Flex for Devices – A New Approach to DaaS

💠 Insight.



Business challenge

Traditional Device as a Service (DaaS) models come with hidden costs that don't provide truly comprehensive device lifecycle services. DaaS leaves IT organizations to manage a majority of the device lifecycle on their own. Not only do procurement and finance struggle with hidden costs — they also struggle to budget for their device fleet without knowing which devices they have, where they are, which devices need to be replaced and when, and more. To be successful with DaaS, organizations must get the most ROI out of their devices — from procurement through end of life and refresh.

HOW WE HELP

Go beyond DaaS with the most comprehensive offering on the market today. Insight's Flex for Devices is a new approach to DaaS that cuts complexity, optimizes costs, and streamlines the overall device experience within a manageable monthly payment. You can rely on Insight to manage everything — from device procurement through end of life and refresh — and even track your existing fleet. Automation, ITSM integration, proactive communication, and near real-time intelligent data are at the heart of a device strategy that will drive ROI for your organization.

FEATURES

We've bundled our essential services into a per-device, per-month cost that covers everything from the device purchase to end of life and refresh, including your existing device fleet.

Integration and automation ► Integration and automation of orders and requests for Insight services.

Warehousing services > Secure storage for fast shipping and cost control.

Provisioning and deployment Fast provisioning, configuration, staging, and kitting for devices.

Device Performance Score (DPS) ► Insights into health and performance for better decision-making for device lifecycle and refresh.

Sustainability services ► Efficient retrieval, break/fix, repair, refurbishment, and restocking of devices to drive sustainability.

Advanced asset management ► Detailed asset information through data aggregation, providing a complete picture of your device fleet.

Lifecycle user communication services ► Management of refresh and end-of-life schedules and end-user communications.

BENEFITS ACROSS THE BUSINESS

IT operations & security

- Reduce costs.
- Improve employee experience.
- Get the right data to make informed decisions.
- Improve device security.

End users

- Work more seamlessly.
- Get devices when they need them.
- Have the right devices for their needs.

Procurement & finance

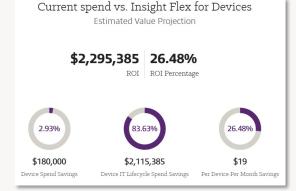
- Reduce costs.
- Understand device fleet TCO.
- Know where assets are located.
- Achieve ROI.

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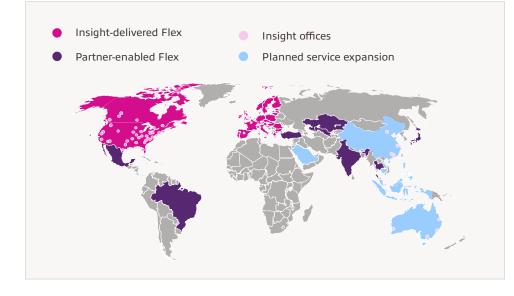
DISCOVER YOUR ORGANIZATION'S POTENTIAL ROI.







GLOBAL FLEX COVERAGE



OUR PARTNERS

Flex for Devices leverages the power of Insight's vast partner network — giving you truly OEM-agnostic services, including certified warranty repair services for your Microsoft Surface, Apple, Dell, Lenovo, Google, and Samsung devices.



RELATED SERVICES



Managed Digital Employee Experience

Complete management of the device experience to improve Device Provisioning Score



Managed Endpoint

Expert implementation, support, and administration of cloud-based endpoint management solutions



Device Disposition Services

Secure disposition, remarketing, or redeploying of end-of-life devices



Radius for Devices

Complete analysis of your people, processes, and tools to improve efficiency, ROI, and experience

WHY INSIGHT?

At Insight, we help clients enable innovation with an approach that spans people, processes, and technologies. We believe the best path to digital transformation is integrative, responsive, and proactively aligned to industry demands. Our client-focused approach delivers best-fit solutions across a scope of services, including digital workplace, modern applications, modern infrastructure, cybersecurity, and data and Al.