



WHY CDI FOR SERVICENOW

ELITE SOLUTIONS ONE PARTNER

CDI is an Elite-level ServiceNow partner with over 25 years of IT support and services experience. Our complete and integrated service operation includes ITSM, ITOM, ITBM, SecOps, CSM, GRC and experienced ServiceNow professionals with extensive hands-on product usage in the design and delivery of ServiceNow across many industry markets.

We provide flexible Professional and Managed Services that help architect, customize and implement a solution tailored to your IT infrastructure. Our engineers offer independent and objective technical expertise for data center, in conjunction with ServiceNow disciplines, that unravel and solve real-world customer business challenges.

ABOUT CDI

Utilizing expert team members located around the world, we help our clients architect, deploy, and manage all of their multiplatform hybrid IT solutions. Our catalog ranges the entire IT landscape: Security, Digital Workflow and Workspace, Application Modernization, Hybrid Cloud Infrastructure, Intelligent Operations and Managed Services. CDI utilizes unrivaled resources to help any client overcome any challenge. Our client-first mentality means we build roadmaps custom fit for your business, not for ours.

Visit www.cdillc.com for more.

PRACTICE & PEOPLE

- One of a select few Elite partners in the world
- Member of the Partner Advisory Board
- 120+ Enterprise Service Management Professionals
- 140+ ServiceNow Mainline Certifications
- Expert trained Business Process Consultants
- Industry framework / standards (ITIL, COBIT, ISO 20K, ISO27001)
- Specialized practices aligned to ServiceNow product lines

TECHNOLOGY

- Sophisticated integrations
- Robust automation frameworks
- Design partnership with ServiceNow on product roadmaps
- Experience in a broad array of customer verticals

MANAGED SERVICES

- Offerings around delivery of architecture, implementation, and support across the entire platform
- Multiple tiers to meet business demands
- High touch

