies in the last 12 months

Common repair emergencies were



Clogged or slow drain
33%

Clogged or overflowing toilet
22%

Clogged or overflowing sink
18%

Frozen or leaking water pipes
9%

Many Canadians are **unaware** they are **responsible** for the water and sewer lines on their property

21%

think their **municipality** should be responsible

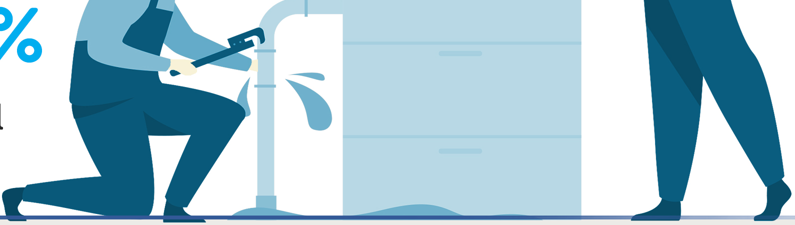
18%

think their **homeowners insurance** should be responsible

50%

believe they are **not responsible** for water and sewer line damages on their property

11%
Not at all **sure**

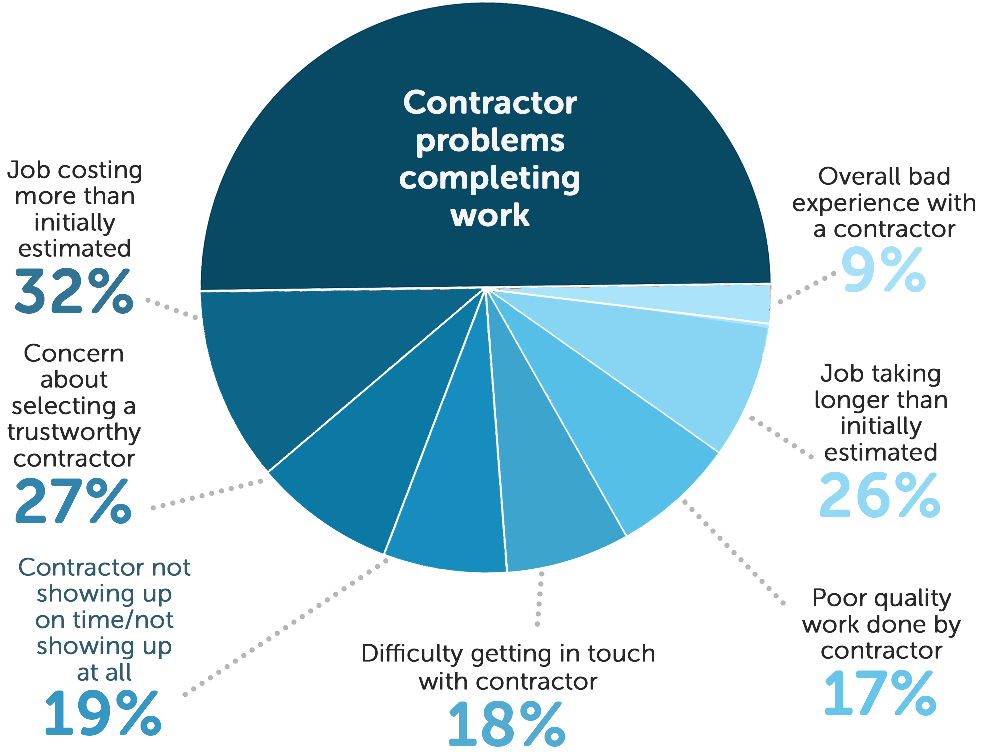


Homeowners **want the municipality to explain their financial responsibility** related to water or sewer lines

94%
AGREE

6%
DISAGREE

40% of Canadian homeowners **have trouble finding a contractor.** And when they do, **many report having problems.**



SLWC's network of local, certified, trustworthy contractors eases homeowners' concerns and protects them from the high costs of repairs.

2023 State of the Canadian Home Survey was conducted on August 7, 2023,
by Service Line Warranties of Canada (SLWC) using SurveyMonkey Audience.
The survey sample included 900 Canadian adults, of which 528 were homeowners.
The sample of respondents was balanced by gender and region. For more on the SurveyMonkey
Audience panel, visit: https://www.surveymonkey.com/market-research/data-quality/.

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