

NOW AVAILABLE!

## A Modern Phone System for Your Modern Practice

PBN Voice integrates with your PMS, making it easy to instantly know more about patients who are **calling, retrieve key office phone analytics, and make and receive calls from anywhere** – all with support for multiple locations.



### PMS Integrations

Our phone system integrates with all major patient management systems and has a screen pop feature.



### Custom Scheduling

Route your calls to the right staff member, regardless of what time of day it is.



### Cloud-Based VoIP

Connect your practice's phone number to the cloud for high-quality calling using the internet.



### Call History

Staff can see all calls within the system, including important information about missed calls.



### Auto Attendant

Auto-attendant features enables saving and sending voicemails via email or text message.



### No Missed Calls

Get more appointments by automatically sending a customized text message when a call is missed.



### Patient Info

When a patient calls, see their past and upcoming appointments, balances due, and other key information.



### Call Analytics

What good are numbers if you can't measure success? By setting goals, you and your team members can see how they are doing at any time.



### Multiple Offices

Keep offices connected so they can fill each others' schedules, take each others' calls, and follow up on opportunities.

# It All Starts With Our Premium Hardware

You're already running your office with our **state-of-the-art platform**, so why not merge it with our phone system?



## Corded & Cordless

A single phone supports up to 4 cordless handsets with seamless switching of calls between the desktop phone and the cordless handset.



## Large Touch Screen

Fully adjustable high-resolution display provides a variety of angles and performs beautifully under a variety of lighting conditions.



## Acoustic Sound Shield

Acoustic Shield technology to deliver distraction-free voice clarity by utilizing multiple microphones to create a virtual shield.



## Virtual Fax (Coming Q4)

See a list of all faxes (inbox, outbox, drafts, queued), sort faxes by multiple criteria, and forward faxes to any number/extension in the system.

VoIP



## With PBN Voice, you have the power to set up your phones however you want.

- Admin console to set up tree menus, hold music, call groups, extensions, and more
- PMS integration for instant access to patient records
- Automatically route calls based on the time of day, call source, or other custom criteria
- Control how, when, and where calls are routed
- Call forwarding, call waiting, do not disturb, follow-me, call groups, and more
- See all the calls in the system, including important information about missed calls

## Calling into your practice should be a good experience for patients and your staff.

- Patients receive calls and texts from one single number
- See the names of patients who are on hold
- Simplified call switching, transferring, and merging
- Access from anywhere to stay connected to the practice and your patients
- Parked calls can be picked up by others in or out of the office
- When a patient calls, a pop-up appears on the computer, showing all the patient information