Importance of Tech Choice in the Workplace

A recent survey highlighted a solution to employee productivity... the power of choice. More than 2/3 of workers say that they would have a higher level of productivity in their job if they could **choose the technology** they want.

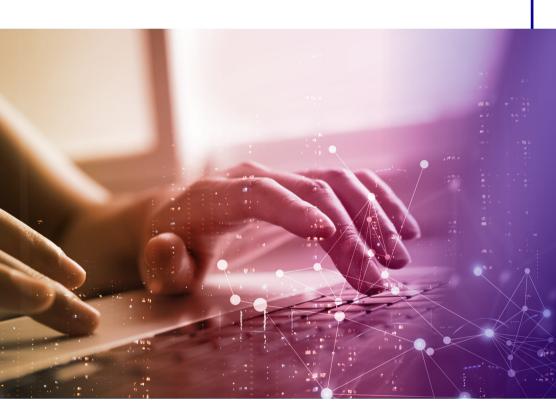


31%

of full-time workers say they face frustration because of poor technology in the workplace 4 or more times per day.



of full-time workers admit they have applied to other jobs, looked up jobs or even left their job due to technology frustrations.



Most important elements to improve employee experience with technology:

36% say choice of technology

35%

say workplace flexibility

What is the most important element to improve employee experience with technology?

of fully remote workers say the choice of technology

of hybrid workers say workplace flexibility

of fully in-office workers say getting needed support



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Compucom commissioned Atomik Research to conduct an online survey of 2,404 fulltime workers throughout the United States who work at companies that employ 1,000 or more employees. The overall sample consists of three subsamples that are categorized by participants reported working environment — fully remote, fully in-office and hybrid.

The overall sample has a margin of error of +/-2 percentage points with a confidence interval of 95 percent. The margin of error of each of the three subsamples is +/-3percentage points with a confidence interval of 95 percent. Fieldwork took place between September 11 and September 18, 2023.



Atomik Research is an independent, creative market research agency.